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#### W. P. 12898 (W) of 2012

In re: Vijay Agarwal

... Petitioner

Mr. Kishore Datta

Ms. Sumita Shaw

... For the Petitioner

Mr. Dilip Kumar Kundu

Mr. Arjun Basu

... For the Respondents

The petitioner was appointed as an agent of Life Insurance Corporation of India (hereafter the 'Corporation').

In respect of purchase of insurance policies by one Prosenjit Das (since deceased), the Corporation found certain gross irregularities allegedly committed by the petitioner. According to the Corporation, the petitioner's action bordered on fraudulent and fictitious activities. A notice dated 20. 12. 2006 was issued by the Senior Divisional Manager of the Corporation (hereafter the 'disciplinary authority') calling upon him to show cause as to why his agency shall not be terminated under Rules 16(1)(a) and (b) of the Life Insurance Corporation of India (Agents) Rules 1972 and his renewal commission be not forfeited under Rule 19(1) read with Rule 10(6) thereof.

The petitioner responded to the show cause notice on 22<sup>nd</sup> December, 2006. Although there was a denial of the charge levelled against him, the petitioner pleaded that he may be pardoned for any unforseen mistake/negligence on his part.



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The disciplinary authority after consideration of the petitioner's response and also after hearing him passed a final order dated 10th March, 2007. The order of the disciplinary authority reads as follows:-

"...Whereas Shri V. K. Agarwal, Agency Code No.-97633411, Salt Lake Branch was issued a Show Cause Notice dtd. 20.12.2006 for the charges as enumerated therein;

And whereas Shri V. K. Agarwgal denied the chsarges levelled againsdt him in the Show Cause Notice dtd. 20.12.06 through his reply dtd. 27.12.06;

And whereas after carefully perusing the relevant documents and evidence on record, and reply dated 27.12.06 to the Show Cause Notice, the undersigned is satisfied that due and proper opportunities have been accorded to Shri Agarwal and as the Disciplinary Authority, the undersigned feels that Shri Agarwal has nothing more to say in his defence and therefore, finds Shri Agarwal guilty of The charges as mentioned in the Show Cause Notice dtd.20.12.06;

Now, therefore, the undersigned in exercise of powers conferred upon him under Rule 16 of the LIC of India (Agents) Regulations, 1972 hereby imposes upon Shri V. K. Agarwal, the penalty of termination of agency under Rules 16(1) (a) and (b) of LIC of India (Agents) Rules, 1972 and at the same time also forfeits all renewal commissions payable to him, if any, under Rule 19(1) read with Rule 10(6) of LIC of India (Agents) Rules, 1972 as proposed in the Show Cause Notice dtd. 20.12.06 with immediate effect."

The said order was carried in appeal by the petitioner before the Zonal Manager of the Corporation (hereafter the 'appellate authority') on diverse grounds.



The petitioner was not heard by the appellate authority. However, the Manager (P & I R), Divisional Manager of the Corporation informed the petitioner by his memo dated November 6, 2007 as follows:-

"...We have been informed by the Secretary (Mktg.), EZO vide letter dated 13.10.07 that 'the Competent Authority did not accord to your aforesaid Appeal.'

The Life Insurance of India (Agents) Regulations, 1972 provided a further remedy to the petitioner by way of presentation of a memorial before the Chairman of the Corporation. The petitioner availed such remedy and submitted a memorial by way of a representation on 29th June, 2008 before the Chairman. By an order dated 12th August, 2009, the Chairman of the Corporation rejected the memorial.

The entire proceedings initiated against the petitioner by the Corporation including the order of the Chairman referred to above are challenged in this writ petition, presented before the Court on 21st June, 2012.

I have heard Mr. Datta, learned advocate for the petitioner and Mr. Kundu, learned advocate for the Corporation.

At the outset, Mr. Kundu has contended that the writ petition ought to be rejected on the ground of delay and laches. Although the petitioner's memorial stood rejected by the order dated 12th August, 2009, he waited for nearly three years to ventilate his grievance thereagainst without furnishing satisfactory explanation.

In support of his contention, Mr. Kundu relied on the decisions of the Supreme Court reported in (2012) 3 SCC 727 (Bangalore City Cooperative Housing Society Limited –vs- State of Karnataka and others) and (2012) 5 SCC 412 (Delhi Administration and others –vs- Kaushilya Thakur and another).

I shall deal with the aforesaid objection first.

Ordinarily, a Writ Court does not come to the aid of the tardy, the indolent and the lethargic. Writ remedy is discretionary and, therefore, it is only in extraordinary circumstances and in appropriate situations that the Court entertains a grievance raised by a litigant seeking enforcement of his fundamental rights or other legal rights. It has been the consistent practice that a Writ Court would not entertain a stale claim, if third party interest is created between the dates of accrual of the cause of action and presentation of the writ petition. Ultimately, it is a matter of judicial discretion.

However, if a fundamental right has been infringed, delay would not stand in the way of granting relief. One may refer to the decision of a learned Single Judge of this Court reported in 2004(1) CLJ (Cal) (Madhumita Das -vs-University of Calcutta and others), wherein after consideration of earlier decisions of the Supreme Court law has been laid down in the following words:

"A remedy under Article 226 of the Constitution of India is available if ordinary legal right or fundamental right of a person guaranteed by our Constitution is invaded by the action or inaction of the State. Therefore, when a person goes before a Court under Article 226 of Constitution of India alleging violation of his ordinary legal right, the Court may refuse such relief if any of the aforesaid six conditions exists. However, if infraction of fundamental right is alleged, in such a case, it is the duty of the High Court

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to enforce fundamental right guaranteed to a citizen and in such a situation, relief under Article 226 of the Constitution cannot be refused. It is preposterous to suggest that the ground of delay or acquiescence can be applied as a bar to the relief where fundamental right has been transgressed, because there can be no loss of fundamental right merely on the ground of non-exercise of right (See Kerala Education Bill, AIR 1958 SC 956 at page 981).

In the case of Amalgamated Coal Fields Limited and others v. Janapada Sabha, Chindwara reported in AIR 1961 SC 964, the Supreme Court observed that if a tax imposed is held to be ultra vires, the petition under Article 32 of the Constitution of India cannot be refused on the ground that the petitioner had been paying the tax without objection for years because such ultra vires tax would encroach upon the petitioner's fundamental right under Article 19(1)(f)(g). As pointed out by Supreme Court in the case of Darayo v. State of U.P. reported in AIR 1961 SC 1457 once a citizen establishes that his fundamental right is violated, relief under Article 32 is not discretionary. In the case of Basheswar Nath v. C.I.T. reported in AIR 1959 SC 149 it has been specifically held that there cannot be any waiver of fundamental right conferred under Article 14 of the Constitution of India.

As regards the question of delay, the rule which says that High Court may not enquire into belated and stale claim, is not a rule of law but a rule of practice based on sound and proper exercise of discretion. The principle on which he relief to a party on the ground of laches or delay is denied is that rights which have accrued to others by reason of delay in filing petition should not allowed to disturb unless there is reasonable explanation for delay. The real test to determine delay in such cases is that the petitioner should come to Court before a parallel right is created and lapse of time is not attributable to any lapse or negligence. (See AR 1992 SCW page 3181 at page 3185).

### THE KOLKATA MUNICIPAL CORPORATION HEALTH DEPARTMENT





21639



Form No.--G (See Rule 9, W. B. Birth & Death Registration Rules). DEATH CERTIFICATE

(Issued under Section 12|17 of R.B.D. Act 1969;

This is to certify that the following information has been taken from the original record of death which is the register for (Local Area)...

K.M.B.G. under Kolkata Municipal Corporation of District Kolkata of State West Bengal.

Name PRASANJIT DAS

Name of Father Husband Sp. Pradifo Kr. Das Address .

D 6A, Kebul Krishma Sur Street MakiD 3/A/16/5, Nepal Neovi St. Kolkett-5 Date or

Place Mocali William the Twisdiction of Contai P/s 184/04/0.7.

Date of Registration 11.04-04

Signature of Issuing authority Sub-Registrar K.M B.G.

The Cal, Mpr. Corporation

(C. M. C.)

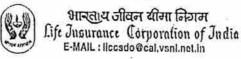
Date . . 1.1 . O. 4 . . 0 4\_

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No Disclosure shall be made of particulars regarding the cause of death as entered in the Register. See proviso to Section 17(1)

P.—70—29-10-2003—1,00,000



16/84/2884 )F INDIA , BRANCH: 41B , DIVISION: ROPOGAL REVIEW SLIP (FORM NO:3184/00) ( 1) ver. Registration Date : 31/03/2004/ 337638 SR.NO: PROP NO POLICY NUMBER SER. DR. DATE PUL TYPE FPR DATE 31/03/2004 0014426 O Life Assured: DAS Aguncy Code : 97633411 Dev Officer : ១៩៨៨៨៨ Name (: PRASENJIT DAS) Add-1: C/O BISWAJIT LAYEK; 14 HARI SAVA ST Nominee: BISWAJIT DAS Add-2: KOLKATA, Nominee's Age: 34 Add-3: Nom's Relation: B Pin Code: 700023 Appointee: DT.OF.COM NO OF INST FLAN TERM MODE INST PREM PRM. TRM SUM ASSURED 28/03/2004 164 1325.00 1 : 25 25 1000000 HIY TAD-PRM DT.OF BIRTH (GE AGE-PROOF DT.OF BTH(2) DAB('888) MED CODE SEX 19/08/1981 2.65 2.3 R 00 00/0000 Male RIDER-IND TOT-NO TYPE-1 RSA-1 R1-0 R2-EXT-@ R1-EXT-0 TYPE-2 RSA-2 R2-@ C-61 CASH OPT./G...V.E ANNUITY AMT. NO OF UNITS VESTING DATE PROPOSER'S-AGE 99 99 9999 GG 90 ME CODE STHTUS M.FEES M.E.DT. ME CD(2) STAT (2) M.FEES (2) 6642 73 31 03 2004 R 55 GEOG. CATEGORY HEIGHT WEIGHT ABDOMEN CHEST (UNEXP) PULSE CHEST (EXP) 164 74 83 78 72 Prv./Recheck : · B.P (SYSTOLIC 'DIASTOLIC) FEMALE CLASS OCCUPATION (DESC.) Unit-Type 120 00 BUS PREVIOUS POLICIES (NUMBER / S.A) OTHER PROPOSALS (NUMBER / SUM PROPOSED) 12000 BOC-1. BOC DATE 11657 **[3 02 2**884 AMOUNT-1 BOC-2 BOC DATE AMOUNT-2 5320.00 00 00 0000 BOC-3 800 1 TE AMOUNT-3 BOC-4 BOC-DATE AMDUNT-4 5320.00 Additional Premium : TOTA . DÉPOSIT = Rs PA CODE SUB-PA-CD DEPT-CD EMPLOYEE NO. BILL TYPE TITLE-CODE F/S R/U CO-CD INC-CD DIST-CD TALUK-CD VILL-CD REINS IMPAIR U 75 1 1 <

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Here, the objection of Mr. Kundu has to be considered in the light of two very important aspects, viz. (i) whether third party interest has been created or not; and (ii) whether the complaint is in respect of breach of a fundamental right or not.

In respect of the first, it can safely be concluded that there has been no creation of third party interest. If ultimately the writ petition succeeds, as a whole or in part, neither the Corporation nor any agent would suffer any irreparable loss. If indeed the petitioner is allowed to resume functions of an agent, that might result in reducing the business prospects of other agents but *per se*, the same would not assume the proportion of such a loss that the petitioner must be told off at the gate.

Regarding the second, it has to be considered whether the petitioner is entitled to succeed on his complaint of breach of fundamental right. That can only be considered, once the merits of the petitioner's contentions are examined.

In so far as the decisions in Bangalore City Cooperative Housing Society Limited (supra) and Delhi Administration and others (supra) cited by Mr. Kundu are concerned, it appears that the disputes canvassed in the writ petitions arose out of land acquisition proceedings. Since such proceedings are in public interest, the test that is applied to entertain writ petitions in relation to such proceedings is not quite the same as in respect of other matters. In my respectful opinion, the ratio of these two decisions would have no application in the facts and circumstances of the present case.

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Turning to the facts, it is found that the orders passed by the disciplinary authority and the appellate authority are absolutely unreasoned. The said authorities were discharging quasi-judicial functions. It is settled law that while deciding a lis in discharge of quasi-judicial functions, the authority concerned is required to consider the grievance of the aggrieved and the defence thereagainst, appreciate the evidence that is produced by the parties, give opportunity of hearing to the party to be affected by its order and to support its ultimate order with reasons, thereby showing application of mind.

The aforesaid exercise appears to be conspicuous by its absence in the orders of the disciplinary authority and the appellate authority. Lack of reasons in an order passed by an authority exercising quasi-judicial functions amounts to breach of principles of natural justice, which in turn offends Article 14 of the Constitution. On this ground alone, the writ petition deserves to be entertained and these orders are liable to be set aside.

However, one must not be oblivious of the fact that these orders have merged in the order of the Chairman rejecting the memorial filed by the petitioner, which is a reasoned order.

The order of the Chairperson has been looked into in between the lines.

The Chairman has referred to an opinion of a handwriting expert. The disciplinary authority and the appellate authority, however, did not refer to the same.

It is the specific contention of the petitioner that the opinion of the handwriting expert was not made available to him. It is his further contention

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that the signatures of the deceased, which were treated to be disputed signatures, were also not supplied and, therefore, he had no occasion to obtain any report or to make any comment in respect thereof.

In my view, omission to furnish the opinion of the handwriting expert together with the disputed signatures to the petitioner constitutes a serious infirmity in the decision-making process of the Chairman. It is in clear violation of the principles of fairness, transparency and non-arbitrariness, which is the soul of Article 14 of the Constitution.

It also appears that the Chairman has levelled new allegations in his order and has found the petitioner to be guilty thereof. In my further considered view, it was not open to the Chairperson to proceed to hold the petitioner guilty of an allegation for which he was never charged.

The proceedings having been conducted in clear breach of the principles of natural justice, the order of the Chairman and the orders that merged in his order are indefensible. The same stand set aside.

Now, I am left to decide on the relief the petitioner is entitled to in the circumstances.

Having regard to the gravity of the allegations levelled against the petitioner, I cannot allow the proceedings to be discontinued. The proceedings must immediately start from the stage after submission of reply given by the petitioner. It is, accordingly, directed that the Corporation shall make available to the petitioner, within a fortnight from date of receipt of a copy of this order, all documents that it seeks to rely on to drive home the allegations levelled against

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him. The disciplinary authority shall, thereafter, extend opportunity of personal hearing to the petitioner and ensure that the proceedings are brought to its logical conclusion as early as possible, but not later than September, 2013. At the hearing, the petitioner shall be entitled to submit evidence in support of his defence and raise appropriate contentions, which shall be given the consideration the same deserves.

It is made clear that the petitioner shall not be entitled to function as an agent, unless the proceedings against him are dropped by the Corporation.

The writ petition stands allowed to the extent as mentioned above. There shall be no order as to costs.

Let photostat certified copy of this order, if applied for, be supplied as expeditiously as possible.

(Dipankar Datta, J.)

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District : Calcutta.

### IN THE HIGH COURT AT CALCUTTA Constitutional Writ Jurisdiction APPELLATE SIDE.

In the matter of : W. P. No. 12899 (W) of 2012.

Subject matter relating to Residuary falling under Group IX of the Classification List.

In the matter of:

Shri Vijay Agarwal.

... Petitioner.

- Versus -

Life Insurance Corporation of India and others.

... Respondents.

Advocate on Record:
Ms. Sumita Shaw, Advocate,
28/25, Dhakuria Station Road,
Kolkata-700031.

District: Calcutta.

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# IN THE HIGH COURT AT CALCUTTA Constitutional Writ Jurisdiction APPELLATE SIDE.

In the matter of:

W. P. No. (W) of 2012.

- And -

In the matter of:

An application under Article 226 of the Constitution of India.

- And -

In the matter of; Shri Vijay Agarwal.

... Petitioner.

- Versus -

Life Insurance Corporation of India and others.

... Respondents.

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District: Calcutta.

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### IN THE HIGH COURT AT CALCUTTA Constitutional Writ Jurisdiction APPELLATE SIDE.

In the matter of:

W. P. No.

(W) of 2012.

- And -

In the matter of:

An application under Article 226 of the Constitution of India.

- And -

In the matter of; Shri Vijay Agarwal.

... Petitioner.

- Versus -

Life Insurance Corporation of India and others.

... Respondents.

#### LIST OF DATES

Dated

Events.

In 1992

: The petitioner qualified for the Chairman's Club.

13. 02. 2004 : The petitioner brought in a proposal of one Shri

Prasenjit Das, aged about 23 years for an insurance

policy with LIC.

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12. 03. 2012 : The proposer duly underwent medical examination

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from the Authorised Medical Examiner of LIC. Such proposal was submitted on 25<sup>th</sup> of March, 2004 and the same was registered on 31<sup>st</sup> March, 2004.

31. 03. 2004 : The proposal was registered by the LIC. However, but the respondent authorities proceeded on the basis that the proposal was registered on 16<sup>th</sup> April, 2004.

May, 2004: In the first week of May, 2004, the petitioner came to learn that Shri Prasenjit Das had died in a road accident on the 10<sup>th</sup> of April, 2004.

22. 05. 2004 : The petitioner duly informed the respondents of the death.

03. 07. 2004 : Claim Forms were submitted by the nominees of Shri Das.

10. 08. 2005: The petitioner received a letter from LIC through the
Senior Divisional Manager withdrawing the petitioner's authority for giving Moral Hazards Report on
the ground that on examination of relevant papers
pertaining to the claim under the six policies on the
life of Late Prasenjit Das had found the same to be a

bad claim.

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LIC registered a Vigilance Case against the petitioner to investigate and examine the papers relating to the said policies.

30. 10. 2006: By a letter, the petitioner was duly informed about registration of Vigilance Case and the petitioner was asked not to procure any new LIC business till finalization of the Vigilance Case.

20. 11. 2006: By a letter, the petitioner gave a reply to the said letter dated 30<sup>th</sup> October, 2006 stating therein that the proposals brought by the petitioner had been converted into policies after completion of all procedures and formalities laid down by LIC through various authorized personnel of LIC.

26. 12. 2006: The petitioner received a notice intimating the petitioner about initiation of a disciplinary proceeding against the petitioner issued by the Senior Divisional Manager. Such notice proposed termination of Agency and forfeiture of renewal commission and directed the petitioner to show cause on various charges.

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27. 12. 2006 : By a letter, the petitioner duly replied to the said show cause notice.

10. 03. 2007: By a letter, the petitioner was forwarded the final order also dated 10<sup>th</sup> March, 2007 passed by the Senior Divisional Manager. The petitioner was found guilty of charges mentioned in the said show cause notice and thereby terminating the agency of the petitioner.

15. 03. 2007 : By a letter, the petitioner duly appealed against the said final order dated 10<sup>th</sup> March, 2007 before the Zonal Manager of LIC, Eastern Zonal Office asking for reconsideration of the order.

06. 11. 2007: By a letter, the petitioner was informed that the Competent Authority did not reconsider the aforesaid appeal.

29. 06. 2009 : The petitioner preferred a Memorial before the Chairman of LIC.

12. 08. 2009 : By an order passed by the Chairman, the Chairman held that the penalty imposed on the petitioner was justified thereby disposing of the said Memorial

dated 29th June, 2009.

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20. 07. 2010 : By a letter addressed to the respondent No.2 through the petitioner's Advocate, the petitioner requested for reconsideration of the said order dated 12<sup>th</sup> August, 2009, which has not been reconsidered till date.

14. 09. 2010 : By a letter, the petitioner requested the respondent authorities to withdraw the allegations against the petitioner and to release all commission amounts due to the petitioner within 15 days from the date of receipt of the said letter.

28. 09. 2010 : The respondent authorities by a letter stated that such allegations against the petitioner would not be withdrawn and the request was not tenable as the same have already been settled by the said order dated 12<sup>th</sup> August, 2009 passed by the Chairman of LIC with regard to the petitioner's Memorial dated 29<sup>th</sup> June, 2009.

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District: Calcutta.

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## IN THE HIGH COURT AT CALCUTTA Constitutional Writ Jurisdiction APPELLATE SIDE.

In the matter of:

W. P. No. (W) of 2012.

- And -

In the matter of:

An application under Article 226 of the Constitution of India.

- And -

In the matter of; Shri Vijay Agarwal.

... Petitioner.

- Versus -

Life Insurance Corporation of India and others.

... Respondents.

#### Points of Law

- 1. 'Whether the final order passed by the Senior Divisional Manager holding the petitioner guilty of charges and terminating the agency of the petitioner under Rule 16(1) and (2) of the said Rules and forfeiting all renewal commission payable to the petitioner under Rule 19(1) read with Rule 10(6) of the said Rules is tenable in law?
- Whether the Chairman of Life Insurance Corporation of India

was justified in upholding the view of the Senior Divisional Manager?

Whether the actions of the respondents have seriously prejudiced the rights of the petitioner and have consequently resulted in loss of livelihood of the petitioner in a manner not sanctioned by law?

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- 4. Whether the punishment imposed on the petitioner is shockingly disproportionate to the gravity of the charges and whether the same is sustainable in law?
- 5. Whether the petitioner is entitled to the reliefs prayed for in the writ petition ?

District: Calcutta.

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# IN THE HIGH COURT AT CALCUTTA CONSTITUTIONAL WRIT JURISDICTION APPELLATE SIDE.

In the matter of:

W. P. No.

(W) of 2012.

- And -

In the matter of:

An application under Article 226 of the Constitution of India.

In the matter of:

A writ of and/or in the nature of
Mandamus and/or Certiorari and/or
Prohibition and/or issuance of any
other appropriate writ or writs, order
or orders, direction or directions;

-And-

In the matter of:

Life Insurance Corporation of India.

-And-

In the matter of:

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Life Insurance Corporation of India (Agents) Rules, 1972.

-And-

In the matter of:

Imposition of penalty by terminating the agency of Shri Vijay Agarwal under Rule 16 (1) (a) and (b) read with Rule 19 of Life Insurance Corporation of India (Agents) Rules, 1972 by a letter dated 10<sup>th</sup> March, 2007;

-And-

In the matter of:

An order dated 15<sup>th</sup> March, 2007 passed by the Appellate Authority thereby rejecting the appeal made by Shri Vijay Agarwal against the penalty imposed by letter dated 10<sup>th</sup> March, 2007 of Life Insurance Corporation of India.

-And-

In the matter of:

An order dated 12<sup>th</sup> August, 2009 passed by the Chairman of Life Insurance Corporation of India by way

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of Memorial against the order of the Appellate Authority thereby rejecting the contentions of Shri Vijay Agarwal.

-And-

In the matter of :

Shri Vijay Agarwal, son of Hari Ram Agarwal and residing at Flat No. 4-D, North, Divine Bliss, 2/3, Judges Court Road, Kolkata – 700 027.

... Petitioner.

#### -Versus-

- Life Insurance Corporation of India, service through the Chief Secretary, Life Insurance Corporation of India, Yogak-shema, Jeevan Bima Marg, Mumbai– 400021.
- The Chairman, Life Insurance Corporation of India, Yogakshema, Jeevan Bima Marg, Mumbai– 400021.
- The Managing Director, Life Insurance Corporation of India,

Yogakshema, Jeevan Bima Marg, Mumbal-400021.

- The Zonal Manager, Eastern Zone,
   Life Insurance Corporation of India,
   Chittaranjan Avenue, Hindusthan Building, Kolkata-700072.
- The Divisional Manager, Life Insurance Corporation of India,
   KSDO, DD-5, Salt Lake City,
   Kolkata-700064.
- The Branch Manager, Salt Lake Branch, Life Insurance Corporation of India, CF-335, Salt Lake City, Kolkata – 700 064.

... Respondents.

To

The Hon'ble Mr. Jainarayan Patel, Chief Justice and His Companion Justices of the said Hon'ble Court.

The humble petition on behalf of the petitioner above named most respectfully –

#### Sheweth: -

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- 1. The petitioner is a law abiding and peace loving citizen of India.
- 2. The petitioner was a direct Insurance agent of Life Insurance Corporation of India, Kolkata Suburban Division, Eastern Zonal Office and having Code No.97633411D till 27<sup>th</sup> March, 2007 since his agency was wrongfully terminated by the respondents being the subject matter of challenge in this proceeding.
- 3. The respondent No.1 is Life Insurance Corporation of India, a statutory body within the meaning of Article 12 of the Constitution of India and having its Head Office at the address mentioned in the cause title. The respondent No. 2 is the Chairman of the respondent No.1 organization and is the final authority in all disciplinary matters against the agents of Life Insurance Corporation of India. The respondent No.3 is the Managing Director of the respondent No.1 organization and is responsible for the overall functioning of the organization. The respondent No.4 is the Zonal Head for the Eastern Zone of the respondent No.1 organization and is responsible for the overall functioning of the organization in the Eastern Zone and is also

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the Appellate Authority for disciplinary proceedings initiated against agents of Life Insurance Corporation of India. The respondent No.5 is the Divisional Head of the Salt Lake Branch of Kolkata Suburban Divisional Office of Life Insurance Corporation of India and is the Disciplinary Authority for proceedings initiated against agents of Life Insurance Corporation of India. The respondent No.6 is the Head of the Salt Lake Branch of the respondent No. 1 organization being the Branch where the petitioner was attached at the relevant time.

4. The petitioner states that the petitioner became an agent of Life Insurance Corporation of India (hereinafter referred to as LIC), being the respondent No.1 herein in the year 1988 and has since acted successfully as such. The petitioner brought proposals to LIC estimating on an average Rs.8 Crores annually with a yearly payment of premium of more than Rs.40 lakhs. The petitioner's total business to LIC in force as of date will be approximately Rs.102 Crores with a first premium income of Rs.3 Crores. The petitioner has issued insurance coverage for more than 4,000 lives, which bring it a renewal commission of Rs.15 lakhs a year.

Photostat copy of the Licence is annexed herewith and marked as Annexure "P1".

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5. The petitioner qualified for the Chairman's Club in the year 1992 and has also been qualifying for the Million Dollar Round Table of LIC agents for the last 12 years. The petitioner has occupied various prestigious positions as an agent of LIC for since the year 1989. The petitioner also occupied the first position in the club for four years. The petitioner was invited as a teacher to Training Classes for agents of LIC at the Training Centre both at the Divisional Level Training Centre as also at the Zonal Level Training Centre. The petitioner has also been a regular Invitee by most of the branches of LIC and at the Divisional Offices for motivating other agents of LIC. The petitioner is a founder member of the Corporate Club of LIC and had been working as a direct agent of LIC for more than 18 years i.e. up to March, 2007.

A compilation of the achievements of the petitioner as an agent of LIC is annexed hereto and marked as Annexure "P2".

6. The petitioner is the sole bread earner of the family which consists of himself, his wife, two children both of whom are going to college and dependant mother. The petitioner's mother earns a paltry sum of Rs.3,000/- per month as widow's pension. The petitioner's primary and only source of earning was the commission he received from the Policies he procured for Life

Insurance Corporation of India as the petitioner was a full time LIC Agent with no other occupation.

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7. The petitioner states that in an around 13th February, 2004 the petitioner brought in a proposal of one Shri Prasenjit Das, aged about 23 years for an insurance policy with LIC. This being the 1st Policy of Prasenjit Das through the petitioner, the petitioner duly caused enquiries and submitted his Moral hazard Report along with such proposal. The petitioner states that the petitioner thought that the proposal was genuine and would mature into a Policy. The proposal being rather large attracted special reports, which were done by various medical laboratories authorized by LIC for the purpose. The proposer duly underwent medical examination from the Authorised Medical Examiner of LIC on the 12<sup>th</sup> of March, 2004 and the proposer duly signed the same in the presence of the Authorised Medical officer. The petitioner states that the Authorised Medical Examiner as per practice directly sent the proposal to the respondent no. 6. The petitioner subsequently learnt that such proposal along with Medical Reports was submitted on the 25th of March, 2004 and the same was registered on 31st March, 2004.

Photostat copy of the proposal along with enclosures is annexed hereto and marked as Annexure "P3".

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8. The petitioner states that the proposal was duly scrutinized by the respondent authorities, primarily the respondents no. 6 and thereafter by the respondent no.5 herein above. As the proposals were in order and no defects or deficiencies arose during such scrutiny finally 6 policies were issued in the name of the proposed the details of which are given herein below:

<u>SI.</u> No.	Policy No.	Sum Assured (Rs.)	Quarterly Premium (Rs.)
i.	423881681	1,01,000	587
ii.	423881682	1,01,000	627
iii.	423881683	1,01,000	631
iv.	423881684	1,01,000	615
v.	423881685	1,01,000	567
vi.	423881686	10,00,000	1,325 (half yearly)

The petitioner states that such proposal was duly scrutinized by the respondent no.5 and duly approved by the respondent no. 6 and such policy was finally accepted and Policies issued. The petitioner states that the petitioner subsequently learnt from the respondent authorities that the proposal was registered only on the 31<sup>st</sup> March, 2004 after completion of necessary paperwork and due compliance of formalities although the proposal was received on the 25<sup>th</sup> of March, 2004. The petitioner states that the Policies however commenced on and from the 28<sup>th</sup> of February, 2004.

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- 9. It is submitted in this connection that though the proposal was registered by the LIC on 31<sup>st</sup> March, 2004, but the respondent authorities proceeded on the basis that the proposal was registered on 16<sup>th</sup> April, 2004. Hence, the respondents proceeded on a wrong basis and contrary to the documents on record.
- 10. The petitioner states that in the first week of May, 2004, the petitioner came to learn that Shri Prasenjit Das had died in a road accident on the 10<sup>th</sup> of April, 2004 on his way to Digha. The petitioner received such information from the nominees of the deceased. The petitioner after having come to know of the death duly informed the respondents of the death on the 22<sup>nd</sup> of May, 2004. Claim Forms were submitted by the nominees of Shri Das dated 3<sup>rd</sup> July, 2004 at the office of the respondent no.6 on 5<sup>th</sup> July, 2004.
- 11. The petitioner states that the petitioner received a letter from LIC through the Senior Divisional Manager dated 10<sup>th</sup> August, 2005 withdrawing the petitioner's authority for giving Moral Hazards Report with regard to intending client's with immediate effect. The reasons of such withdrawal being that LIC on examination of relevant papers pertaining to the claim under the six policies on the life of Late Prasenjit Das had found the same to be a bad claim. Even after such withdrawal, LIC accepted the

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business earned by the petitioner for LIC which was to the tune of Rs.4-5 crores.

Photostat copy of the said letter dated 10<sup>th</sup> August, 2005 is annexed herewith and marked as Annexure "P4".

- 12. The petitioner states that the petitioner is not aware what constitutes a Bad Claim. The petitioner states that such letter was issued to the petitioner after expiry of more than a year since the claim of Late Prasenjit Das. The petitioner states that till then no Show Cause had been issued on the petitioner giving the petitioner an opportunity to defend himself against any charges.
- Regular Vigilance Case No.VIG/EZ/811/9629 against the petitioner to investigate and examine the papers relating to the sald policies which was informed to the petitioner by letter dated 30<sup>th</sup> October, 2006. By the said letter the petitioner was asked not to procure any new LIC business in accordance with Rule 16(3) of the Life Insurance Corporation of India (Agents) Regulations/Rules, 1972 (hereinafter referred to as "the said Rules") till finalization of the Vigilance Case.

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Photostat copy of the sald letter dated 30<sup>th</sup> October, 2006 and a copy of the Life Insurance Corporation (Agents) Regulation Rules, 1972 are annexed hereto and marked as Annexure "P5".

- 14. The petitioner has not been communicated of the result of such vigilance case till date.
- 15. The petitioner states that by the said letter dated 30<sup>th</sup> October, 2006 the Competent Authority alleged that on reviewing policy bearing No. 423881681 various alleged anomalies were noticed. Such anomalies were in the nature of:
  - a) All the policies were adjusted against a proposal deposit vide BOC No. 11657 on 12<sup>th</sup> February, 2004 in the name of one Shri R. L. Gupta and no deposit was made in the name of the deceased policy holder.
  - b) All proposals though dated 25<sup>th</sup> March, 2004 were registered on 16<sup>th</sup> April, 2004 i.e. after the death. No information regarding the death of life assured was given to the office before registration.
  - c) It has been established that the proposals relating to the said policies were not signed by the Life Assured.

d) In the proposal, a cousin brother, Shri Biswajit Das, was named as nominee while the parents of the deceased is alive and thus insurable interest is under question.

The petitioner states that such letter was not a Show Cause notice but it in effect suspended the License till finalization of the vigilance case.

- 16. The petitioner states that it is the discretion of the proposer to appoint a nominee and the petitioner has no say what so ever in the said matter. The petitioner denies that the proposals were not signed by the proposer. The petitioner states that not only were the proposals signed by the proposer but the proposer also underwent various medical tests as was mandatory. The petitioner states that after submission of a proposal with the authorized medical examiner it is for the respondent authorities to take action in the matter by issuing insurance policies and it is not open to the agent to act any further in the matter. The petitioner states that BOC No. 11657 dated 12<sup>th</sup> February, 2004 in the name of one Shri R. L. Gupta had inadvertently been entered against the proposal. Hence, BOC No. 11657 against the said proposal was accepted and approved by the respondents.
- 17. The petitioner states that by a letter dated 20<sup>th</sup> November, 2006 the petitioner gave a reply to the said letter dated 30<sup>th</sup> October,

2006 stating therein that the proposals brought by the petitioner had been converted into policies after completion of all procedures and formalities laid down by LIC. Such formalities were completed through various authorized personnel of LIC. The petitioner further stated that the policies were adjusted under third party BOC i.e. under the name of Shri R.L. Gupta by LIC. The claims after the death of Shri Das were made to the Claims Manager, and was ultimately sent to the Divisional Office for the satisfaction of Shri P. B. Roy, who was then the Senior Divisional Manager.

Photostat copy of such letter dated 20<sup>th</sup> November, 2006 is annexed hereto and marked as Annexure "P6".

18. The petitioner states that the petitioner thereafter received a notice dated 20<sup>th</sup> December, 2006 intimating the petitioner about initiation of a disciplinary proceeding against the petitioner under Rules 16(1)(a) and (b) read with Rule 19(1) and 10(6) of the Life Insurance Corporation (Agents) Rules, 1972 issued by the Senior Divisional Manager. Such notice proposed termination of Agency and forfeiture of renewal commission and directed the petitioner to show cause on the charges that -

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- (i) The six policies in the name of Shri Prasenjit Das introduced by the petitioner were not signed by the life assured, namely, Shri Prasenjit Das.
- (ii) Such policies were adjusted against a proposal deposit with BOC No. 11657 dated 13<sup>th</sup> February, 2004 in the name of Shri R. L. Gupta and no deposit was made in the name of the deceased policy holder, Shri Prasenjit Das.
- (iii) The proposal resulted in six policies on the life of Shri Prasenjit Das with registration dated 16<sup>th</sup> April, 2004. The policy was in pre-death claim, who died on 10<sup>th</sup> April, 2004, which was before the registration of the policies even though the proposals were dated 25<sup>th</sup> March, 2004.
- (iv) The signature of the life assured on the proposal papers and related documents of the policy were proved to be vague and no intimation on the death of the life assured was sent to LIC by Shri V. K. Agarwal.

The petitioner states that such purported notice did not disclose any documents through which such charges were to be proved

nor did it disclose the name of the witness to be produced at the trial.

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19. The petitioner states that by such notice the respondents proposed to terminate the petitioner's agency and also forfeit renewal commission payable to the petitioner. The petitioner was directed by such notice to show cause in writing within 15 days as to why he should not be held guilty of such charges and the punishment proposed should not be imposed on the petitioner.

Photostat copy of the said show cause notice dated 20<sup>th</sup> December, 2006 along with the forwarding letter is annexed hereto and marked as Annexure "P7".

20. The petitioner states that by a letter dated 27<sup>th</sup> December, 2006 the petitioner duly replied to the said show cause notice dated 20<sup>th</sup> December, 2006. The petitioner duly stated therein that the signatures and the proposals were of the deceased introduced by the petitioner and stating that the proposal was registered on 31<sup>st</sup> March, 2004. The petitioner also stated that the petitioner being unaware of the death of the policy-holder had not informed LIC and only informed LIC of the same in May, 2004.

Photostat copy of the said reply dated 27<sup>th</sup> December, 2006 is annexed hereto and marked as Annexure "P8".

- 21. It is stated in this connection that as an agent, the petitioner had no obligation to inform the LIC about the death of the policy holder. The proposals having been registered on 31<sup>st</sup> March, 2004 and the policy holder having expired on 10<sup>th</sup> April, 2004, it was incumbent on the beneficiaries and/or the nominees to inform the LIC of the death of the policy holder.
- 22. The petitioner states that by a letter dated 10<sup>th</sup> March, 2007 the petitioner was forwarded the final order also dated 10<sup>th</sup> March, 2007 by the Senior Divisional Manager in respect of the proceedings initiated under the said Rules. The petitioner was therein allegedly found guilty of charges mentioned in the said show cause notice dated 20<sup>th</sup> December, 2006 and thereby terminating the agency of the petitioner under Rule 16(1) and (2) of the said Rules and forfeiting all renewal commission payable to the petitioner under Rule 19(1) read with Rule 10(6) of the said Rules.

Photostat copy of the said forwarding letter along with the final order both dated 10<sup>th</sup> March, 2007 in the disciplinary proceedings is annexed hereto and marked as Annexure "P9".

23. The petitioner states that the said purported final order was cryptic and does not disclose any ground for holding the

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petitioner guilty of charges as mentioned in the show cause dated 20<sup>th</sup> December, 2006. The said impugned Order was made mechanically without disclosing the materials which were taken in consideration nor any reasons were assigned for the conclusion arrived at in the said impugned order. In the said impugned Order there was no finding to the effect that the petitioner has committed any fraud.

- 24. It is submitted that since no reasons were spelt out in the final order, no subjective satisfaction has been rendered therein in support of the finding of guilt. No opportunity of hearing was given to the petitioner. The entire proceeding was held in an arbitrary and unfair manner. It is well settled that there cannot be any fair appeal to an unfair trial.
- 25. The petitioner states that the petitioner duly appealed against the said final order dated 10<sup>th</sup> March, 2007 before the Zonal Manager of LIC, Eastern Zonal Office by a letter dated 15<sup>th</sup> March, 2007 asking for reconsideration of the order. By a letter dated 6<sup>th</sup> November, 2007 the petitioner was informed that the Competent Authority did not reconsider the aforesaid appeal.

Photostat copy of the said letter dated 6<sup>th</sup> November, 2007 is annexed hereto and marked as Annexure "P10"

26. It would appear from the letter dated 6<sup>th</sup> November, 2007 that the appellate authority did not apply its mind and has passed one line order rejecting the appeal of the petitioner. The appellate authority did not discharge its duties as required in law and has acted mechanically and in complete non-application of mind.

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- 27. It is well settled principle of law that the appellate authority has the duty to give reasons, give an opportunity of hearing dealing with the contentions raised in the appeal, consider the evidence on record and express its own views and pass a reasoned order. In this case, the appellate authority did not discharge its duties and functions as an appellate authority and has mechanically rejected the appeal of the petitioner.
- 28. The petitioner states that the Order of Appellate Authority was equally cryptic and no reason whatsoever was assigned for as to why the said appeal was dismissed. The said impugned Order was thus wholly without any reason and does not show any application of mind by the Appellate authority. In the said order also the Appellate Authority did not come to any finding that any fraud was practiced or involved.
- 29. The petitioner states that under the Agents (Regulation, 1972) after the appeal, an agent gets a further opportunity to present

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a memorial to the Chairman of the Corporation within the period of three months from the date of receipt by the agent a copy of the order of the Appellant Authority and in terms of the said Provision. The Chairman is required to make an enquiry as he deems necessary and to pass such Order thereon as the circumstances of the case justify.

30. The petitioner states that the petitioner accordingly preferred a Memorial dated 29<sup>th</sup> June, 2009 before the Hon'ble Chairman of LIC to kindly consider the Memorial.

Photostat copy of the said Memorial dated 29<sup>th</sup> June, 2009 is annexed hereto and marked as Annexure "P11".

31. The petitioner states that by an order dated 12<sup>th</sup> August, 2009 passed by the Chairman and communicated to the petitioner by a letter dated 14<sup>th</sup> August, 2009 inter alia held that the penalty imposed on the petitioner was justified thereby disposing of the said Memorial dated 29<sup>th</sup> June, 2009.

Photostat copy of the order dated 12<sup>th</sup> August, 2009 is annexed hereto and marked as Annexure "P12".

32. The petitioner states that the Chairman of the Respondent No.1 went beyond the memorial as well as orders of the disciplinary

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authority as well as appellate authority in passing the impugned order. In passing the said impugned Order the Chairman did not give the petitioner a hearing nor considered the facts in proper perspective. The Chairman proceeded on the basis that the petitioner had proposed insurance on the life of a dead person overlooking the fact that the proposal was made out when the deceased was alive. He also overlooked that the deceased as a proposed policy holder duly appeared for various medical examinations before various doctors and clinics which were recognized by the Life Insurance Corporation. The said Chairman without any foundation came to the conclusion that medical reports were manipulated in coming to the said conclusion the Chairman overlooked the fact that no dispute was raised against the medical reports either before the Disciplinary Authority or before the Appellate Authority.

- 33. The Chairman also came to the conclusion that the petitioner had defrauded the Corporation. The Chairman found the petitioner guilty of a charge which the petitioner was not defending.
- 34. The petitioner states that the Chairman of the Respondent, on the materials on record could not have come to any additional finding on charges which were not there either before the Disciplinary Authority or the Appellate Authority.

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- 35. The petitioner states that on the findings entered by the Disciplinary Authority and the Appellate Authority, even if such finding was sustained, the petitioner was entitled to commission on premium received by the respondent no.1 in respect of the business secured by the petitioner even after termination but by reason of the final order, the petitioner has been debarred from receiving the commission on the premiums received by the respondent no.1 in respect of the business secured by the petitioner as such agent.
- 36. The petitioner states that at no stage did the Chairman of the Respondent No.1 disclose his mind and/or serve a notice to the petitioner indicating that he was inclined to hold the petitioner guilty of fraudulent act and or a manipulator of medical reports, which were not findings of the Disciplinary Authority as well as the Appellate Authority.
- 37. The petitioner states that the said order of the Chairman of the Respondent No.1 has, thus, vitiated in law and is liable to be and should be set aside.
- 38. It is submitted that the petitioner complied with all his functions as contained in Regulation 8 of the said Regulations of 1972 and

as such no charge could have been framed against the petitioner.

- 39. It is submitted that the said Regulations of 1972 do not enumerate any misconduct. In the absence of specification of any misconduct, any omission or commission cannot be termed as a misconduct unless it casts a reflection upon the petitioner's reputation, integrity or devotion to duty as an agent. Omission or commission backed with ill motive and/or bad motive is the main ingredient of a misconduct. It must be actuated with other motive which would be apparent expressly in the act. In this case, there was no ill motive or bad motive on the part of the petitioner in the allegations made against him. Hence, there was no misconduct in the eye of law and no proceeding could have been held against the petitioner.
- 40. The allegations made against the petitioner that the proposed documents were not signed by the life assured i.e. Shri Prasenjit Das (since deceased) have not been proved by the respondents. Hence, no punishment can be imposed upon the petitioner on such application.
- 41. It has further been alleged in the show cause notice that all the policies of Shri Prasenjit Das (since deceased) were adjusted against a proposal deposited vide BOC 11657 dated 13<sup>th</sup>

February, 2004 in the name of Shri R.L.Gupta. The respondents have approved such proposal deposit against BOC of Shri R.L.Gupta and having approved the same, no allegation can be made against the petitioner in this regard.

- 42. It is further submitted in this regard that the adjustment of the policies of Shri Prasenjit Das (since deceased) against the proposal deposit in the name of Shri R.L.Gupta cannot be termed as a misconduct. It may, at the most, be termed as negligence and in particular, in view of the fact that the petitioner did not gain anything nor did Shri R.L.Gupta or the LIC suffered any loss for adjusting the policies of Shri Prasenjit Das (since deceased) against the proposal deposit in the name of Shri R.L.Gupta.
- 43. It would appear from the show cause notice that the respondents proceeded on the basis of a proposal resulted into policies on the life of Shri Shri Prasenjit Das (since deceased) with registration date as 16<sup>th</sup> April, 2004, but in fact, the said proposal was registered on 31<sup>st</sup> March, 2004 which would appear from the records available with the respondents. Hence, the respondents proceeded on a wrong basis that the proposal was registered after the death of Shri Prasenjit Das (since deceased) whereas Shri Prasenjit Das (since deceased) died after registration of the proposals on 10<sup>th</sup> April, 2004.

- 44. It would further appear from the show cause notice that the respondents proceeded on the basis that the death of Shri Prasenjit Das (since deceased) was before registration of the policy but from the documents on record, it would be evident that the death of Shri Prasenjit Das (since deceased) was after registration of the proposal.
- 45. It further appears from the show cause notice that the respondents proceeded on the basis of the result of inspection that the signature of the life assured on the proposal papers and resultant documents were fake, but no documents in connection with the inspection or the result of inspection or any reports were supplied to the petitioner at any point of time. This amounts to breach of the principles of natural justice.
- 46. It would further appear from the show cause notice that the respondents proceeded on the basis that no information about the death of Shri Prasenjit Das (since deceased) was sent to the LIC by the petitioner. It is reiterated that the petitioner has no obligation to inform the LIC about the death of Shri Prasenjit Das (since deceased). However, it is also reiterated that at the relevant point of time, the petitioner was not aware about the death of Shri Prasenjit Das (since deceased).

- 47. The respondents did not give any opportunity of hearing to the petitioner in connection with the charges mentioned in the show cause notice. The petitioner was not given any opportunity to controvert the documents and/or materials which formed the basis of the entire proceedings. The petitioner has not been given any opportunity to cross examine the witnesses whose reports and/or statements formed the basis of the framing of the charges and initiation of the proceedings against the petitioner. Thus, the entire actions have been taken in breach of the principles of natural justice. The principles of natural justice have to be read into the said Regulation of 1972 unless the same has been expressly barred.
- 48. The respondents did not forward to the petitioner any complaint by any one which formed the basis of the initiation of the proceedings.
- 49. It appears from the order of the Chairman dated 12<sup>th</sup> August, 2009 that the respondents relied upon some reports of the Government examiner of questioned documents and other reports, but the same were never supplied to the petitioner.
- 50. It would appear from the final order of punishment that the respondents did not record any finding in regard to the charge and/or allegations against the petitioner, but merely stated that

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the petitioner was guilty of the charges. There is no analysis of any evidence and no reasons have been given in support of the conclusion. The respondents have abruptly held the petitioner guilty of the charges.

- 51. It is submitted that the entire actions of the respondents have seriously prejudiced the rights of the petitioner and have consequently resulted in loss of livelihood of the petitioner in a manner not sanctioned by law.
- 52. Even assuming but not admitting that the proceedings have been conducted in accordance with law, it is submitted that the punishment imposed on the petitioner is shockingly disproportionate to the gravity of the charges and the same cannot be sustained.
- 53. The petitioner states that under Rule 19 of The Agent (Regulation), 1972 even after termination of appointment an agent is entitled to commission on the premium received in respect secured by him as such agent unless the termination is on the ground of fraud. The petitioner states that apart from the fact that neither the Disciplinary Authority nor the first Appellate Authority has found any fraudulent Act of the petitioner, the petitioner was thus entitled to receive the commission on premiums in the forthcoming years. Admittedly the premiums

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collected by the respondent no. 1 on account of business generated by the petitioner is to the extent of Rs.100.00 crores with premium of Rs.3.00 crores and the petitioner was entitled to receive 5% of Rs.3.00 crores and the said income is being Rs.15.00 lacs per annum approximately.

- 54. The petitioner states that by reason of the final order, the Respondent No. 1 has made an unjust enrichment to the extent of Rs.15.00 lacs annually which is otherwise due and payable to the petitioner.
- 55. The petitioner states that if the petitioner had not presented the memorial, the petitioner would have continued to receive premiums as aforesaid. Only because the petitioner had filed the said memorial, the petitioner could not be worst off than the situation which existed after the Order of the first Appellate Authority.
- 56. The petitioner states that the memorial filed by the petitioner has acted to the peril to the interest of the petitioner by reason of unauthorized exercise of jurisdiction by the Chairman.
- 57. The petitioner, thus , most humbly and respectfully state that the impugned Order of the Chairman is liable to be and should

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be set aside and or quashed since it is hit by Article 14, 19 and 21 of the Constitution.

- 58. The petitioner states that the impugned final order permits unjust enrichment in favour of the Respondent No.1. By reason of the said impugned order the Respondent No. 1 would appropriate the amount of premium which is otherwise receivable by the petitioner. The said amount of commission would have been otherwise payable to the petitioner but after the order of the Chairman.
- 59. The petitioner states that the injustice has been extended to the petitioner without any justifiable cause. The petitioner has been honest about discharging his responsibility he was never a part of any fraud. The past performance of the petitioner that the petitioner has been a honest worker and his effort has benefited the Respondent No.1 immensely. The observation of the Chairman as appearing in the impugned Order has stigmatized the petitioner's reputation and such observation has affected the obliterating hard work and reputation which the petitioner had earned over the years. As explained above, the petitioner had forwarded the proposal when the proposer was alive. The petitioner has been honest about the entire facts and circumstances and has not secreted anything from the authorities. On the contrary, he has truthfully revealed every

material fact to the authorities. The transparency shown by the petitioner was misunderstood by the Chairman and he penalized the petitioner unjustly and without any reasonable cause.

- 60. The petitioner states that the Impugned order of the Chairman is thus liable to be and should be set aside Inter-alia on the ground of violation of principles of natural justice as well as under Article 14, 19 and 21 of the Constitution of India.
- 61. The petitioner states that the petitioner in procuring the policy under reference had not violated the provisions of Rule 8 of the said Rules. Nor had he acted in any manner prejudicial to the interest of LIC or its interest of the policy holder. As such the termination of the petitioner under Rule 16(1)(a) and (b) of the said Rules made by LIC is illegal, bad and contrary to the provisions of the said Rules. The petitioner states that no finding was ever been made so far either by the disciplinary authority or the Competent Authority or the Chairman and the petitioner was never found to have failed and/or neglected in discharging his functions as set out in the said Rules to the satisfaction of the Competent Authority. Nor the petitioner was ever found to be acted in the manner prejudicial to the interest of LIC or to the interest of the policy holder.

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62. The petitioner states that it will be apparent from his representations to the respondent Authorities that the petitioner had made reasonable enquiries with regard to the life of the insured and had not acted in any manner contrary to the Rule 8(4) of the said Rules. The petitioner states that the respondent authorities finally accepted such proposal as there was no defect or deficiency in the proposals. The petitioner states that no investigation was ever been conducted by the respondent Authorities to ascertain the same and findings have been arrived at on the basis of mere assertion in the matter, which are baseless in nature. The petitioner states that the punishment imposed on the petitioner is alleged to have been passed after carefully considering and/or admitting the relevant documents on record. The petitioner states that the petitioner is not aware of such documents or evidence and have not been afforded an opportunity of going through the same or presenting a case in respect of such documents and evidence as alleged by the respondent Authorities. The petitioner states that as an insurance agent with LIC it is the duty of the petitioner to procure business for LIC after -

 taking into consideration the needs of the proposers for life insurance and their capacity to pay premiums;

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- (b) after making all reasonable enquiries in regard to the lives to be insured before recommending proposals for acceptance, & bring to the notice of LIC any circumstances which may adversely affect the risk to be underwritten;
- (c) take all reasonable steps to ensure that the age of the life assured is admitted at the commencement of the policy.
- 63. The petitioner states that no charges were made against the petitioner claiming failure of any of the above functions. The petitioner states that the petitioner also has not been accused of allegations made out in Rule 8(4) of the said Rules. As such the imposition of penalty made under Rule 16 of the said Rules by the respondent Authorities is illegal, invalid, inoperative, bad, malafide, motivated, arbitrary and whimsical. The punishment imposed is further beyond the provisions of the said Rules. The petitioner states that the respondent Authorities have acted in a biased manner in awarding the punishment as stated hereinabove.
- 64. The petitioner states that being aggrieved by and dissatisfied with the actions of the respondent Authorities the petitioner by a letter dated 20<sup>th</sup> July, 2010 and addressed to the respondent No.2 through the petitioner's Advocate, Kookada & Associates

requested for reconsideration of the said order dated  $12^{th}$  . August, 2009, which has not been reconsidered till date.

Photostat copy of the said letter dated  $20^{th}$  July, 2010 is annexed hereto and marked as Annexure "P13".

65. The petitioner states that by a further letter dated 14<sup>th</sup> September, 2010 the petitioner requested the respondent Authorities to withdraw the allegations against the petitioner and to release all commission amounts due to the petitioner within 15 days from the date of receipt of the said letter dated 14<sup>th</sup> September, 2010. Such demand for justice on behalf of the petitioner was duly received by the respondents and replied to by a letter dated 28<sup>th</sup> September, 2010 stating that such allegations against the petitioner would not be withdrawn and the request was not tenable as the same have already been settled by the said order dated 12<sup>th</sup> August, 2009 passed by the Chairman of LIC with regard to the petitioner's Memorial dated 29<sup>th</sup> June, 2009.

Photostat copies of such letters dated 14<sup>th</sup> September, 2010 and the reply thereto dated 28<sup>th</sup> September, 2010 are annexed hereto and collectively marked as Annexure "P14".

- of. The petitioner states that the respondents have appropriated the premium for the Policy of Shri Das and after all formal scrutiny issued a Policy in the name of Shri Das. However as the claim has been made within the first year of the Policy the respondent authorities have wrongfully sought to penalize the petitioner in an attempt not to honour the said Policies. The petitioner states that the petitioner does not receive any benefit from such transaction and had no role to play in the same. The petitioner states that the respondent authorities by their action is trying to shift their negligence and latches on to the petitioner to prevent themselves from honouring the said Policy.
- 67. The petitioner states that the respondents have completely stopped the petitioner's source of livelihood by the respondent's illegal and wrongful action. The petitioner states that the total commission payable to the petitioner up to date would amount to 'Rs.70,00,000/- approximately which the respondent authorities have wrongfully withheld. The petitioner is entitled to also interest on the said amount at the Bank rate of 18%.
- 68. Thus being aggrieved by and/or dissatisfied with the action of the respondent authorities, the petitioner begs to prefer an appeal there from on amongst others the following –

- For that the respondents and each one of them have acted contrary to law.
- II. For that the respondents and each one of them have acted in an illegal, arbitrary, whimsical, biased and wrongful manner in imposing the punishment of suspending the petitioner from acting as an agent of LIC and also by preventing the petitioner from receiving future commission.
- III. For that the respondent authorities have acted contrary to the Life Insurance Corporation of India (Agents) Rules, 1972 in awarding the said punishment.
- IV. For that the respondents have failed to grant the petitioner an adequate opportunity to represent his case to substantiate his defence against the charges made out in the show cause notice.
- V. For that the respondent authorities have acted in a biased manner in awarding the punishment on the petitioner by not considering that the petitioner had an inexplicable record in his 19 years service as an agent of LIC.

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- VI. Fore that punishment has been imposed on the petitioner on the basis of Charges that the petitioner was never allowed to address and/or defend.
- VII. For that the respondent's authorities have wrongly, illegally and with malafide intent shifted the responsibility of the Policy on the petitioner whereas the petitioner had no role to play in issuance of the policy;
- VIII. For that the respondent authorities failed to appreciate that the error had been made by the respondent no. 6 and 5 in issuing the Policy;
- IX. For that penalty could not have been imposed on the petitioner even before commencement of the disciplinary proceedings and even before issuance of the Show Cause.
- X. For that the respondent authorities failed to appreciate that it was the respondent no. 5 and 6 that failed in their duty in issuing the present policy under reference;
- XI. For that the respondent Authorities have failed to appreciate that the petitioner is not guilty of any latches

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or negligence in procuring the business from Shri Prasenjit Das.

- XII. For that the respondents and each one of them have failed to appreciate that six proposals in questions had been scrutinized by LIC and the petitioner had completed all necessary formalities before being accepted as policy.
- XIII. For that the respondent authorities have failed to appreciate that the proposal had been accepted by the respondent Authorities in full and toto without any dispute being raised.
- XIV. For that the respondent authorities have failed to appreciate that it was not on the petitioner to accept the proposals but it is merely upon him to hand over the proposal to the respondent Authorities, who in turn make policies there from;
- XV. For that the respondent authorities erred in not appreciating that full and final premium for the policies had been accepted by the respondent Authorities;

XVI. For that the respondent authorities have failed to appreciate that no financial loss has been caused to the respondent Authorities due to the petitioner;

XVII. For that the respondent authorities have erred in imposing the punishment as stated hereinabove on the petitioner;

XVIII. For that the respondent authorities have acted in a malafide, arbitrary, capricious and biased manner in having imposed the punishment of termination of agency of the petitioner as also withholding of future benefit from the premium;

XIX. For that the respondent authorities failed to give adequate opportunities to the petitioner to represent himself before the respondent authorities.

XX. For that the Chairman of Life Insurance Corporation of India acted beyond the scope of the memorial in passing the order dated 12<sup>th</sup> August, 2009.

XXI. For that the Chairman of the respondent No. 1 went beyond the memorial as well as orders of the

disciplinary authority as well as appellate authority in passing the order dated 12<sup>th</sup> August, 2009.

XXII. For that the Chairman did not give the petitioner a hearing nor considered the facts in the proper perspective in passing the order dated 12<sup>th</sup> August, 2009 and wrongly proceeded on the basis that the petitioner had proposed insurance on the life of a dead person overlooking the fact that the proposal was made out when the deceased was alive and overlooking that the deceased as a proposed policy holder duly appeared for various medical examinations before various doctors and clinics which were recognized by the Life Insurance Corporation.

XXIII. For that the Chairman without any foundation came to the conclusion that medical reports were manipulated without considering the fact that there was no allegation against the medical reports either before the Disciplinary Authority or before the Appellate Authority.

XXIV. For that the Chairman wrongly came to the conclusion that the petitioner had defrauded the Corporation, which was not the finding either before the Disciplinary Authority or the Appellate Authority.

XXV. For that the Chairman did not provide an opportunity to the petitioner before dealing with such issues which were not before either the Disciplinary Authority or the Appellate Authority.

XXVI. For that the Chairman could not have reached the additional finding on charges which were not there either before the Disciplinary Authority or the Appellate Authority on the basis of materials on record.

XXVII. For that the petitioner is entitled to receive commission from his other policies which has wrongly been stopped by the respondent authorities.

- 69. It is submitted that under misconception and wrong advice, the petitioner has prayed for mercy from the respondents. It is submitted that since the entire proceedings are without jurisdiction and in breach of the principles of natural justice and since the same violates the fundamental rights of the petitioner, such mercy petition of the petitioner cannot debar the petitioner from challenging the actions of the respondents.
- 70. It is submitted that the memorial of the petitioner was rejected by the Chairman on 12<sup>th</sup> August, 2009. The period of limitation

prescribed for filing a suit praying for declaration is three years from 12<sup>th</sup> August, 2009. Though no period of limitation is fixed for filing a writ petition, but the period of limitation prescribed for filing a suit is considered to be reasonable period for filing a writ petition. Therefore, there has not been any undue delay on the part of the petitioner in filing the instant writ petition.

- 71. The petitioner has no other or alternative efficacious remedy and the reliefs as prayed for herein will afford complete remedy to the petitioner.
- 72. The petitioner has repeatedly demanded justice from the respondents which has however, been denied to the petitioner.

  As such, any further demand for justice is likely to result in mere idle and empty formality.
- 73. The petitioner has not filed any other writ application against the respondents or any of them on the self-same cause of action either under Article 226 or under Article 32 of the Constitution of India before this Hon'ble Court or any other High Court or before the Hon'ble Supreme Court of India.
- 74. The petitioner states that until and unless an order is passed as prayed for herein, the petitioner will suffer prejudice, justice, substantial loss and/or irreparable injury.

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- 75. The petitioner states that all the records related to the instant case are lying with the Appellate Side Jurisdiction of this Hon'ble Court and as such this Hon'ble Court has jurisdiction to entertain and try this application in its Appellate Site.
- 76. The petitioner states that this application is made bonafide and for the ends of justice and the petitioner is not in guilty.

The petitioner therefore, humbly prays before Your Lordships for –

(a) A writ of and/or in the nature of Mandamus do issue directing the respondent authorities to forthwith cancel and/or set aside and/or the withdraw and/or rescind purported show cause notice dated 20th June, 2006, the purported final order of punishment dated 10th March, 2007, the purported order of the appellate authority dated 11th October, 2007 and the purported order of the Chairman on the memorial dated 12th August, 2009

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and all proceedings in connection therewith.

- (b) A writ of and/or in the nature of Mandamus do issue directing the respondent authorities according to law and to forbear from giving any effect to and/or further effect to and to take any steps and/or further steps on the basis of the purported show cause notice dated 20th June, 2006, the purported final order of punishment dated 10th March, 2007, the purported order of the appellate authority dated 11th October, 2007 and the purported order of the Chairman on the memorial dated 12th August, 2009 and all proceedings in connection therewith.
- (c) A writ of and/or in the nature of Mandamus do issue directing the respondent authorities to forthwith renew the licence No.029761906 of

the petitioner which was valid upto 14<sup>th</sup> October, 2008 and permit the petitioner to act as the Agent of Life Insurance Corporation of India.

- (d) A writ of and/or in the nature of Mandamus do issue directing the respondent authorities to release the commission payable to the petitioner on the renewal premiums in respect of the policies procured by the petitioner, more particularly stated in paragraph 67 with interest @ 18% per annum.
- (e) A writ of and/or in the nature of Certiorari do issue commanding the respondents to transmit the entire records of the case to this Hon'ble Court forming the basis of the purported show cause notice dated 20<sup>th</sup> June, 2006, the purported final order of punishment dated 10<sup>th</sup> March, 2007, the purported order of the appellate authority dated 11<sup>th</sup>

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October, 2007 and the purported order of the Chairman on the memorial dated 12<sup>th</sup> August, 2009 and all proceedings relating thereto and/or thereunder and on being so certified quash the same so that conscionable justice may be rendered.

- (f) Rule Nisi in terms of prayers (a),(b), (c), (d) and (e) above.
- directing the respondents to forbear from giving any effect to and/or further effect to and to take any steps and/or further steps on the basis of the show cause notice dated 20<sup>th</sup> June, 2006, the purported final order of punishment dated 10<sup>th</sup> March, 2007, the purported order of the appellate authority dated 11<sup>th</sup> October, 2007 and the purported order of the Chairman on the memorial dated 12<sup>th</sup> August, 2009

and all proceedings relating thereto and/or thereunder till the disposal of this application.

- (h) An order of stay do issue staying operation of the show cause notice dated 20<sup>th</sup> June, 2006, the purported final order of punishment dated 10<sup>th</sup> March, 2007, the purported order of the appellate authority dated 11<sup>th</sup> October, 2007 and the purported order of the Chairman on the memorial dated 12<sup>th</sup> August, 2009 and all proceedings relating thereto and/or thereunder till the disposal of this application.
- (i) An order do issue directing the respondents to forthwith renew the licence No.029761906 of the petitioner which was valid upto 14<sup>th</sup> October, 2008 and permit the petitioner to act as the Agent of Life Insurance Corporation of India.

- (j) An order do Issue directing the respondents to release the commission payable to the petitioner on the renewal premiums in respect of the policies procured by the petitioner, more particularly stated in paragraph 67 with interest @ 18% per annum.
- (k) Ad-interim order in terms of prayers(g), (h), (i) and (j) above.
- (I) Such further or other order or orders be made and/or direction or directions be given as to this Hon'ble Court may deem fit and proper.

And your petitioner as in duty bound shall ever pray.

## AFFIDAVIT

I, Vijay Agarwal, son of Hari Ram Agarwal, aged about 49 years, by religion Hindu, by occupation business residing at Flat No.4-D, North, Divine Bliss, 2/3, Judges Court Road, Kolkata-700027 do hereby solemnly affirm and say as follows:

- I am the petitioner above-named and am well acquainted with the facts and circumstances of the case out of which the present application arises.
- 2. That the statements contained in paragraphs 1 to 5 are true to my knowledge and the rest are my humble submissions before this Hon'ble Court.

Prepared in my office.

Advocate.

The deponent is known to me.

Clerk to:

Advocate.

Solemnly affirmed before me on this 216 day of June, 2012.

Commissioner.

Page 1 of 1

Agent Licence

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प्ररूप वी वि वि प्रा-अमिकर्ता- v ख (विनियम उ देखें ) FORM IRDA-AGENT-VB(SEE REGULATION 3)

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थीमा विनियामक और विकास प्राधिकरण ( भीमा अभिकर्ता अनुझापन) विनियम, 2000

ARANCE REGULATORY AND DEVELOPMENT AUTHORITY (LICENSING OF INSURANCE AGENTS) REGULATIONS, 2000.

थीमा विनियानक और विकास प्राधिकरण, हैदराबाद INSURANCE REGULATORY AND DEVELOPMENT AUTHORITY ,HYDERABAD

अनुप्राणि रांo LICENCE NO: 761906

मीमा अधिनियम, 1936 (1938 या 4) के भाग 2 के अधीन बीमा अभिकर्ता के रूप में कार्य करने के लिए अनुवादित LICENCE TO ACT AS AN INSURANCE AGENT UNDER PART II OF THE INSURANCE ACT, 1938 (IV OF 1938)

वीमा अधिकतो का गाम-NAME OF INSURANCE AGENT:

VIJAY AGARWAL

ADDRESS:

7, HARI SAVA STREET

KOLKATA KOLKATA WEST BENGAL -700023

विहित कीरा के संदाय पर और आवश्यक घोषणा करने पर दोनों जीवन बीमाकतों तथा साधारण बीमाकर्ता के बीमा कारबार छपान्त करने या उसके लिए आग्रह करने के लिए 15/10/2005 से तीन पर्व के लिए बीमा अभिकर्ता का कार्य करने के लिए प्राधिकृत है। Having paid the proscribed (ee and having made the necessary declaration is hereby authorized to act an insurance agent for three years from 15/10/2005 for procuring or soliciting insurance business of both Life Insurance & Ganeral Insurance.

RUTH Place: Hyderabad दिनांक Date: 23/8/2005

कृते बीमा विनियामक और विकास प्राधिकरण for Insurance Regulatory and Development Authority

표. 기시·고10

अध्यक्ष Chairperson

अनुझप्तिधारक के हरताक्षर Signature of Licence Holder

अभिष्ठित व्यक्ति Designated Person

यह अनुक्रांकि तब तक विधिमान्य नहीं होगी जब तक बीमा विनियामक और विकास प्राविकरण के अध्यक्ष के हस्ताक्षर की अनुक्रांकि वार भी निर्माण किया प्राधिक व्यक्ति के आदिवार अनुक्रांकि के अपनित्र के प्राविक विद्यान प्राधिक विद्यान प्राप्त के अनुक्रांकि के प्राविक विद्यान प्राप्त के प्

## टिप्पण Notes

- मंदि इस अनुमानि को अतिरिक्त अविष के लिए प्रकृता पत्नों भी बाज है से बीम शिवागत और विद्यास आधिकता आधिकता अनुमानत विद्यास (2000 के विश्वयत 3 में आंक्षित आंक्ष्म का अनुसारण किया व्याप और अधिकता के लिए आंक्ष्म अनुसार अनुमान के लिए आंक्ष्म अनुसार के प्राप्त के प्रकृत के प्रकृत के प्रकृत के प्रकृत के प्रकृत किया व्याप (3)और (3-n) के व्यवन की और में अनुसार किया व्याप है।
- If it is desired to renew this licence for a further period the procedure laid down in Regulation 3 of INSURANCE REGULATORY AND DEVELOPMENT AUTHORITY (LICENSING OF INSURANCE AGENTS) REGULATIONS, 2000, shall be followed, and application for renewal should reach the Designated Person before the licence expires. In this connection attention is also invited to the provisions of sub-sections (3) and (3A) of section 42 of the Insurance Act, 1938.
- 2. पर अनुवादित, उपाने वातीन तिनिविद्य कीमा कारपार के लिए अधिकतों के रूप में कार्य करने के लिए अनुवादिकानी को आवेकृत कराती है, और इस लिए कोई भी पहचान करने वाला किन्त या किनी ऐसे अनेन का निवाद किनाकार्य की पहचान हो तके, अनुवादित पर नहीं पता वाना काहिये।
- This licence authorises the licence holder to act as an agent for the insurance business specified thereunder, and therefore no identifying mark or note of any description by which the identity of an insurer might be established should be placed on the licence.
- 3. हत अनुस्ति पर कोई भी सुद्ध तक तक विधियान्य नहीं होगी जब तक बीग विविधानक और विकास अधिकान के अध्यक्ष क जाके झात इस विविध्न अधिकृत व्यक्ति के यस यह आधार न हो।
- 3. No correction in this licence will be valid unless initialled by the Insurance Regulatory and Development Authority or a person authorised by him in this behalf.
- अनुवानिकारी का प्यान बीचा विनिधानक और विषता प्राधिकरण (बीच मां सहित के विनी। वस्त्रीय का परिवास अनुवानि का बद् करना होना । ती का व्यान बीमा विजियानक और विकास प्रतिकरण (बीमा अधिकतो अनुसारण) विजिया, 2000 के विजियम 8 क अधीन विजिद्दित आधार सहिता की और आकृष्ट किया जाता है, और आवार
- The attention of the licence holder is drawn to the code of conduct specified under Regulation 8 of INSURANCE REGULATORY AND DEVELOPMENT AUTHORITY (LICENSING OF INSURANCE AGENTS) REGULATIONS, 2000, and any violation of code of conduct may result in cancellation of licence.

GENCY CODE No.9.7.633.:11.\Branch Office Salt Lake . .

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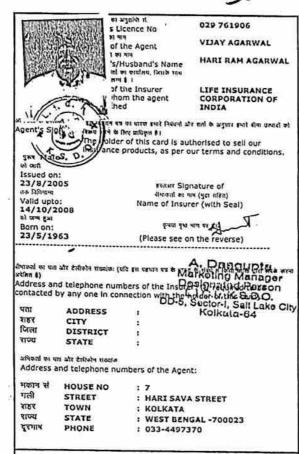
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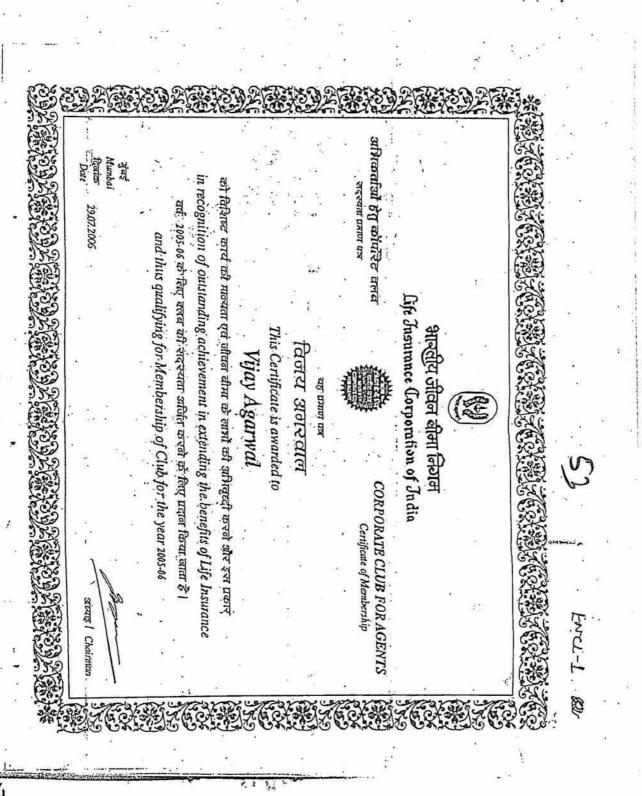
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ife Insurance Corporation of India

प्रदस्तता प्रमाण प्र

दंजय अगर्वाल

This Certificate is awarded to

-Vijay Aganual

in recognition of outstanding achievement in extending the benefits of Life Insurance को विधिष्ट कार्व की मान्तता एवं जीवन बीमा के तामों की अभवृद्धी करने और इस प्रकार वर्ष २००४-०५ के तिए वतव की सदस्यता अनित करने के तिए प्रदान किया जाता है ।

and thus qualifying for Membership of Club for the year 2004-05.

Mumbai Raio

31.08.2005

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भारतीय जीवन बीमा निगम

Afe Incurance Corporation of India

Zonal Training Centre
Hindusthan Buildings (Annexe)
(6th Floor)
4. Chittarenian Avenue
Calcutte-700 072
Phone: 27-7800, 27-0355, 28-3431
Gram: BIMAPRADESH

Ref : EZTC/P

दोत्रीय मशिषय केन्द्र

वाव : श्रीमावदेश

दिग्द्रकान विविदेश्त (एनेन्त), विश्व तन

4. विचरणन व्हेन्यू, मतकता-700 072

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10th August, 1999

Sri Vijay Agarwala, HDRT Qualifier. LIC of India, Salt Lake Branch, CF-163, Salt Lake City, Sector - 1, Calcutta - 700 064.

Doar Sir.

and

Re: Invitation for giving lecture.

We are holding a Session [No.1081] for Target Group: CM's/ZM's Club Member Agents from 16.08.99 to 19.08.99 at ZTC Lecture Hall No. 1, Hindusthan Building [Annexe], 5th Floor, 4 Chittaranjan Avenue, Calcutta - 700 072.

We request you to kindly deliver a lecture on the following subject and interact with the participants on the following date:

Date : 17.08.99

Day : Tuesday

Time 1 02.30 to 03.30PM

Subject : Harketing Analysis Session with a Role Model

We also request you to take lunch with us at 1.30PM on that day.

Yours faithfully,

Principal (EZTC)

( )

देत्रीय मशिषण केन्द्र दिन्द्रस्तान बिटिंब्स (दमेश्त), 5वी तत 4. विचरजन दमेन्द्र, मतकता-700 072 कोन : 27-7500, 27-8355, 28-3431 प्राम : श्रीमापदेश

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#### भारतीय जीवन बीमा निगम

Afe Insurance Corporation of India

1017

Zonal Training Centre Hindusthan Buildings (Annexe) (5th Floor)

4. Chittaranjan Avenue Calcutta-700 072 Phone: 27-7500, 27-9355, 28-3431 Gram: BIMAPRADESH

Ref : EZTC/P

10th August, 1999

Sri Vijay Agarwala, HDRT Qualifier, LIC of India, Salt Lake Branch, CF-163, Salt Lake City, Sector - 1, Calcutta - 700 064.

Doar Sir.

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#### Re: Invitation for giving lecture.

He are holding a Session [No.1081] for Target Group: CM's/ZM's Club Member Agents from 16.08.99 to 19.08.99 at ZTC Lecture Hall No. 1, Hindusthan Building [Annexe], 5th Floor, 4 Chittaranjan Avenue, Calcutta - 700 072.

We request you to kindly deliver a lecture on the following subject and interact with the participants on the following date: "

Date : 17.08.99

Day : Tuesday

Time : 02.30 to 03.30PM

Subject : Marketing Analysis
Session with a Role Model

We also request you to take lunch with us at 1.30PM on that day.

Yours faithfully,

incipal (EZTC)

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#### লাইক ইঙ্গিওরেন্স কলেরেশন অফ ইতিহা **পার্থীয়ে জীবল প্রী**मा লিতাস Life Jusurance Corporation of India

' कोला ' उपनगर मंदहल कार्यालय, दोदो-5, सेक्टर-1, सल्टरनेक सीटी, क्रीनकाता-700 064 Kolks - aburban Divisional Office, Joévan Prabha, 120-3 Sec-1, Sult Lake City, Kolkana-700 064

Sri P.B. Roy, Sr.Divisional Manager.

Dear Sri Agarwal,

12th May, 2004

Please accept my heartiest congratulations for occupying No.25th Position on N.O.P., No.14th Position on S.A. as on 31.3.2004 in Eastern Zone. Please keep it up. I expect many more laurels from you in the current financial year. A copy of the merit list of top 25 Agents as on 31.3.2004 of Eastern Zonal Office is enclosed herewith for your information.

With best wishes,

With kind regards,

Yours sincerely

(P.B. Roy)

Sri Vijay Agarwal, Agent, LICI, Salt Lake Branch

(दुरभाग/1et : (033) 2337-0242/0642/ 0946. फूल्स/Fax : 033723370609. रिम्स /E-mail: Lecsdo@cal.vanl.net.in. /esdumm@vanl.net

ENCE Corporation Heartily Sri. Vijay Agarwal . The Torch Bearer

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Sri Vijay Agarwali B. Com (H), Chairman's Club Member Since M.Y 1994-95 has once again added a new and the most colourful feather in his cap by introducing business of more than 1 Crore-with deposit of more than Rupees Six Lacs on today. Sri Agarwal has already Completed business of SA 1.51 Crs With Rs 8, 97511.00 as FPI Day 27th Feb '98

Born on 23rd May, 1963 in a family of Life Insurance Profession. he join LIC of India Sait Lake Branch office as Agent in 1087. The relinquished the position of a sales executive of "NESTLE" in search of a full time professional career in Life Insurance Marketing. He has qualified himself as a participant of MDRT of the year 1998 for the forth time in succession. He qualified himself as an All inla Age Agent on three previous occassions and for the year 97-98. He has also qualify as a Super-Star Agent in both count. For his performance in March '98. Calcutto Suburban division wishes him to be the MVP (Most Valuable Player) and the "Man of the year" for the year 97-98.

Dated-23-03-98

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A. K. Bose Sr. Divisional Manager

# the Insurance Corporation of India KOTTAYAM DIVISION

All India Convention for MDRT Qualifiers 2003 FYC Period 01-04-2002 To 31-10-2002] CERTIFICATE OF PARTICIPATION This is to certify that Sri/Smt AGARWAL V, AGEM

under KSDO Division in EASTERN Zone has participated in the above convention held at Kumarakom, Kottayam on 19-11-2002 of Branch SALT LAKE

: KOTTAYAM : 19-11-2002 DATE

Sr.Divisional Manager.

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ए. के. महातो Ar. K. Mahato Markeling Manager

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Grant Fees (073) 337-0003

Brost Fees (073) 337-0003

E-Mail: Ilccado Cost, vent.net.in

Apr. 23, 04

Sri Vijay Agarwal, Agent, Chairman's Club Member, LIC of India, Salt Lake Branch Kolkata: 700 064,

· Dear Sir.

Re

# Your Performance for the year 2003 - 2004

At the outset I congratulate you for your brilliant performance during the year 2003-04. The Ranking List is enclosed. Your Composite performance in Absolute Terms is as follows:

performance in Absolute		RANK
NOP	504 10,34,82,887	15T
5. A:	38,18,380	2ND 1ST
FPI		(Excluding Corporate Agents)

We are yet to receive Zonal Merit List and I believe you must get a berth we are yet to receive zonal Merit List and I believe you must get a berth in the same. For a successful person, some people say - "SKY IS THE LIMIT". But to me, for people like you - "SKY IS JUST A BEGINNING".

While wishing you every success in your future life, I expect many more laurels to come.

Yours faithfully,

Manager Markethig

Enclo : a.a.

एस. सी. साहु वरिष्ठ मंडल प्रवस्थल S. C. Sahu Sr. Divisional Manager

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सान्सिय जीवन थीगा निग्रम Afe Insurance (Terperation of India whemen जमगरीय मण्डल कार्यालय Kokala, Suburban Divisional Office ''पीवन मुपा'', 'Jaevan Prabha' शे टी. ५, १४०८५ 1, 90.5, Sector 1 सोन्दर्सक, रिस्टी, कोल्यामा 1700 004 उक्षा Lako City, Kothaia 1700 004 पूर्णाम Phone 12337-06520232 क्षेत्रम Fax 1 (033) 2337-06500 ई-मेन G-Mail Illocado@cal.veni.nat.in

APRIL 27, 2004

Dear Sri Agarwal,

I convey my heartiest congratulations to you for bringing laurels to yourself and to our Division having stood number ONE in all the 3 Counts of NOP, S.A. & F.P.I.

You have achieved a rare feat. You have also added a feather in your cap of qualifying yourself as MDRT within only 3 months of MDRT Year.

I have seen you very closely, you are endowed with knowledge, intelligence, zeal & vigour and with all capabilities to make things happen to the best advantage of yours.

Frankly speaking, giving heart and soul backed by strong determination to scale new heights, you are one among the valued Agents of this Organisation who is able to do it.

Really, we are proud of you.

I pray Almighty to give you courage and strength to bring name and fame to this Division by ranking 1" in the Eastern Zone and in the country.

What seems to be impossible; becomes possible after some time, provided you desire sincerely.

I always believe in the saying "GOD HELPS THOSE WHO HELP THEMSELVES"

While wishing you all the best to your endeavour, I assure my sincere support at all times:

With regards,

Yours sincerely

[SCSahu]

SRI VIJAY AGARWAL,
AGENT, M.D.R.T;
CHAIRMAN'S CLUB MEMBER,
LIC OF INDIA, SALT LAKE BRANCH,
SECTOR 1,
KOLKATA: 700 064.



#### भारतीय जीवन बीमा निगम Life Insurance Corporation of India

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कतकता उपनगर मण्डल कार्यालय, बोडो-5, सेपटर-1, सहरतेक सीटी, कलकता-64 Colcutto Suburban Divisional Office, Joevan Prabha; DD-3, Sec-1, Salt Lake City, Col-64

Ref: KSDO/Mktg/MM

June 1, 2001

Sri Vijay Agarwal Agent, LIC of India, Salt Lake Branch, Kolkata: 700 064.

Dear Sir

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Re : Splendid performance on 291 May, 2001.

Please accept my heartiest congratulations for your brilliant performance which has been displayed in the enclosed "FLASH" specially printed to commemorate your success.

I wish this is only the beginning and eager to witness many more laurels in near future.

While wishing your every success in your endeavour, we assure our best co-operation at all times.

Yours faithfully,

Marketing Manager



शान्सीय जीवन बीमा निगम Life Jusurance Corporation of India

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### FLASH! FLASH! FLASH!

# ONCE AGAIN! ONE CRORE DHAMAKA!

ONCE AGAIN THE MEGASTAR OF SALT LAKE BRANCH, SRI VLJAY AGARWAL (97633411) HAS BROKEN HIS OWN RECORD OF ONE CRORE (15.02.2001) BY PROCURING NB (15.03.2001) AS FOLLOWS:

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THE BREAKTHROUGH PERFORMANCE SUPERCEDES ALL HIS EARLIER RECORDS.

HEARTIEST CONGRATS TO SRI VIJAY AGARWAL FÖR HIS MONUMENTAL SUCCESS.

DTD. 15.03.2001

**BR.MANAGER** 

SALT LAKE
BIPAL DEY
Branch Manager
L. I. C. I., Salt Lake Dr.
CF-335, Salt Lake
Calcutta-84, Ph; 337-8007

िन्द्र ती. साहु निर्देश प्रकार S. C. Sahu or. Divisional Manager

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सिन्सिय जीयन यीगा निगम Mfc Insurance Corporation of India wherein उपनगरीय नुगम कार्यास्य Kolhala Suburban Oblaional Offica 'चीयन प्रभा", 'Jasvan Prabha' श्री-श्री-६, रोघटर 1, DD-5, Sactor - 1 सोन्द्रनेण सिटी, योनापामा - 700 004 द्वारा Phono : 2337-055/0232 किया Fast (033) 2337-0000 | र्वारा Phono : 2337-05000 |

APRIL 27, 2004

Dear Sri Agarwal,

I convey my heartiest congratulations to you for bringing laurels to yourself and to our Division having stood number ONE in all the 3 Counts of NOP, S.A. & F.P.I.

You have achieved a rare feat. You have also added a feather in your cap of qualifying yourself as MDRT within only 3 months of MDRT Year.

I have seen you very closely, you are endowed with knowledge, intelligence, zeal & vigour and with all capabilities to make things happen to the best advantage of yours.

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Really, we are proud of you.

I pray Almighty to give you courage and strength to bring name and fame to this Division by ranking 1st in the Eastern Zone and in the country.

What seems to be impossible, becomes possible after some time, provided you desire sincerely.

I always believe in the saying "GOD HELPS THOSE WHO HELP THEMSELVES"

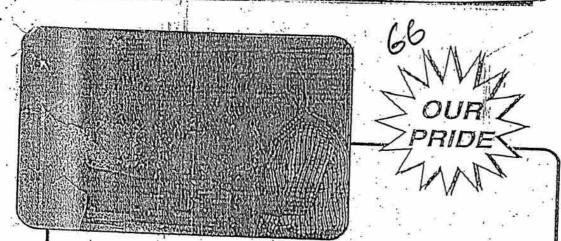
While wishing you all the best to your endeavour, I assure my sincere support at all times.

With regards, i

Yours sincerely,

[SCSahu]

SRI. JJAY AGARWAL, AGENT, M D R T. CHAIRMAN'S CLUB MEMBER, LIC OF INDIA, SALT LAKE BRANCH, SECTOR 1, KOLKATA: 700 064.



Hats off to Shri Vijay Agarwal, Member, Chairman's Club for Agents, Salt Lake Branch for his unprecedented achievement of New Business in the year 2000-2001, by which he topped the Division in both SA and FPI counts. His score excluding Blma Nivesh and Single Premium came as under:

#### SA=7.10 Crore, FPI=28.03 Lac.

I sincerly congratulate Shri Agarwal for his unputdownable performance in the year 2000-2001 and believe that he will definitly cross many more milestones in his journey towards excellence in 2001-2002. My special congratulations to hisbetterhalf Smt. Suntia Agarwal for her sacrifice and active co-operation for fulfilment of Sri. Agarwal's dream.

I also congratulate all the employees and officers of the Branch for their contribution towards realisation of Shri Agarwal's dream.

With best wishes,

Date: 18,4.2001

M. S. Kundu Sr. Divisiónal Manager

LIFE INSURANCE CORPORATION OF INDIA



भारतीय जीवन बीमा निगम कलकत्ता सुवार्वन डिभिशन

#### हमारा गर्व



श्री विजय अग्रवाल साल्टलेक शाखा

श्री विज्ञा अग्रवाल, सदस्य, अध्यक्ष में क्व को नव-व्यवसाय 2000-2001 में अपूर्व उपलब्धि के लिए हार्विक बधाई। वे इस मण्डल में बीमा राशि तथा प्रथम प्रीमियम आय दोनों में सर्वोद्ध्य स्थान पर रहें। बीमा निवेश और एकक प्रीमियम को छोड़कर उनका स्कोर इस प्रकार रहा:

> बीमा राशि प्रथम प्रीमियम आय

: 7.10 करोड़ : 28.03 लाख

श्री अग्रवाल के वर्ष 2000-2001 की उपलब्धि को किसी तरह दवाया नहीं जा सकता है। उन्हें में सच्चे दिल से बचाई देता हूँ और मैं उन्मीद फरता हूँ की वे 2000-2001 में भी अपनी श्रेंचता की यात्रा के दौरान कई मील के पांचरों को ये पीछे छोड़ेंगे।

मे विशेष रूप से. उनकी अधीमिनी, श्रीमित सुनिता अग्रवाल को यथाई देता हूँ क्योंकि उनकी त्यांग और कर्मठ सहयोंग ने ही श्री अप्रवाल के सपनों को साकार किया है।

शी अग्रवाल के स्वप्न लिक्टि में अग्रवान देने के लिए साल्टलेक गाँखा के सभी कर्मचारियों को भी हैं बधाई देता हूँ।

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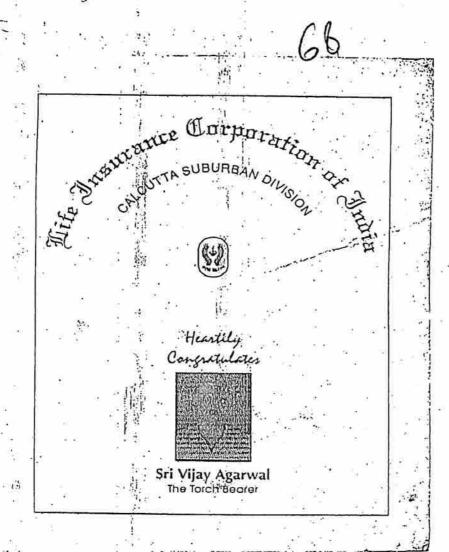
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Sri Vijay Agarwai, B. Com (H), Chairman's Club Member Since M.Y 1994-95 has once again added a new and the most colourful feather in his cap by introducing business of more than 1 Crore with deposit of more than Rupees Six Lacs on today. Sri Agarwal has already Completed business of SA 1.51 Crs With Rs 8, 97511.00; as FPI Day 27th Feb '98

Born on 23rd May, 1963 in a family of Life Insurance Profession, he join LIC of India Salt Lake Branch office as Agent in 1987. The relinquished the position of a sales executive of "NESTLE" in search of a full time professional career in Life Insurance Marketings He has qualified himself as a participant of MDRT of the year 1008 for the forth time in succession. He qualified himself as an All Inla Ace Agent on three previous occassions and for the year 97-98. He has also qualify as a Super-Star Agent in both count. For his performance in March '98. Calcutta Suburban division wishes him to be the MVP (Most Valuable Player) and the "Man of the year" for the year 97-98.

Dated-23-03-98

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A. K. Bose Sr. Divisional Manager ·····\

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शान्तीय जीवन कीवा निजास Me Jupurance Corporation of India पूर्व भेत्रीय कार्यास्य १ व्यापन प्रेस्त, कोत्रजात-700 072 Eastern Zonal Office Hindusthan Buildings, 4, Chilaranjan Avenuo, Kolkata-700 072 द्रपाय / Tel.; 225-2559 पेका / Fax: 225-1700 १ का / E-Mail Illocat O glascio1.veni.nel.in

December 24, 2001.

My dear Agarwal,

Kindly accept my compliments on your 1st position in Sum Assured and 5th position in F.P.I amongst the top 15 Agents in the Zone.

Next 4 months are crucial and with a little more planning and a deep perspective for future, you may also expand your customer-base and thereby secure your position on other count also.

My best wishes to you and your family for a happy and prosperous New Year.

Yours sincerely,

(R.K.MISRA)

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Shri V.Agarwal, <sup>8</sup>
Agent,
L.I.C of India,
Salt Lake Branch Office,
CR-335, Salt Lake City,

Kolkata - 700 064.

ए. के. महाता \* K. Mahato Marketing Manager

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Apr. 23, 04

Sri Vijay Agarwal, Agent, Chairman's Club Member, LIC of India, Salt Lake Branch, Kolkata: 700 064.

Dear Sir.

#### Your Performance for the year 2003 - 2004

At the outset I congratulate you for your brilliant performance during the year 2003-04. The Ranking List is enclosed. Your Composite performance in Absolute Terms is as follows :

	3.4.	RANK
NOP	504	157
S.·A.	10,34,82,887	į sr
F.P.I	38,18,380	2NO 1ST ( Excluding Corporate Agunts )

We are yet to receive Zonal Merit List and I believe you must get a berth in the same. For a successful person, some people say - "SKY IS THE LIMIT". But to me, for people like you - "SKY IS JUST A BEGINNING".

While wishing you every success in your future life, I expect many more laurels to come.

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Yours faithfully,

Marketing Manager

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शान्तिय जावन थागा ग्राग Life Insurance Corporation of India कोलकाता उपनगरीय मण्डल कार्यात्वय

জানাজানা ব্যাণাপাধ ব্যৱহা থাবাবের Kolkala Suburban Divisional Olilice ''বীঘান' মুদা'', 'Jeavan Prebha' বী ৰী-5, শাধান' 1, OD-5, Sector - 1 গালিকৌন্ধ বিধি, খালাখানা - 700 064 হুমোম Phone : 2337-0652/0232 ভিষয় Fax : (032) 2337-0609 . 기위 E. Mall : licesdo@cal.vsnl.net.in

EPRIL 27-2004

Dear Sri Agarwàl,

I convey my heartlest congratulations to you for achieving 1st Position amongst 19000 Agents of our Division.

After opening up of our Insurance Market and In the competitive scandrio, the winners always find themselves at the top of the list. You have got all the potentialities to explore the Insurance Market with your knowledge, intelligence, zeal and vigour. With a strong & positive mind set; I am confident this year you will scale new heights and to take a target of doubling your premium income within 31<sup>st</sup> Dec. '04, so as to qualify yourself one among the MDR is of the Division.

Please make it happen for yourself and bring glory to your family members and to the Organisation as a whole.

What seems to be impossible, becomes possible after some time, provided you desired sincerely.

I always believe in the saying "GOD HELPS THOSE WHO HELP THEMSELVES"

While wishing you all the best to your endeavour, I assure my sincere support at all times.

With regards and blessings,

Yours sinc Sahu]

SRI VIJAY AGARWAL, AGENT, CHAIRMAN'S CLUB MEMBER. LIC-OF INDIA. SALT LAKE BRANCH. SALT LAKE, KOLKATA



कलकता उपनार मण्डल कार्यास्य, ब्रोडो-5, सेन्टर-1, सत्टलेक सीटी, फलकत्ता-64 Calcutta Suburban Divisional Office, Josean Prabha, DD-5, Sec-1, Salt Lake City, Cal-64

Ref: KSDO/Mktg/MM

June 1, 2001

Sri Vijay Agarwal, Agent, LIC of India, Salt Lake Branch, Kolkata i 700 064.

Dear Sir,

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Re : Splendid performance on 29th May, 2001.

Please accept my heartiest congratulations for your splendid performance by introducing 21 Proposals worth Rs. 1.12 Clares Sum Proposed with little over Rs. 5 lacs Deposit on a single date – 29th May, 2001.

In our last DMC held on 31st May, 2001, all the HODs of the Division joined me in congratulating you for such a remarkable performance.

There is a proverb, "Morning shows the day", hence, we hope, during the current year your performance will definitely lead you to a height where the Zonal Heroes are occupying their names:

While wishing your every success in your endeavour, I assure my best co-operation at all times.

Yours faithfully

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म. स्वा. नटराजन क्रार्यकार्व (तरेशक (विष्णत ) M. S. NATARAJAN Executive Director (Markeling)

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भारतीय जीवन थीमा निग्ग

Life Insurance Corporation of Judia

किन्द्रिय प्रावीस्त्र, पे. वा. ते. 1985), मुन्तरे- 400 021 CENTITAL OFFICE: P. D. NO. 1993), MUMBAI- 400 021. Tel. (U) : 202 7527

Tel. (O) : 202 7527 (PIXX) : 203 1363 (Exin.) : 2022 Fax : 022 / 202 0274 = 202 8043

29th September, 1997.

Dear Shri Agarwal,

I was delighted to be with you at Kodaikanal during the Ace Agents' Convention in June' 97. I have great pleasure in sending you a photograph as a memento.

With regards,

Yours sincerely,

(M.S. Natarajan).

Encl: As above.

Shri Vijay Agarwal, 7 Harisabha Streat, Calcutta-23.



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भारतीय जीवन योगा विकास Afe Insurance Corporation of Judia E-MAIL : licosdo@cal.vsni neci :

DT: 10/00-1004 JF INDIA , BRANCH: 415 , DIVISION: PROPOSON REVIEW SELE OFFICE NO.3104/OJED C.E. ver. 2 PROP NO (1) 0014426 170372004 Agency Code : 7265/411 Tire Accord: DAS Dev Officer : MMMASSO Name : PRASENUIT DAS Mominee: BISWAJIT DAM Add-1: C/O PI SWAJIT LAYEK; 1A HARI SAVE ST Nominee's Age: 34 Add-2: FOLKATA, Nom's Relation: B Add-3: Appointee: Pin Code: 706323 NO OF INST MODE INST PREM DT.OF.COM FLAN TERM PRM.TRM SUM ASSURED 1325.00 28/89/2684 164 . 25 25 1000000 Hly THE-PRH OT.OF BIRTH FGE AGE-PROOF DT.OF BTH(2) DAB( 000 MED CODE SEX 2.65 M Male 19/88/1981 .3 R 00 00/0000 TYPE-2 RSA-2 R2-0 RC-EXT-0 RIDER-IND TO:-NO TYPE-1 RSA-1 R1-@ R1-EXT-@ PROPOSER'S-AGE VESTING DATE CASH OP1.76. . V.E ANNUITY AMT. NO OF UNITS 00 00 0000 6353 1355 ME CD(2) STAT(2) M.FEES(2) NIE DY (T) ME CODE STATUS M.FEES M.E.DT.
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पूर्व विकित्ती भारतीय के नाग व पत्ते किनमें पूर्व में पोलितियाँ सराती गई है। र पूर्व विकित्ती भारतीय केनिक वीमा निगन द्वारा की गई हो ला/शास्त्रा प्रकल का भा lie trance Companies from where the previous policy Policies has been purchased with address (II provious policies and line) a give name of	परि वापा पन तालिका व अवधि Sum Assured Table X Turn	पॉतिसी की वर्तमान स्थिति
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#### "प्रस्तावक द्वारा घोषणा"/DECLARATION BYTHE PROPOSER

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ा रह गति है तथा प्रत्येक दिवरण पूर्ण है और भेने कोई मुखना विभान नहीं है। वे एकदृहारा इस बात से सहस्र क बीचा अनुसन्दर्भ के जायार होने और पटि हमते कोई असरा कार्यन पासा कार्यमा तो यह अनुसन्दर्भ संस्थित स्था	हा। भाषणा करता है। जरती है कि प्रयुक्त बरुधन एवं पता की बात बनते की युक्तै तरर संगत सेने के बार दिव सूर्व त है आर प्रांचणा फरायुंकरता है कि वे क्षत्रक और यह धोषणा की रूपे पताधिव औरन तेथा निवस के पता वीमा निवस्त वे एवं रोकरत हो आवाम तथा हुत गायक्ष के पुजारित पताकर धनराति निवस हारा करने कर ही जावेशी किसी वर्गीया वर पर कारता का नामने से मारवित किसी कारकोर या गुणना के बबाद करने यह विस्तर कार्य हुए हो है। यो, वोई प्रायधिकारी
अध्यासकर्ती, क्रान्तिन्तुमात्तर, अन्यत्ती अध्यासकी अध्यासके आदाया निराद्यक को तावसायता के अध्यास अस्त्रास्त्री, क्रान्तिन्तुमात्तर, अन्यत्ती अध्यासकी अर्थ अपने अस्त्रासकी क्रियो अध्यास के वी दिन पूर्व व्यक्ति और पुरुष होते, है बारतीय जीवन सीचा निरास को ऐसी साथी पुरुष्त होने के दिए सर्वाच्या गांध	वर पर राजाना था नामाने से सर्वाधित किसी व्यवस्थाति का सुधान के सबस्य करने या प्रतिस्था राते हुए थी, मेरे उत्तराधिकारी की स्वानंत्राती कीरियो प्रसावित ने विदेश है, एनद्वास सहस्रति होते हैं कि देसे भाति या सन्दर्भ दिसा हम हम्म
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क मन्त्राप्त का दियाँ पात है अदिशिक क्षेत्र गुरू ल पहुर (fight) के आवार का रहिका क्षित्र का है अदिशिक क्षेत्र	पुरावेगन कराने के तिसे निष्य के किसी कार्यानक को बस्तुन किया गया कोई आवेदन पत्र साथस निश्चा सामा है का हर, सरीम सरित मार्त के असाव अस्य सानों पर रिसीमा किया जाता है से मैं मैंना परीमार किये जाने संस्थी मार्ट पर पुरा, दिया करने केसी पंजार को आसवासी सेने पर यह सीच हर हो जायेगा आप इसके सिये पुनार्ग गई संपात जनतीन निष्य अंदर कर लेगा
il given by rie after Juliyunders ading the questions and the same are true a	sed to be assured, do hereby declare that the foregoing statements and answers have
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ival of a policy on my life made it may office of the Corporation has been within terms other than as proposed to all forthwith Intimate the same to the Corporation.	of any inembers of my lamily occur (ii) if a proposal for assurance or any application to any inembers of my lamily occur (ii) if a proposal for assurance or any application to rawn or dropped, deferred or accepted at an increased promitum or subject to a lien or thick in my writing to consider terms of acceptance of assurance. Any prinsisten on my paraproduction is a paid in respect thereof Infallity to the Corporation.
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he answer and/or signature herein have above are/is in vernecular then he/si en after fully and properly understanding the questions.	he should declare above his/her signature in own handwriting that the replies were
) यह घोषणा फार्म भरने वाले व्यक्ति के द्वारा की जानी चाहिए।	
Declaration by the person filling in the form:	<ol> <li>में एतट्ढारा पोषणा करता है कि मैंने प्रस्तावक की उपयुक्त भाग भलीशांति सगाता दिये है और उसके द्वारा दिये गये उत्तर्य की ही साथ-साथ लिखा है।</li> </ol>
घोषणारूती का नाम एवं पता/Declarant's Name & Address	hereby declare that I have fully explained the above questions to the proposer and I have truthfully recorded the answers. From by the Proposer
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	Property Committee
प्रगणित करता हूँ कि (नाम, पद, व्यनसाय) श्री/श्रीभर्ती,	ष्टरतासर/Signature
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Ascertain from the life to be as at any time in the past he/she	sured whether	1		
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s any abnormality found on a	romination .	~6.2	(6.5	
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10.	is there any evidence of enlargement of liver or spleen?	Ì
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4.	Is there any evidence of operation? If so, state. a) the year of Operation b) Its nature and cause c) Its location, size and condition of scar d) degree of impairment, if any	700
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	Is there any other adverse feature in health or habit, past or present, which you consider relevant? if so, give details.	00
	FOR FEMALE LIVES ONLY     a) Is there any disease of the breasts?     b) Is there any evidence of pregnancy?     If so, give duration.     C) Do you suspect any disease of uterous, cervix or overies?	
	I hereby certify that I have, this day, examined the above I in my own hand (i) the true and correct findings (ii) the answer examined.	fe to be assured personally, in private, and record is to Question No. 4, as ascertained from the pers
	I declare that the person examined signed (affixed his/he in my presence and that I am not related to him/her or the Ag	r thumb impression) in the space earmarked belo
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ा प्राक्तती कियुण (लास प्राहेष)

IMA KIRAN POLICY (Without Profits)

हतीय जीवन श्रीमा निगम (जिसे स्वर्याधारमें 'निगम' गामोदिम हिम्मा नाम है। गारिस्त में गुना
स बनने के प्रपालन करित प्रतासक 'निगम' एक प्रतास पंच प्रोपना में समाहित व स्वर्याधा
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मा है 'निगम' को सरावेश्वर प्रमाण प्रसुत्त करते पर पत्त प्राहित समा गाम प्रतास में हि

में है 'निगम' को सरावेश्वर प्रपाल प्रतिस्त करते पर पत्त प्राहित मान के सरावेश्वर में हि

में प्रतिस्वास करते बाते प्रतास प्रतास महत्त करते पर पत्त प्राहित मान कि तर्याधा प्रपाल है।

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Survival Benefit/Free Insurance Cover

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निमान की और से अपनीत प्रत्योक्ता में स्वतिकार किया । 15 apr. a bottoff of the appearance

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तर्वतिका सं Table No. 111

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Gre J	ESUrance Corporation of India C TA SUBURBAN DIVISIONAL OFFICE	Agency Code/ Dev. Officer Code
V-Esta	l -shed by the Life Insurance Act. 1956) sgents Confidential Report/MHR	Proposal No./ Branch
Agent's Name &	ddresson VIJAY AGARWAND MICH	hership Licence No.
of Er Wayens	I.L.C.I., Balt Lako Brunch	Date of Expiry
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Name of the 13	in moseunt Dan	Ago 23 Occapation & Valure of Duties
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	to him/her ? If so, give details.	(b) (m)
	discational qualifications of the life proposed "	of my His
		Life Proposed Remarks
a) Employment	a)	
b) Business/Pro	li sion b)	71.000
et hur	c)	
(i) Other source	specify details) d)	
	TOTAL	
III) What proof o	I income is verified by you in respect of	
income state-	ibove ?	
a) Whether it is Employer?	dary sheet or certificate issued by the	) Aug delbrohon
b) Whether it is the Permaner	certificate issued by the C. A. ? What is No. allotted by I. T. authorities ?	1
c) Whether copi		
Are you persona the proposer/life	satisfied with the financial standing of sured and justify the current proposal?	75
	ieral state of health of the life proposed 9	man d
		3 900A
hearing observed	ve any physical deformity, Impaired sight or al Impairment or Mental retardation?	
	/ knowledge of his/her having suffered from	101 M
any dinens	injury or undergoin any appointled in injury or undergoing any appointled in medical investigation?	6)_ no
Did you discuss i	th the Proposer/Life Proposed the status of a dare you satisfied that no policy has lapsed	pour port tabled more
life proposed ha	ny proposal (or revival of any policy) of the inglinear deferred, declined, dropped or other than those proposed?	no racyon straf
position of the life	nything in the occupation, linancial or social roposed, his/her personal habits or any other in might be likely to add to the risk?	no
Under Non-Medi:	Leases only, give	
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. nercoy deciare	The property and the any con-	ect to the best of my knowledge and belief dated at
on the	day of	20 1 20
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7F. L		
Marine San	by the Dev. Officer)	(To be completed by the ABM/BM/Sr. BM)
independent enqu	the identity of the party and on the basis of my ies, I hereby declare that the foregoing statements of to the best of my knowledge and belief.	I um satisfied with the identity of the party and on the basis of andopendent enquiries, I heroby declare that the foregol statements are true and correct to the best of my knowledge a
	N C CORDINANT SYSTEM	bolief.
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#### भारतीय जीवन बीमा निगम धारतीय जीवन बीमा निगम Life Insurance Corporation of India

KOLKATA SUBURBAN DIVISION

	ELECTROCARDIOGRAM
).	Instruction to the Cardiologist:
	1) Please satisfy your elf about the identity of the examinee to guard impersonation.
	2) The examinee and the person introducing him, must sign in your presence. Do not use the form signed in
)	advance.
_	3) General Instruction: The base line must be steady. Standardisation slip-must be included. The tracing
J	must be pasted on a loider. Each lead should contain 5 pomplexse. If the pulse rate high give him some
$\mathbf{O}$	rest before record: Rest ECG should be made in the Medical Diary.  4) Rest ECG—Recor usual 12 leads.
	# more 40/MA 2
)	the
	same leads in deel inspiration ii) If leads VI shows a tall R wave, record additionally lead V4R.
,	S) Only Exercise E(3: Record Leads, I, II, III, V2, V4 and V5 at rest and for the purpose of Exercise
	ECG Record Leas V4, V5, I, II, III, aVR, aVL, aVF, V1, V2, and V3. immediatly, after exercise, Proper Double Standard, wo-step exercise should be given.
•	Double Standard wo-step exercise should be given so as to raise the heart rate to 100 p. m. or more but in no case less than 0 to 30 beats over the resting rate.
9	6) Both Rest and Exercise ECGs (simultaneously): When both Rest and Exercise ECGs are called for record
•	Rest ECG as per astructions at (4) above. For each of the control
	Rest ECG as per instructions at (4) above. For purpose of exercise ECGs, record leads V4, V5, V6, I, II, III, aVR, aVL, a' F, V1, V2, and V3, immediatly after exercise.
9	1/ 5/ 5
•	Dev. Officer's Name
,	
	Full Name of the Exa ginee
	Age
)	PERSONAL STATEMENT OF THE LIFE TO BE ASSURED
)	Note: The Medical lixaminer is requested to explain the following question to the examiner and
	to write down the answers in his own handwriting in the presence of the Medical Examiner.
)	1. Have you ever had pain in chest. High or Low Answer
	Blood Pressure Palpitation, Breathless or 'Yes'
	Dizziness at rest or on exertion or any disease or or
)	of cardiovascula, system or Diabetes or any 'No.'
	disease of Kidney?
,	2. Have you ever had on ECG, X-Ray of Chest
	Jess, A-Ray of Chest
)	Blood Sugar or Illood Cholesterol or any other
) >	Blood Sugar or Illood Cholesterol or any other test? If so give details.
)	test? If so give details.
	test? If so give details.  3. Are you now in health and generally maintain
	test? If so give details.  3. Are you now in health and generally maintain good health?
	test? If so give details.  3. Are you now in health and generally maintain good health?  I hereby declare that the following statements and answer have been given by me after fully simple standing.
	test? If so give details.  3. Are you now in health and generally maintain good health?  I hereby declare that the following statements and answer have been given by me after fully; understanding the questions any that they are true and complete in every particular and no information; has been withheld.
	test? If so give details.  3. Are you now in health and generally maintain good health?
	test? If so give details.  3. Are you now in health and generally maintain good health?  I hereby declare that the following statements and answer have been given by me after fully: understanding the questions any that they are true and complete in every particular and no information has been withheld.  Dated
	test? If so give Jetails.  3. Are you now in health and generally maintain good health?  I hereby declare that the following statements and answer have been given by me after fully, understanding the questions any that they are true and complete in every particular and no information has been withheld.  Dated
	test? If so give Jetails.  3. Are you now in health and generally maintain good health?  I hereby declare that the following statements and answer have been given by me after fully, understanding the questions any that they are true and complete in every particular and no information has been withheld.  Dated
	test? If so give details.  3. Are you now in health and generally maintain good health?  I hereby declare that the following statements and answer have been given by me after fully understanding the questions any that they are true and complete in every particular and no information has been withheld.  Dated
	I hereby declare that the following statements and answer have been given by me after fully understanding the questions any that they are true and complete in every particular and no information has been withheld.  Dated on days of 2005  Witness Signature for Thumbumpression of the Life Assured before Medical Examiner  Dr. Debiji Chatterjee Thumbumpression of the Life Assured before Medical Examiner
	test? If so give details.  3. Are you now in health and generally maintain good health?  I hereby declare that the following statements and answer have been given by me after fully understanding the questions any that they are true and complete in every particular and no information has been withheld.  Dated

# REPORT ON ELECTROCARDIOGRAM AT REST\* / AFTER EXERCISE

( Delete whatever is not applicable )

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Ventricular Rate: 14/ 11 1	QRS Complexes: wrand
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	Pulse Rate at Rest. 3 1 Chara-
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	Dr. Debit Chatterjee
2 -	MBB5 (Cal), MD (Cal) Playsicien & Cordiologist
GG.	Meditink Health Care &  Diagnostics Centre Pyt. Ltd.
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# MEDILINK HEADIN DIAGNOSTICS CENTRE PVT. LTD 1M, Vatika, 1st Floor, Gate No.- 4, Block A2, Kalindi

Kolkata-700 089 • Tel :- 2522 0575, • 2522 7647

Patient's Name : MR. PRASENJIT DAS Din Age : 122-Y Berring
Collection Date: 12/03/04
INDIA: Reporting Date: 12/03/04 bstjaut.a ID : 0409/0001 Ref. By Dr. C/O L . I . C

INVESTIGATION /d1 M- 13 - 18 gms/d1. E-11 - 16 gms/d1. HAEMOGLOBIN (HbX) :-14.5 gm /d1 TOTAL COUNT

mm

M B C . 4.9 million. pe 4,200 per c. mm. DIFFERENTIAL COUNT MEUTROPHILS CYMPHOCYTES MONOCYTES 35 92 EDSINOPHILS : 93 BASOPHILS 98

Packed cell w lume:43 percent. R.B.C Morphol gy : Normocytic, Normochromi Platelets Court. : Adequate per c. mm.

ESR ( Westerg sen Method ) FIRST HOUR READING : SECOND HOUR READING : mm

GB PETICULOCYTE, COUNT M. C. H : 99 54 : 38 YY м. с. ч. с 33 %

THANK YOU FOR YOUR KIND REFERRAL

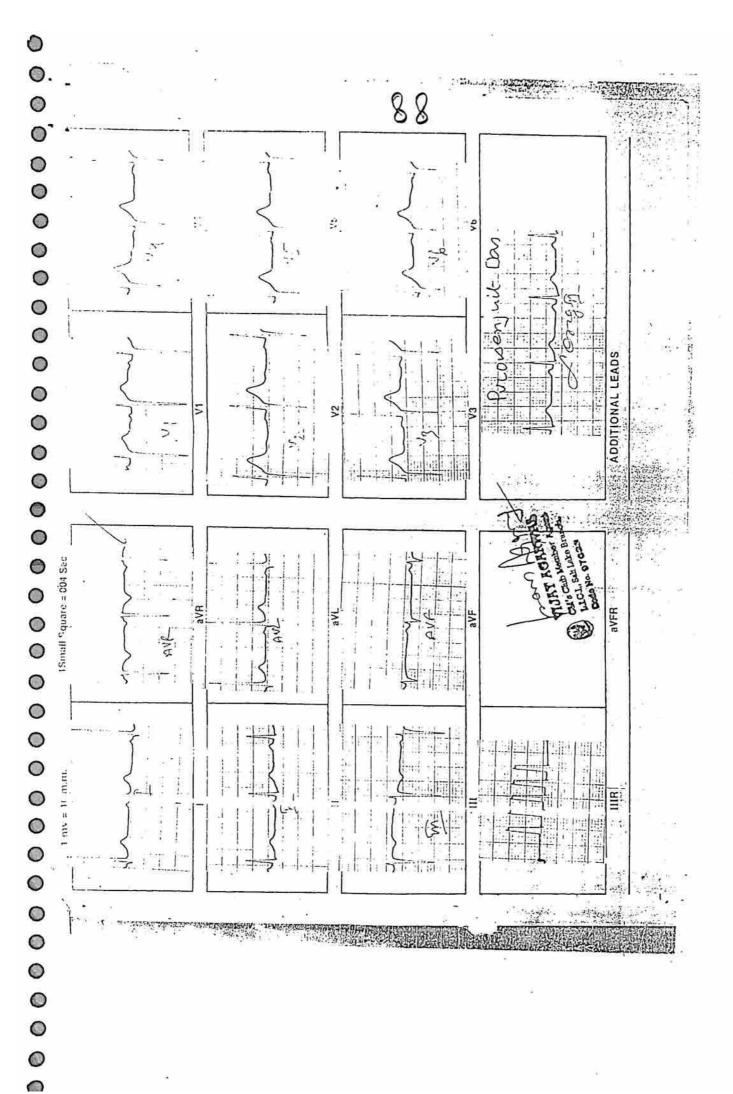
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Consultant Pathologist Prof. C. R. Ghose M.B.B.S., M.D., Ph.D : F.I.C.

Consultant Radiologist

Consultant Pathologist Dr. (Mrs.) R. Basu

Dr. L. N. Dharys B.B.S. D.M.R.D. M.D. (ROC DICTION B.B.S. D.M.R.D. M.D. (ROC DICTION OF THE PROPERTY OF THE PR C HORMONE ASSAY . ALLERGY TEST & SPECIALISTICE 0



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### MEDILINE MEAL DIAGNOSTICS CENTRE PVT. LTD.

IM, Vatika, 1st Floor, Gate No.- 4, Block- A2, Kalindi Kolkata-700 069 9 Tel :- 2522 0575 @:2522 7647 E-mail : rpglsa71@vsnl.com

Consideration in the contract of the contract

* 1		
	: MR. PRASENJIT DAS	Age 1 22 Y Sex i M
Patient's ID	: 0409/0001	Collection Date: 12/03/04
Ref. By	: Dr. C/O L . I . C . OF INDIA .	Reporting Date: 12/03/04
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CTEST ARE DONE BY ORTHO DIAGNOSTICS SYSTEM, LOT NO. HVK 124/

THANK YOU FOR YOUR KIND REFERRAL .

Properjuit Das

· -msultant Pathologisi Prof. C. R. Glinse M.B C.S., M.D., Ph.D . FI.C.

Consultant Radiologist Dr. L. N. Dhar M.B.B.S., D.M.R.D., M.D. (Rad-Olag)

Dr. (Mrs.) R. Basu

E. P .- 20 Pads (100x1) 10/03

**O** .



ব্রা फার্ম 'ই' ম'o 3787 (साशी) Claim Form 'E' No. 3787 (Rev.)



#### मारेक रेमिअइन कलांद्रामा व्यक्त विश्वम भारतीय जीवन बीमा निगम Life Insurance Corporation of India

कोलकाता उपनगरीय मण्डल कार्यालय/KOLKATA SUBURBAN DIVISIONAL OFFICE ভি ভি/5, सेक्टर-1, सल्टलेक, कोलकाता-700 064/DD/5, Sector-1, Salt Lake City, Kolkata700 064, तः स्ते के अवम / L\_ !

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नियोकता क प्रमाणपत्र

747 - 100 u (· CERTIFICATE BY EMPLOYER . CHECKER 700004

	(मृतक का पूरा	नाम (लखें)
के जीवन को पालिसी -	सं ख्या	के अन्तर्गत दावा के सम्बन्ध में ।
In connection wit	h claim under Policy No	on the life of.
*	(Insert Full Name	of the deceased)
	में एतद् द्वारा निम्न विवरण देता ह / I hereby	make the following statement :
<ul><li>(अ) नृतक के ि</li><li>(६) मृतक का</li><li>(६) सेवा की वि</li></ul>	(a) Name in full	cceased
	गम पर ज.ने को अंतिम तिथि	NI T APPLICAGAF
(a) (1) मृताः जिस	which the deceased last attended duties ह ने बीमारी की पहली शिकायत किस तिथि को दें सके कारण मृत्यु से तत्काल पहले उसे अनुपस्थित । पड़ा और।	1 1 7 A
illness w	date did deceased first complain of hich caused his immediate absence eath and.	*
(ii) धीमारी के	लब प (ii) Symptoms complained of	
(स) मृत्युकी।	ਰਿਹਿ / (c), date of death	
(द) मृतक की	मृंत्यु के बुर्रे आए की किसने सूचित किया।	590
Who informe	d you of the death of the deceased.	
PROFE TO THE PROFESSION OF THE	मय मृतक की अनुमानित आयु । : pge of deceased at death.	

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٥	अर्थात 3 वर्ष Record or absence	Date of leave	Nature of leave availed Casual	Ground on which lenve	प्रस्तुत किया गया ।
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0	1. e. 3 year prior to FPR.	Revival & end will	त!ध पर समापि 1 date of death		
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THE F No. 1781 (Rev) (HUNTALING THE CLAIM FORM 'A'

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A W. -335 / (C) -- 31

ACHINE CHILDISONIBOR

कोलकाता उपनगरीय मण्डल कार्यालय KOLKATA SUBURBAN DIVISIONAL OFFICE

जाना कार्याक्य/Branch Office ......

दावेदार का बयान/CLAIMANT'S STATEMENT

(वधानिक रूप में पी। नमी पत पाने हकदार व्यक्ति द्वारा आए)

(To be filled in by the person legally entitled to the Policy moneys)

(सभी उतर स्पष्ट लिखे आए। उत्तर शब्दों में दिए जाने शाहिए। सलम के निशान, विन्दु या लकी रे उत्तर रूप मे (स्थीकार नहीं की या सकता'।

(All answers to be filled in legibly. Answers must be given in words. Strokes of the pen or dotes or dashes cannot be accepted as replies).

स्थ - ...... के जीवन पर सी गई......

भृतक का पूरा नाम लिखे।

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Int. No .... \_ ....

(Insert full name of the deceased)

ालिमी के देवेदार के रूप निम्न विवरण देता हु। I, as the claimant under the Policy make the following statement;

. दायेदार के विषय में विवरण - Particulars regarding the claimant ;

ा) दावेदार का नाम Name of the claimant :

ii) Miq Age

וע) पता Address

॰) पुत बीमेदार से मन्बन्ध Relationship to the deceased life assured

महामित्त का प्रकार जिसके अन्तर्गत पालिसो राणि के लिए दावा प्रस्तुत किया गया, अर्थात नामाकित अम्यपी, निष्पादक प्रशासक म्यासी

B. C. Demon amounts in the second of the common process. Nature of Title under which the claim for policy money is submitted viz: Nominee, Assignee, Executor, Admini-

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0	2. मृत बीमेबार के विषय में (Praxe Particular
0	2. मृत बीमेदार के विषय में मित्ररण Particulars regarding the deconsed life manufed  भी Shri
0	ii) मुख विषि Date of death 10 11 110 110 110 110 110 110 110 110
0	मृत्यु का ठीक समय Exact time of thath
0	iv) अ कितम बीभारी की अवाध Duration of last illners
0	vi) बामदार का अंतिम अपनाम Last Occupation of the No.
0	
0	viii) मृतक के विता का पूरा नाम Full nume of decoased's father
0	
	3. मृतक के जीवन पर अग्य पौलिसियों के विषय में जियान Particular
0	3. मृतक के जीवन पर अग्य पौलिसियों के विषय में वियरण Particulars regarding the other Policies on the life of deceased:  जारी करने वालें दोहरी दुर्पंटना, जयवा विस्तारित
	Policy No. Sum का नाम . Date of What
	Assured Name of Issuing Commencement or Extended Disability Benefits
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0	No accept the polocice claimed for.
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0	4. a) मृतक स्वास्थ्य टीक न होने की सबसे पहले शिकायत कब कर की थी ? When did the deceased first complain
0	of being not in usual good health? All Load - Account
0000	of being not in usual good health?
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0	of being not in usual good health?  b) उस समय किस तरह की बीमारों की धिकायत हुई।  Nature of illness then complained  N/A load According  S. व्यक्तिम बीमारी के समय चिकित्सा करने वालों के नाम  The name of the medical attendants during the last illness.  N/A  An after taking to have have have have have have have have
0	of being not in usual good health?  b) उस समय किस तरह की बीमारों की धिकायत हुई।  Nature of illness then complained  N/A load According  S. व्यक्तिम बीमारी के समय चिकित्सा करने वालों के नाम  The name of the medical attendants during the last illness.  N/A  An after taking to have have have have have have have have

विद्धिते तीत वर्षों के अन्दर मृतक में जिल चितिरमा ने गरामधं दिया जथना चिकिरमा कराई हो, उनके नाम और पर्ने तथा बर्गक मामने जिन्हायत तथा लिए पर परामधं और उभवत विधिया विधियो बताए। Name and addresses of the doctors consulted during the last three years stating against each name the complaint for which has an consulted and the date or dates thereof; विकित्मको या अस्पतालों के नाम और पते मलाह लेने को तिथि या तिथिही Name of the Doctor or Hospital Date of Dates of consultation शिकायम की किसम and address 1. Nature of complaint. hone a Casi 2. 3. हर एक एवं सभी प्रवन्ति चलर सभी तरहतो सरम्के ...... एतदद्वारा घोषित करता हु कि कपर लिखे that the statement made herein above is true in each and every respect. किसी भी नियम प्रचलन रीति रियाज के किसी प्रवधान के कुछ समय यक जारी रहते हुए किसी भी चिकितसक हा अपताल को गोपनियता के आधार पर किसी न्यक्ति की जांच करने पर प्राप्त हुई जानकारी या सूचना बनाने के लिए [व्यक्ति करते हो तो में एतद्दाग उस चिकित्सक या अस्पतास को जिसने उपरोक्त मृत बीमेदार की किसी दीमारी या रोग के लिए जाचाया उपचार किया, अधिकार देता हु कि भृतक के स्वास्थय के विषय में जो भी जानकारी या मूचना उनको तिगम द्वारा पालिसी जारी किये जाने के विश्वश्च या बाद में मिली हो, यह निगम, उसके कार्यालयों और बीधी सलाहकारों या किसी ग्यायालय को स्वब्टतहा कता दे। Notwithstanding the provisions of any law, usage, custom or convention for the time being in force prohibiting any physician or hospital from divulging any knowledge information acquired by him/thom in attending upon or examining a person on the ground of secrecy. I hereby authorise the physian or Hospital, who has attended upon or examined the aforesaid deceased life assured for any ailment or illness to divulge any knowledge on information regarding the deceased's state of health, which he/they may have acquired whether before or after the Policy was issued by the Corporation, to the Corporation, its offices and legal advisors or in any court of law. मेरे समझ योषित दावेदार के हस्ताक्षर/अगुटे निशान before me Signature/Thumb impression of the claimant Biswayit Das

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0	Declared at Olm Kathis 18th	Full name John Charles (A)	
0	माही भी रे नमक पोणिन	93 Designation	
_	day of 200 before me	THE Address VIJAY AGARWAL	**
0		CM's Chib Member Agent LECE; But Live Bridge  [Kinin Tel. No. Dede No. 27423	
0	मानी के हस्तालर	दुरामाग Tel. No Dede शेल वरतात्र	•
0	Signature of Witness	К	
0	दिप्पनी: यह वयान निम्माकिन में से किसी एक द्वारा प्रति हुन्ताक्षर हो।	ना नाहिए (।) शिथकका (2) निगम का प्रक्रिक (रोजका	
-	(11) निगम का अधिकारों या अधिकाक या विकास अधिकार (जिसने 5 मार		
0	या स्थानीय निकास का आमयका ।	. उन्हारकार आयकारा के स्वयं में नाम दिया है (12) अथवा ग्राम प्रचायत	ļ
0	के पुरं सदस्य थे।	. या धः. या अध्यक्ष कलस् सदस्यों के स्थायों वि अ के मेप में वियुक्त होनु	
0	NOTE: (This statement must be countersigned by (1) and 1	MARKAN COLORED 17 5	
0	of an Agent's Club at the level of Divisional Manager's Club Officer (5) a Commissioner or Oaths, (6) a Doctor (7) a	or above) (3) a Bank Manager, (4) a Block Development	
_	Head Post Muster or Department Sub-Post Master ()	Gazetted Officer, (8 )a Head Muster of a High School (9) a	
0	Superintendent or a Development Officer of atleast 5 years stan or BM's club member before joing as Development Officer or	iding or confirmed recruited from the Agents who were Date	
0	or BM's club member before joing as Development Officer or	(12) President of a Village Panchayat or Local Body.	. (5)
0	IF THE DECLARANT SIGNS IN VERNACULARS OF A	गान लगाता हैं तो साक्षी निम्नलिखित घोषणा पर भी हस्ताक्षर पाहिए ?	•0
0	ALSO SIGN THE FOLLOWING DECLARATION:	THE WITNESS SHOULD	
_	प्रामाणित किया जाता है कि इस कार्म के विवर्त पोषणाकर्ता को उसके द्वा भलोगीत समक्त केने के बाद ही यहां पर अपने हरताक्षर किये है/ अपना अगूर	रा समभी जाने बाली भाषा में समभा दिया गया और उसने विवरण की	
0	CERTIFICO INAL THE CONTENTS OF THE CONTENTS	Bar 20 20 20 20 20 20 20 20 20 20 20 20 20	
0	CULAR AND HEISHE HAS AFFIXED HISHER SIGNA UNDERSTANDING THE SAME	TUE/THUMB IMPRESSION HERETO AFTER FULLY	
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0	हन्तालर Signature पूरा नाम Full Name	8	
0	पद Designation		
_	पता Address		
0	ह्रमाय Tel. No	<u>a</u>	
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भारनीय जीवन वीमा निगम

ver. / CF-335, SEC-I, SALTINDANEOBRNOMSS: Afe Insurance Corporation of Judia (033) 337-5007/6343/3880

FIRST PREMIUM RECEIPT (K.S.D.O.)

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PIN: 700064

423881381	LAKE BRANCH Short Name Plan P DAS	Sun Assure	Die Die Modu	Premium		Particulars of	
28/02/2004	010	101000	28	587.00	Instalment	larms of Acceptance if not as proposed.	
			OUY	0.00	Annual Acc. promium		
BISWAJIT DA	<u> </u>	611.0.00	<u></u>		How Accepted Clause No.:	1	
PROSENUIT DA		014434	) 	31/03/2004	Nominoe A Proposal Cate		
				19/08/1981	Date of Buth		
KOLKATA,	LAYEK; 1A HA	RI SAVA		28/02/2044	Date of Maturity	15	
700023			Ì	28/11/2043	Date of Last Payment		
BIVENNED:	AGENCY	A CONTRACTOR OF THE CONTRACTOR		23 YES	Aga & Whother Admitted		

EIVERNOD:

AGENCY CODE: 97633411 DEV DEF : 0000000

by with Att 8 DB We have also received the amount noted in the schedule being the First premium on the policy of this locuptance-cum-First Premium Receipt or if the Proposal is under the Corporation on risk with effect the conditions of the policy of this receipt is also subject to the policy of assurance which will be sent shortly.

The issue of-this receipt is also subject to the realisation of the amount in Cash and the terms and conditions of acceptance

Architecta Parmini of Rs.

NIL-

also adjusted

To the short of the 

Date &

TERMS & CONDITIONS OF ACCEPTANCE

and of vourselt or that of your family however unimportant you may consider the same occurs between the date of the rate of this time the date of the proposal been enhanced enhanced or deposition or revival of a policy on your life made to any consideration or adject to alteration on terms otherwise than as proposed or if you have been selected for service in any of a life wealth and all moneys which shall have been paid in respect thereof forfeited unless infimation of such examples to alteration on terms otherwise than as proposed or if you have been selected for service in any of a life wealth and all moneys which shall have been paid in respect thereof forfeited unless infimation of such event be used to the Corporation and this acceptance of proposal be reapproved by the Corporation. IF YOU DO NOT RECEIVE POLICY WITHIN TWO MONTHS PLEASE WRITE TO THE CONCERNED BRANCH OFFICE PLEASE PAY THE NEXT PREMIUM WHEN DUE

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भारतीय जीवन वीमा निगम

( # ver. / CF-335.SEC-I.SALT SAKETOBANDIAddress : Life Insurance Corporation of Indias 337-5007/6343/3880

FIRST PREMIÚM RECEIPT

(K.S.D.O.)

PIN: 700064

Si Inch Cuica	SALT LAKE	BRANCH	Policy No	1		
Policy Number Date of Risk	Short Name Plan	Sum Assured	Duo Date Mode	Premium	1682	Particulars of
423881682	P DAS		28	626.00	Instalment	Acceptance if n as proposed.
28/02/2004	014-39	101000	OLY	101.00	Annual Acc. premium	
Drolls in-					How Accepted Clause Nos.	1
AD TILAWZIE		014	1433 3	1/03/2004	Nominoo & Proposal Date	1
PROSENJIT DA			1	9/08/1981	Date of Birth	].
C/O BISWAJI <sup>.</sup>	T LAYEK; 1	A HARI SAVA	A ST 2	8/02/2043	Date of Maturity'	
700023			2	8/11/2042	Date of Last Payment	
5			2	3 YES	Age & Whother Admitted	

GFVS Sylveriam.

Tour proposal for Assurance as per particulars noted in the schedule fulls both accepted by the Corporation as proposed at assurance for the plan and amount indicated there in. The Acceptance of the payment places the Corporation on risk with effect the deterred date of this Acceptance-cum-First Premium Receipt or if the Proposal is under the Children Deferred Assurance Plan from the deferred date on terms & conditions of the policy of assurance which will be sent shortly.

Additional Promium of Rs.	
due .	also adjusted
Balance held in Deposit Rs	1
Next Premium falls Due	05/2004
Prepared by	

P. Sr. / Bra

Date &

31/03/2004

TERMS & CONDITIONS OF ACCEPTANCE

Inspectant 2 mode that if any change in your occupation or any adverse circumstances connected with your financial position of general health of yourself or that of your family howover unimportant you may consider the same occurs between the date of proposal and the date of this Receipt or if a proposal for assurance or an application for revival of a policy on your life raids to any Office of the Corporation has since the date of this proposal been withdrawn or dropped deferred or declined or accepted at an increased pronium or subject to alteration on terms otherwise than as proposed or if you have been selected for service in any of the branches of Military Naval or Airforce services between the date of this proposal and the date of issue of this receipt this dissurance will be invalid and all moneys which shall have been paid in respect thereof forfeited unless intimation of such event be made in writing to the Corporation and this acceptance of proposal for reapproved by the Corporation. TERMS & CONDITIONS OF ACCEPTANCE

IF YOU DO NOT RECEIVE POLICY WITHIN TWO MONTHS PLEASE WRITE TO THE CONCERNED BRANCH OFFICE MEANWHILE PLEASE PAY THE NEXT PREMIUM WHEN DUE.

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RAPID FORMS - PH : 2401-4121/4413.

भारतीय जीवन वीमा निगम I # VEF. CF-335, SEC-I, SALSTIVILIANE NERNLOSS: SALT LAKE, KOLKATA-64 Life Insurance Corporation of Juttle (033) 337-5007/6343/3880 FIRST PREMIUM RECEIPT PIN: 700064 (K.S.D.O.) Branch Office\* SALT LAKE BRANCH Policy No : 423881683 Policy Number Short Namo Date of flisk Sam Due Date Promium Plan 423881683 Assured Mode DAS B 631.00 28/02/2004 Instalment 014-37-37 101000 OLY 0.00 Acc. promium How Accepted BISWAJIT DAS Clause Nos. 014431 31/03/2004 Nominee & PROSENJIT DAS Proposal Date 19/08/1981 C/O BÍSWAJIT LAYEK; 1A HARI SAVA ST Date of Birth KOLKATA, 28/02/2041 Date of Maturity 28/11/2040 700023 Date of Last Payment (Str.) YES Dear GINESINCO:

AGENCY CODE: 97633411 DEV. DFF.:0000000

Your proposal for Assurance as per particulars inted in the schedule has been accepted by the Corporation as proposed at the formula and amount indicated there in. The Acceptance of the payment places the Corporation on the policy of the other this Acceptance-cum-First Premium Receipt or at the Proposal is under the Children Deferred Assurance Plan from the insure of this receipt is also subject to the realisation of the amount in Cash and the terms and conditions of acceptance punted overleaf Age & Whother 6154 Saddismai Premium of Rs. \_\_\_ NIL Balance held in Deposit Rs. 05/2004 No. of main tall. Due Date & 31/03/2004

TERMS & CONDITIONS OF ACCEPTANCE

general health of yourself or that of your family however unimportant you may consider the same occurs between the date of this Receipt or if a proposal for assurance or an application for revival of a policy on your file made to any the date of this Receipt or if a proposal bore assurance or an application for revival of a policy on your file made to any the date of this proposal bore or withdrawn or dropped deferred or declined or accepted at an the branches of Military Naval or Airforce services between the date of this proposal and the date of issue of this receipt this made in writing to the Corporation and this acceptance of proposal be reapproved by the Corporation.

If YOU DO NOT RECEIVE POLICY WITHIN TWO MONTHS PLEASE WRITE TO THE CONCERNED BRANCH OFFICE READWHILE PLEASE PAY THE NEXT PREMIUM WHEN DUE

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Acceptance if not

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भारतीय जीवन वीमा निगम

CF-335, SEC-I, SALT ISANE OF BRANCH Address मारताय जावन वामा निगम SALT LAKE, KOLKATA-64 Life Insurance Corporation of Indias 3) 337-5007/6343/3880

FIRST PREMIUM RECEIPT (K.S.D.O.)

PIN: 700064

Pranch Office .	SALT LAKE	BRANCH .	Policy N	42388	1684	<u></u>
Paticy Number Date of Risk	Short Name Plan	Sum Assured	Duo Date Mode	Premium		Particulars of
423881684	P DAS	3,,,,,,,	28	615.00	Instalment	Acceptance if no as proposed.
28/02/2004	014-38	101000	GLY	0.00	Annual Acc. premium	
DYCHA III					How Accepted Clause Nos.	
AD TILAWZIB	1	01	4430	31/03/2004	Nominee & Proposal Date	
PROSENJIT D	AS	8.	5	9/08/1981	Date of Birth	
C/O BISWAJI KOLKATA,	T LAYEK; 1A	HARI SAV	A ST.	28/02/2042	Date of Maturity	
700023	72		** :	28/11/2041	Date of Last	
TANGE SALES			- 1	23 YES	Age & Whether	

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STAVENNEGEN.

Your proposal for Assurance as per particulars noted in the schedule has been accepted by the Corporation as proposed at ordinary rates/with AB & DB. We have also received the amount noted in the schedule being the First premium on the policy assurance for the plan and amount indicated there in. The Acceptance of the payment places the Corporation on risk with effect from date of this Acceptance-cum-First Premium Roceint or if the Proposal is under the Children Deferred Assurance Plan from the deferred date on terms & conditions of the policy of assurance which will be sent shortly.

The issue of this receipt is also subject to the realisation of the amount in Cash and the terms and conditions of acceptance protection for their

Additional Plennum of Bs.	- 8 0 2000	20	
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Pulance held in Deposit Rs.			3 170
No. * * comum falls Due	05/20	004	2 00

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Date &

31/03/2004

TERMS & CONDITIONS OF ACCEPTANCE

TERMS & CONDITIONS OF ACCEPTANCE
Important to note that if any change in your occupation or any adversu circumstances connected with your financial position or
general health of yourself or that of your family however unimportant your may consider the same occurs between the date of
proposal and the date of this Receipt or if a proposal for assurance or an application for revival of a policy on your life made to any
Office of the Corporation has since the date of this proposal been withdrawn or dropped deferred or declined or accepted at an
increased premium or subject to alteration on terms otherwise than as proposed or if you have been selected for service in any of
the branches of Military Naval or Airforce services between the date of this proposal and the date of issue of this receipt this
assurance will be invalid and all moneys which shall have been paid in respect thereof forfeited unless intimation of such event be
made in writing to the Corporation and this accoptance of proposal be reapproved by the Corporation.

If you have the Concerned Branch Office
MEANWHILE PLEASE PAY THE NEXT PREMIUM WHEN DUE.

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CF-335, SEC-I, SALSTIVE ANTENBRINGS: SALT LAKE, KOLKATA-64 Life Insurance Corporation of Judia (033) 337-5007/6343/3680

PIN: 700064

FIRST PREMIUM RECEIPT

(K.S.D.O.)

Branch Office SALT LAKE BRANCH Policy No. . 423881685 Pulsez Number Short Name Sum Due Date Premium Particulars of Differ of Rick Plan Assured Mode terms of 423881685 Acceptance if not DAS 28 576.00 Instalment as proposed. 28/02/2004 014-41-41 101000 QLY 0.00 Annual Acc. premlum How Accopted Clause Nos. BISWAJIT DAS Nominge & 014429 31/03/2004 Proposal Date PROSENJIT DAS 19/08/1981 Date of Birth Date of Maturity C/O BISWAJIT LAYEK; 1A HARI SAVA ST 28/02/2045 28/11/2044 KOLKATA, 700023 23 Ago & Winether YES

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AGENCY CODE: 97.633411 DEV DEF COCCOO

our proposal for Assurance as per particulars noted in the schedule has been accepted by the Corporation as proposed at
the proposal for Assurance as per particulars noted in the schedule being the First premium on the policy
in the plan and amount indicated there in. The Acceptance of the payment places the Corporation on risk with effect
the Acceptance-cum-First Promium Receipt or if the Proposal is under the Children Deferred Assurance Plan from
the deterred date on terms & conditions of the policy of assurance which will be sent shortly.

The issue of this receipt is also subject to the realisation of the amount in Cash and the terms and conditions of acceptance
ounted overtext.

Additional Premium of Rs. \_ NIL. . . . . . . . . . . . . adjusted and I det in Deposit As 05/2004 stast Programm falls Due

Prepued by

Date &

31/03/2004

TERMS & CONDITIONS OF ACCEPTANCE

Important to note that if any change in your occupation or any adverse circumstances connected with your financial position or operal health of yourself or that of your family however unimportant you may consider the same occurs between the date of operal and the date of this Receipt or if a proposal for assurance or an application for revival of a policy or your life made to any of the Corporation has since the date of this proposal been withdrawn or dropped deferred or declined or accepted at an more president many or subject to alteration on terms otherwise than as proposed or if you have been selected for service in any of the functions of Military Naval or Airforce services between the date of this proposal and the date of this receipt this assurance will be invalid and all moneys which shall have been paid in respect thereof forfeited unless infiniation of such event be made in writing to the Corporation and this accuplance of proposal be reapproved by the Corporation.

IF YOU DO NOT RECEIVE POLICY WITHIN TWO MONTHS PLEASE WRITE TO THE CONCERNED BRANCH OFFICE MEANWHILE PLEASE PAY THE NEXT PREMIUM WHEN DUE.

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general health of yourself or that of your family however unimportant you may consider the same occurs between the date of proposal and the date of this Receipt or if a proposal for assurance or an application for revival of a policy on your life made to any increased promium or subject to alteration on terms otherwise than as proposed or if you have been selected for service in any of assurance will be invalid and all moneys which shall have been paid in respect thereof forfolted unless intimation of such event be invalid and all moneys which shall have been paid in respect thereof forfolted unless intimation of such event be invalid. For the Corporation and this acceptance of proposal be reapproved by the Corporation.

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नारेक रेमिउदाय कर्णादायन जम रेखिया आर्लीय जीवन बीमा निगम ENCL 2

Life Insurance Corporation of India

कलफता उपनगरीय मन्दल् कार्यालयः, जीवन प्रभा, डीडी-5, मैक्टर-।, सात्टलेक सिटी, यनकारा-700654 Kolkala Suburban Divisional Office, Jeevan Prabha, DD-5, Sec-I, Salt Lake City, Kolkala-64

To.

Shri Vijay Agarwal, (LICI Agent). Agency Code No: 97633411, 7, Hari Sabha Street, KOLKATA-700023, Date: 10-08-2005

PER REGISTERED A/D POST.

Dear Sir,

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Re: Withdrawal of your authority for giving M.H.R. Ref: Death Claim under Policy Nos.(1) 423881681 (2) 423881682
(3) 423881683 (4) 423881684, (5) 423881685 & (6) 423881686
on the life of Late Presenjit Das.

On examination of all the relevant papers (original proposal papers and other reports including original medical examination reports) pertaining to all the six policies mentioned above which are found to be a case of bad claim, it is decided to withdraw the authority of authorization of any Moral Hazard Report from you with immediate effect.

This is for your information.

Yours faithfully,

SR. DIVISIONAL-MANAGER



### লাইফ ইন্সিওরেন্স কর্পোরেশন অফ ইণ্ডিয়া

## भारतीय जीवन बीमा निगम Life Insurance Corporation of India

कोलकाता उपनगर मण्डल कार्यातय, बीडी-5, सेफ्टर -1, सल्टलेक सीटी, कोलकाता - 700 064 Kolkata Suburban Divisional Office, Joevan Prabha, DD-5, Soc. - 1, Sail Lake City, Kolkata - 700 064

CONFIDENTEAL

October 30, 2006

Ref: KSDO/P&IR/

Shri Vijay Aggarwal Agent, Code No. 97633411 LIC of India Salt Lake BO

Dear Sir.

#### Re: Early Death Claim under Pol.No. 423881681 – 86 on the life of P.Das (Dec.)

This is to inform you that you had procured life insurance business on the life of one Prasenjit Das (Dec.) totaling assurance of Rs.15,05000/-. The policies under reference have resulted in early death claim. On being reviewed by the competent authority the following anamolies have been noticed.

- All the policies were adjusted against a proposal deposit vide BOC No. 11657 on 13.02.04 in the name of one Shri R.L.Gupta and no deposit was made in the name of the deceased policy holder.
- All proposals though dtd. 05.03.04 were registered on 16.04.04 i.e. after the death. No information regarding the death of life assured was given to the office before registration.
- It has been established that the proposals relating to the said policies were not signed by the Life Assured.
- In the proposal, a cousin brother, a Shri Biswajit Das, Was named as nominee
  while the parents of the deceased is alive thus insurable interest is under
  constitute.

On examining the papers the Central Vigilance Officer, LICI, Central Office, Mumbai has registered a regular vigilance case bearing no. vig/EZ/811/9629.

Thus, in the meantime the undersigned, in his right as the Disciplinary Authority directs you, Shri Vijay Aggarwal, not to solicit or procure new life insurance business in accordance with Rule 16(3) of (Agents) Rules 1972, till finalization of the above vigilance case.

Yours faithfully,

Encl: As'stated.

Sr.Divisional Manager

टूरभाप/Tol : (033) 2337-0242/0842/0946, फेन्स/Fax : 033-2337 0800, ईमेल/E-mail : licicado @cal.vsni.net.in.

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(AGENTS) REGULATIONS, 1977

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0			Competent authority to discharge the functions under the various Regulations.	Rates of Commission payable to agents during the continuance of the agency	Bonus commission payable to agents	Alternative rates of commission payable to an agent at his critical during the continuance of the agency	Bonus commission payable to agents when afternative rates of commission are opted for	Gretuity and Tem Insurance	Appellate Authority
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# LIFE INSURANCE CORPORATION OF INDIA ' (AGENTS) REGULATIONS, 1972

is necessary to frame regulations defining the method of recruitment of agents Orporation, in exercise of the powers vested in it under section 49 of the Life pration Act, 1956 (31 of 1956), and with the previous approval of the Central reby makes the following regulations, namely: ance Corporation of India and the terms and conditions of their appointment

# commencement:

gulations may be culled the Life Insurance Corporation of India (Agents) come into force on the date of their publication in the Gazette of India.

## 2. Application:

These regulations shall apply to all agents appointed in India by the Corporation in respect of life insurance business.

## 3. Definitions:

- (1) In these regulations, unless the context otherwise requires,
- (d) "absorbed agent" means an agent who is deemed to have been appointed under subregulation (4) of regulation 4;
- (b) "agent" means a person who has been appointed under regulation 4 of these regulations and includes an absorbed agent;
  - (c) "agency year".
- (A) in the first year of his appointment; the period from the date of his appointment to the end of the month in which he completes twelve months as an agent (herein-(i) in relation to an agent other than an absorbed agent means: after referred to as the first agency year of such agent), and
- (B) in the subsequent years of his appointment, every successive period of twelve months following the completion of the first agency year; and
  - (A) the period of twelve months from the date following the date on which he had completed the last year of his agency before the published day (hereinafter referred in relation to an absorbed agent, means; Ξ
    - (B) in the subsequent years of his appointment every successive period of tweive to as the first agency year of such agent, and
      - months following the completion of the first agency year;
- under sub-regulation (5) of regulation 4, subsequent agency years shall be taken to mean every successive period of twelve months computed from the date Provided that in the case of an agent on whom a notice has been served
- (d) "assertained", with reference to population, means assertained from the latest Census Report of the Government of India;
- (e) "competent authority" means the authority specified in column (3) of Schedule I to
  - discharge the Innctions mentioned in the corresponding entries in column (2) thereof; () "Insurance Act" means the Insurance Act, 1938 (4 of 1938);

- (g) "modified previous guarantec", in relation to an absorbed agent, means the following cempleted business in an agency year:
  - group with an ascertained population if he was working in a city or town of one lakh or above, ε
- (ii) if he was working in any other place.

Rs. 40,000 sum assured under life insurance policies on six different

Rs. 20,000 sum assured under life insurance policies on six different

(11) "previous guarantee", in relation to an absorbed agent, means the following completed

group with an ascertained population (i) if he was working in a city or town business in an agency year: of one takh or above.

(ii) if he was working in any other place.

income of Rs. 4,800, or combination of life insurance business and general lives, or general insurance premium lent under the letter of appointment Rs. 40,000 sum assured under life insurance business deemed equivainsurance policies on six different issued before the published day.

Rs. 20,000 sum assured under life income of Rs. 2,400, or combination lives or general insurance premium general insurance business deemed insurance policies on six different appointment issued before the of life insurance business and equivalent under the letter of

(i) "published day" means the date on which these regulations are published in the Gazette

- (i) "Schedule" means a Schedule appended to these regulations.
- (k) "specified" means specified by the Managing Director by instructions or directions issued under regulation 25.

(2) All words and expressions used herein and not defined herein but defined either in the Insulance Act or in the Life Insurance Corporation Act, 1956 (31 of 1956) or in the Life Insurance Corporation Regulations, 1959, shall have the meanings respectively assigned to them in the relevant Act or Regulations.

# 4. Appointment of agents:

(1) Apents may be appointed in any place for the purpose of soliciting or presuring life insurance business for the Corporation.

(2) All appointments shall be made by the competent authority after interviewing the candidates and satisfying itself about their suitability.

(3) In making the appointments, the competent Authority shall be guided by such rules of (4) On and from the published day, every person, who was immediately before that day procedure as may be specified from time to time.

acting on behalf of the Corporation as an insurance agent as defined in the Insurance Act in respect of its life insurance business, shall be deemed to be an agent appointed and confirmed under these regulations from such day.

rovided. Hat for the purpuse of computing the period of his work as an agent and any trader these regulations, the period during which he was continually acting on behalf of Les corporation as an insurance agent immediately before the published day (excluding any

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taining his business in force or the renewal premium income in respect of such business on any date, the business completed by him in the period during which he was continually acting as an period prior to the 1st September, 1956) shall be taken into account and for the purpose of asserinsurance agent immediately before the published day shall be taken into account:

Provided further that if any such person within ninety days from the published day, by notice in writing to the Divisional Manager, intimates his intention to discontinue his agency, he shall not be deemed to be an agent under these regulations, but his agency shall stand terminated at the expiry of a period of thirry days from the date of receipt of such notice by the Divisional Manager and the provisions of the letter of appointment by which he was governed immediately before the published day shall apply as regards the settlement of his account and the benefits admissible to him on such termination.

(5) Notwithstanding anything contained in the foregoing sub-regulations, the competent authority may, by notice in writing to an agent, direct that his agency year shall be every successive period of twelve months from the date mentioned in the notice;

Provided that the date so mentioned in the notice shall be the first of a calendar month.

# 5. Qualification of agents;

- (1) No person shall be appointed as an agent:
- (a) if he has not completed 18 years of age; or (b) if he does not possess a valid licence issued under section 42 of the Insurance Act; or (c) if he has not passed the matriculation examination, or an examination recognised us equivalent thereto by the Corporation, in case he is to be appointed in a town or a city with an assertained population of one lakh or above, and at least 8th standard in case he is to be appointed at any other place:

Provided that the competent authority may, for reasons to be recorded in writing, relay the requirement specified in the clause,

(2) Subject to such conditions as may be specified, any society, association, panchay at or other body may be appointed as an agent if it is licensed to act as an insurance agent under section 42 of the Insurance Act and the provisions of these regulations shall, as far as may be, apply to such agent as they apply to an agent who is an individual.

(3) Subject to the provisions of these regulations and regulation 29 of the Life Insurance Corporation of India (Staff) Regulations, 1960, an employee of the Corporation may be appointed

# 6. Training and tests:

Every agent appointed under these regulations shall, unless exempted under sub-regulation (3) of regulation 7, undergo such training and pass such tests as may be specified and every absorbed agent shall, if called upon to do so, undergo the aforesaid training and tests.

## 7. Probation:

(1) Subject to the provisions of sub-regulation (3) and sub-regulation (4), an agent appointed on or after the published day shall be on probation initially for a period of 6 months from the date of his appointment and thereafter until he is confirmed in accordance with the provisions here-

(2) The competent authority may confirm the agent in his appointment if it is satisfied that he has successfully undergone the specified training and passed the specified tests and if his work. record and conduct have been satisfactory.

(3) The competent authority may:

(a) reduce the period of probation of an agent and confirm him in his appointment if (b) if it is satisfied that such training or tests need not be insisted upon for confirming him in his appointment, waive the period of probation and in that case it shall record in he has successfully undergone the specified training and passed the specified tests; writing the reasons for such waiver.

(4) The period of probation of an agent shall, in no class, exceed three agency yeaft, and unless he is confirmed within the aforesaid period his appointment shall be terminated. (5) So long as an agent is on probation, the competent quithority may terminate his appoint-

(6) Nothing contained in this regulation shall be deemed to affect the provisions of regulation ment without any notice and without assigning any reason therefor.

8. Functions of agents:

(1) Every agent shall solicit and procure new life insurance business which shall not be less than the minimum prescribed in these regulations and shall endeavour to conserve the business

(2) In procuring new life insurance business, an agent shall : already secured.

(b) make all reasonable inquiries in regard to the lives to be insured before recommending (a) take into consideration the needs of the proposers for life insurance and their capacity

proposals for acceptance, and bring to the notice of the Corporation any circumstances (c) take all reasonable steps to ensure that the age of the life assured is admitted at the comwhich may adversely affect the risk to be underwritten;

mencement of the policy; and

(d) not interfere with any proposal introduced by any other agent.

Every agent shall, with a view to conserving the business already secured, maintain contact with all persons who have become policy-holders of the Corporation through him and

(a) advise every policy-holder to effect nomination or assignment in respect of his policy, and offer necessary assistance in this behalf;

(b) endeavour to ensure that every instalment of premium is remitted by the policy-holder to the Corporation within the period of grace

(c) endeavour to prevent the lapsing of a policy or its conversion into a paid-up policy; and (d) render all reasonable assistance to the claimants in filling claim forms and generally in complying with the requirements laid down in relation to settlement of claims.

(4) Nothing contained in these regulations shall be deemed to confer any authority on an agent to collect any moneys or to accept any risk for or on behalf of the Corporation or to bind

Provided that an agent may be authorised by the Corporation to collect and remit renewal premiums under policies on such conditions as may be specified. the Corporation in any manner whatsoever

(1) An agent, other than an absorbed agent, shall bring in the following business in his 9. Minimum amount of business to be secured by agents:

first agency year

(a) If he is working in a City, Urban agglomeration or Town with an ascertained population of five takhs or above—proposals resulting in policies for not less than Rs. 75,000 sum assured on at least twelve different lives; or

(b) if he is working in a City. Urban agglomeration or Town with an ascertained population of one takh or above, but less than five takhs—proposals resulting in policies for not less than Rs. 69,040 sum assured on at least twelve different lives; or

(c) if he is working in any other place with an ascertained population of less than one lakh proposals resulting in policies for not less than Rs. 40,000 sum assured on at least twelve different lives.

(2) In the second or subsequent agency year, the agent shall bring in the following business

(a) if he is working in a City, Urban agglonicration or Town with an ascertained population of five lakhs or above-proposals resulting in policies for not less than Rs. 1,00,000 kum assuned on at least twenve different lives; or for each year:

(b) if he is working in a City, Urban agglomeration of Town with an ascertained population of one lakh oq above, but less than five lakhs-proposals resulting in policies for not less than Rs. 75,000 sum assyred on at least twelve different lives; or

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(g) if he is working in any other place with an axcertained population of less than one lakhsum assured on at least twelve proposals resulting in policies for not less than Rs. 60,000

(3) An absorbed agent shall bring in the following business:

(a) in the first agency year - proposals resulting in a completed business of not less than what was required of him in accordance with the provisions of the letter of appointment by which he was governed immediately before the published day.

(b) in the second agency year—not less than the modified previous guarantee;

(e) in the third or fourth agency year—proposals resulting in a completed business of not less than the modified previous guarantee, or a completed business amounting to one haif of the sum assured which would be required if sub-regulation (2) were applicable to him but on at least six different lives, whichever is higher; and

(a) in the fifth or subsequent agency year-business in accordance with the provisions contained in sub-regulation (2).

agent shall be exempt from bringing in the business required of him under the said sub-regulation is he has continually worked for the Corporation as an agent for a period of: (4) Notwithstanding anything contained in sub-regulation (2) or sub-regulation (3), an

(a) not less than 21 years; or (b) at least \$5 years of age; or (c) at least filteen years and he is at least \$5 years of age; or (c) fifteen years and at any time subsequent theirtio there is business in force in the books (c) fifteen years and at any time subsequent theirtio there is of the Corporation under his agency yielding a renewal premium income of not less than Rs. 40,000 per annum.

10. Payment of commission to agents:

premiums and renewal premiums received during the continuance of his agency in respect of (1) As compensation and remuneration for the discharge of all his functions under these regulations, an agent shall be paid commission at the rates set out in Schedule II on the first year Lie completed business under his agency.

(2) An agent shall, in addition to the commission payable under sub-regulation (1), be entitled to bonus commission on first year premiums as provided in Schedule III.

(3) (a) Norwithstanding anything contained in sub-regulation (1) and sub-regulation (2), an agent who has been confirmed may, at any time during the continuance of his agency. opt to receive commission as provided in Schedule IV.

in respect of the business completed in his agency up to the end of the agency year in payable to the agent shall be at the rates set out in Schedule IV and Schedule V respecuvely in respect of the business which may be completed in his agency from the commencement of the agency year following the date on which he exercises the option, but which he exercises the option, the commission or bonus commission payable to him (b) Where an option under clause (a) is exercised, the commission and bonus commission shall be as provided in Schodule II and Schodule III respectively.

(c) The option once exercised under clause (a) shall be final and irrevocable.

(4) Save as hereinalter provided, no agent shall be paid any commission or remuneration in respect of any policy not effected through him:

Provided that where a policy of life insurance has lapsed and it cannot under the terms and life was insured thereby and where notice has been given in writing to the agent through whom the policy was effected (if such agent continues to be an agent of the Corporation), to effect the revival of the policy within a specified period of nor less than one month from the date of receipt conditions applicable to it be revived without further medical examination of the person whose

linn of the notice and the policy is not so revived, the Corporation may pay to another agent who effects the revival of the policy an amount calculated at a rate not exceeding half the rate of commission at which the agent through whom the policy was effected would have been paid had the policy not lapsed, on the sum payable on revival of the policy on account of arrear premiums (excluding any interest on such arrear premiums) and also on the subsequent renewal premiums payable on the policy.

the first year premiums received in respect of the business completed during the continuunce of his agency and not to the bonus commission or commission on renewal premiums in respect of regulation (3), an agent who is on probation shall be entitled only to the commission payable on (5) Notwithstanding anything contained in sub-regulation (1), sub-regulation (2) and sybProvided that the agent shall, on his confirmation, be entitled to the bonus commission or commission on renewal premiums in respect of such business.

(6) Save as provided by regulation 19, no commission shall be payable to an agent after he has ceased to be such agent,

# 11. Gratuity and term insurance benefits:

The Gratuity and term insurance benefits admissible in the case of an agent shall be as set out

in Schedule VI

Ist September, 1971, but before the published day, except for fraud, or where any person who was so acting as an insurance agent on behalf of the Corporation has died on or after the 1st Provided that where the appointment of any person who was acting on behalf of the Corporation as an insurance agent as defined in the Insurance Act has been terminated on or after the September, 1971, but before the published day, he or his heirs, as the case may be; shall be paid an amount which shall be equal to the grauity payable in his case had these regulations been in force on the date of termination of his appointment or his death;

while his agency was subsisting, his heirs shall also be paid an amount which shall be equal to the amount of term insurance payable in his case had these regulations been in force on the date of Provided further that where any person who was so acting as an insurance agent on behalf of the Corporation has died on or after the 1st September, 1971, but before the published day.

# 12. Corporation's lien on agent's dues :

The Corporation shall have a first lien and charge on all moneys payable to an agent or his leirs for recovery of all debts due from him to the Corporation and may apply any such moneys directly towards realisation of such debts.

# Termination of agency:

(1) If an agent fails to bring in the business required of him under regulation 9 in an sugency year, his appointment shall stand terminated at the end of such agency year;

Provided that nothing contained herein shall apply to an agent who has been exempted under sub-regulation (4) of regulation 9 from bringing in the minimum business required under

(2) An agency which stands terminated under sub-regulation (1) may be reinstated by the competent authority if it is satisfied that the failure of the agent to bring in the business required of him was due to reasons beyond his control. (3) Where an agency is reinstated under sub-regulation (2), it shall be treated as continuous for all purposes.

If the frence of an agent is cancelled or is not renewed in accordance with the orovisions of 14. Termin, tion of agency on cancellation of, or failure to renew, licence :

section 42 of the Insurance Act, his appointment as agent shall stand terminated from the date the licence is cancelled or, as the case may be, from the date the licence ceases to be valid :

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Provided that if the licence of the agent is restored or renewed, the competent authority shall, without prejudice to the provisions of regulation 16, reinstate the agency.

# 15. Termination of agency on account of certain disqualifications:

(a) is found to be of unsound mind by a court of compotent jurisdiction;

- (b) is found to be guilty of criminal misappropriation or criminal breach of trust or cheating or forgery or an abetment of or attempt to commit any such offence by a court of competent jurisdiction :
- (c) in any judicial proceeding, has been found to have knowingly participated in or connived at any fraud, dishonesty or mistepresentation against the Corporation or any of its subsidiaries or against any person having official dealings with the Corporation or any of its subsidiaries.

his appointment shall be liable to be terminated without notice and the competent authority shall forthwith terminate his appointment.

# - 16. Termination of agency for certain lapses:

- (1) The competent authority may, by order, determine the appointment of an agent,
- (a) If he has failed to discharge his functions, as set out in regulation 8, to the satisfaction of the competent authority
- (b) if he acts in a manner prejudicial to the interests of the Corporation or to the interests of its policyholders;
  - (r) if evidence comes to its knowledge to show that he hus been allowing or offering to allow rebate of the whole or any part of the commission payable to him
- (d) If it is found that any averment contained in his agency application or in any report furnished by him as an agent in respect of any proposal is not true;
  - (e) if he becomes physically or mentally, incapacitated for carrying out his functions as an (f) if he being an absorbed agent, on being called upon to do so, fails to undergo the specified
    - training or to pass the specified tests, within three years from the date on which he is so called upon:
- (2) Every order of termination made under sub-regulation (1) shall be in writing and com-Provided that the agent shall be given a reasonable opportunity to show cause against such
- (3) Where the competent authority proposes to take action under Sub-regulation (1) it may client; the agent not to solicit or procure new life insurance business until he is permitted by the competent authority to do so.

municated to the agent concerned.

# 17. Termination of agency by notice:

- (1) The appointment of an agent may be terminated by the competent authority at any time by giving him one month's notice thereof in writing.
  - (2) An agent may, by giving one month's notice in writing to the competent authority, discontinue his agency and after the expiry of the period of one month his agency shall stand ter-

# 18. Procedure in insolvency cases:

- (1) If an agent applies to a court of competent jurisdiction for being adjudged insolvent or is adjudged insolvent by such court, the competent authority may direct him to forthwith discontinue soliciting or procuring new life insurance business and the agent shall not thereupon solicit or procure new life insurance business until the court grants an absolute order of discharge and the competent authority revokes its earlier direction.
- (2) Where an agent ceases to solicit or procure new life insurance business in accordance with sub-regulation (1), the requirements of regulation 9 shall not apply.
- (3) If an agent fails to obtain an absolute order of discharge up to the end of two agency years following the agency year in which the order adjudging him insolvent was passed, his appointment affail be liable to be terminated by the competent authority by giving him three months' active in writing.

# Payment of commission on discontinuance of agency:

- (1) In the event of termination of the appointment of an agent, except for fraud, the commission on the premiums received in respect of the business secured by him shall be paid to him if such agent;
- (a) has continually worked for at least 5 years since his appointment and policies assuring
  a total sum of not less than Rs. 2 lakhs effected through him were in full force on a date
  one year before his ceasing to act as such agent; or
- (b) has continually worked as an agent for at least 10 years since his appointment; or
- (c) being an agent whose appointment has been terminated under clause (e) of sub-regulation (1) of regulation 16 has continually worked as an agent for at least two years from the date of his appointment and policies assuming a total sum of not less than Rs. I lakh effected through him were in full force on the date immediately prior to such termination: Provided that in respect of an absorbed agent the provisions of clause (a) shall apply as if for the letters, figures and word "Rs. 2 lakhs", the letters and figures "Rs. 50,000" had been substituted.
- (2) Any commission payable to an agent under sub-regulation (1) shall, notwithstanding his death, be payable to his nominee of nominees or, if no nomination is made or is subsisting, to his heirs, so long as such commission would have been payable had the agent been alive.
- (3) In the event of the death of the agent while his agency subsists, any commission payable to him had he been alive shall be paid to his nominee, or, if no nomination is made or is subsisting, to his heirs so long such commission would have been payable had the agent been alive, provided he had continually worked as an agent for not less than 2 years from the date of his appointment and policier assuring a total sum of not less than Rs. I lakh effected through him were in full force on the date immediately prior to his death.
- (4) If the renewal commission payable under sub-regulation (1) or sub-regulation (2) or sub-regulation (3) falls below Rs. 100J- in any financial year (hereinafter referred to as the said financial year), the competent authority may, notwithstanding anything contained in the said sub-regulation, commute all commission payable in sub-sequent financial years for a lump sum which shall be three times the amount of renewal commission paid in the said financial year, and on the payment of such tump sum to the agent or his nominees or heirs, as the case may be, no commission on the business effected through the agent shall be payable in the financial years subsequent to the said financial year.

## 20. Appents:

(1) Every agent shall have a right of appeal to the relevant appellate authority set out in Schoolite VII again, an order terminating the appointment which has been passed under regulation 15 or fegulation 16 or sub-regulation (1) of regulation 17 or regulation 18.

(2) Every person submitting an appeal shall do so separately and in his own name.

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- (3) The appeal shall be addressed to the authority to whom the appeal fies, shall not contain any disrespectful or improper language and shall be complete in itself.
- (4) The appeal shall be submitted through the authority which made the order appealed against.

  (3) No appeal under this regulation shall be entertained unless it is submitted within a
  - (3) No appeal under this regulation shall be entertained unless it is submitted within a period of three months from the date on which the applicant receives a cupy of the order appealed against:
- Provided that the appellate authority may entertain the appeal after the expiry of the said pecified if it is satisfied that the appealant had sufficient cause for not submitting the appealantime.

# 21. Withholding of appeals:

- An appeal may be withheld by the authority through, whom it is sent:
- (i) if it does not comply with the provisions of sub-regulation (2) or sub-regulation (3) of regulation 20; or
- (ii) if it is not submitted within the period specified in sub-regulation (5) of regulation 29 and it does not set out any cause, for delay; or
- (iii) if it is a repetition of an appeal already decided:

Provided that where an appeal is withheld the appellant shall be informed of the fact and the reasons therefor, and except in a case covered by clause (iii) the appeal shall be returned to the appealant and if it is resubmitted within one month thereof with suitable amendments or showing cause for delay, as the case may be, it shall not be withheld.

# 22. Transmission of appeal:

- (1) The authority which made the order appealed against shall, within a period of three months from the date of receipt of the appeal, transmit to the appealate authority every appeal which is not withheld under regulation 21 together with its comments thereon and the relevant records.
- (2) The appellate authority may direct transmission to it of any appeal withheld under regulation 21 and thereupon such appeal shall be so transmitted with the comments of the authority withholding the appeal and the relevant records.

# 23. Consideration of appeals:

- (!) Where an appeal is received under these regulations, the appellate authority shall consider all the circumstances of the case and pass such orders as it deems fit:
- Provided that the appellant shall be given a reasonable opportunity of representing his case.
- (2) All appeals shall be dispozed of as expeditiously as possible but not later than six months from the date of the receipt of the appeal by the appellate authority.

## 24. Memorial:

An agent whose appeal under these regulations, not being an appeal against an order under sub-regulation (1) of regulation 17, has been rejected by the appellate authority may address a memorial to the Chairman of the Corporation in respect of that matter within a period of three months from the date of receipt by the agent of a copy of the order of the appellate authority and the Chairman shall, after making or causing to be made such inquiry as he deems necessary, pass such order thereon as the ejecumstances of the case justify.

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The Managing Director may, from time to time, issue such instructions or directions as may be necessary to give effect to the provisions of these regulations.

25. Power to issue instructions or directions:

The Managing Director may, with the previous approval of the Corporation frame schemes not inconsistent with these regulations to provide for:

26. Power to frame schemes:

(a) selection and training of persons for appointment as agents; (b) payment of stipends; (c) grant of loans to agents.

27. Relaxation: The Executive Committee referred in sub-section (I) of section 19 of the Life Insurance Corporation Act, 1956, (31 of 1956), may in the interests of the Corporation, for reasons to be recorded in its resolution, relax any of the provisions of these regulations in individual cases.

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9)	SCHEDULE 1	(See regulation 3 (1) (e) )	

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Appointment of agents Change of agency year Change of agency year Change of agency year Relaxation of agency year Confirmation of agency year Confirmation of agency year Confirmation of agency year Terminating the appointment of an agent in his appointment.  Reducing or dispensing with the initial period of probation of an agent, when agent on probation of agency when takenstatement of agency when the agent was due to reasons beyond contrained of the agent was due to reasons beyond contrained of the agency when the agent of the agency on account of certain disqualification.  Termination of agency on account of the Branch.  Reinstatement of agency when the agency on account of certain disqualification.  Termination of agency to certain Divisional Manager.  Managing Director.  Managing Director.  Officer in charge of the Branch.  Officer in charge of the Branch.
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SCHEDULE II

Rates of Commission payable to agents during the continuance of the agency,

(See regulation 10(1) and (3) )

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premium is payable.

Policies under Assurance Tables I. A. 2 effected at the proposer's age. 56 on above with be treated as policies whereunder premium response to fixing the premium paying period.

The commission payable on a policy for the first year, and year's premium means the premium payable on a policy for the first year, and so on.

The commission payable on ist year's premium will be referred to as first year commission payable on the premium will be referred to as first year commission payable on the premium will be referred to as first year commission. Mote: 1.

## SCHEDULE III

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TABLE

First Year Premium Income (3)

No. of Lives

Classification

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# Bonus commission payable to agents

# (See regulation 10 (2) and (3) )

 In this Schodule, "eligible first year commission" means the first year commission earned by an agent in any agency year excluding the commission earned under Single Premium policies, Deferred Annuity policies and Pure Endowment policies secured by him.

 In respect of the first and second agency years, an absorbed agent falling under an entry in column (!) of the Table below shall be entitled to bonus commission at the rate set out in the corresponding entry in column (2) thereof.

TABLE

	Classification (1)	Rate of bonus commission (2)
(0)	(a) If the agent has earned an eligible first year commission of Rs. 400 or more but less than Rs. 700.	20% of the eligible first yea commission.
3	(h) "If the agent has earned an eligible first year commission of Rs. 700 or more but less than Rs. 1000.	30% of the eligible first yea commission.

3. An agent shall be entitled to bonus commission at the rate of 40% of the eligible first year commission :

40% of the eligible first year commission.

(c) If the agent has carned an eligible first year

commission of Rs. 1,000 or more.

(i) if he being an agent falling under an entry in item A or item B of column (1) of the Table below has secured, either:

(a) proposals resulting in a completed business which is on not less than the number of lives mentioned against the corresponding entry in column (2) and a first year premium income of at least the amount mentioned in the corresponding entry in column (3) thereof; or

(b) proposals resulting in a completed business which is on not less than one-half of the number of, lives mentioned against the corresponding entry in column (2) and a first year premium income of at least one and a half times the amount amount in the corresponding entry in column (3); or

(ii) if he being an agent falling under an entry in item C of column (1) of the Table below has secured proposals resulting in a completed business which is on not less than the number of lives mentioned against the corresponding entry in column (2) and a first year pre, Jum income of at least the amount mentioned in the corresponding entry if column (3) thereof.

< -	5 H	<ol> <li>In respect of the first agency year of an agent other.</li> <li>than an absorbed agent.</li> </ol>		·8.
	(a)	If he is working in a City, Urban aggl Town with an ascertained population of above	*	3,000
	(h)	If he is working in a City, Urban agglomeration or Town with an ascertained population of one	*	
	3	lakh or above but less than five lakhs  (2) If he is working in any other place with an ascertained		2,400
	4	population of less than one lakh.	÷	1,600
œi.		In respect of the second and subsequent agency years of an agent other than an absorbed agent and the fifth and subsequent years of an absorbed agent:	Ε,	
	<u>a</u> .	If he is working in a City, Urban agglomeration or Town with an assertained population of five lakhs or above	100	98.
	(9)	(b) If he is working in a City. Urban agglomeration or Town with an ascertained population of one lash or above but less than five lashs		3,000
- 0	E.	(c) If he is working in any other place with an ascertained population of less than one lakh.		2,463
7.5	in n	C. In respect of the third and fourth agency years of an absorbed agent:	ě	
	(a)	(a) If he is working in a City, Urban agglomeration or Town with an ascertained population of five lakhs or above		2,000
	( <del>§</del> )	If he is working in a City; Urban agglomeration or Town with an ascertained population of one lakh or above but less than five fakhs	0.	. 500
	$\widehat{\boldsymbol{\varepsilon}}$	If he is working in any other place with an ascertained population of less than one takh.		

4. Where an agent has carned bonus commission for five successive years in accordance with the foregoing provisions of this Schedule, he shall be entitled to bonus commission for the agency year immediately following such five years even if he has not fulfilled in respect of that year the conditions set out in the said provisions.

5. Notwithstanding anything contained in clause 2, clause 3 and clause 4, an agent who has been exempted under sub-regulation (4) of regulation 9, shall be entitled to bonus commission, If he has to his credit at the time of such exemption 15 gualifying years as defined in Schedule VI.

commission admissible to him under clause 2, to further bonus commission at the rate of 60% of the eligible first year commission earned by Lim on policies effected under Assurance Tables Nos. 1, 2, 3, 5, 11, 14, 16 to 20, 22 to 28, 33, 34 and 46 to 48, provided the premium paying

3. An agent to whom this Schedule is applicable shall be entitled, in addition to the bonus

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If the agent is working in any other place with an ascertained population of less than I lakh

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population of one takh or above but less than five takhs agglomeration or Town with an ascertained

If the agent is working in a City, Urban

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4. Where, an agent has earned bonus commission for five successive years in accordance with the foregoing provisions of this Schedule, he shall be entitled to bonus commission for the agency year immediately following such five years even if he has not fulfilled in respect of that year

period under such policies is not less than 15 years.

5. Notwithstanding anything contained in clause 2, clause 3, and clause 4, an agent who has

the conditions set out in the said provisions.

premlum is payable.

Where the policy secured

been exempted under sub-regulation (4) of regulation 9 shall be entitled to bonus commission. if he has to his credit at the time of such exemption 15 qualifying years as defined in Schedule VI.

### SCHEDIL'E IV

(See regulation 10 (3)) during the continuance of the agency. noliqo zid in inoga nu oi oldayaq noizzimmoo lo zotat ovitamoliA

Where the premium paying period under the policy secured by the agent is:

33, 34, 46 to 48. 1, 2, 3, 5, 11, 14, 16 to 20, 22 to 28 \$2.2 \$2.2 ۶ ς 5 01 ς 5.7 50 ٢ 10 01 ٥١ % % 4 % % % % % % % % % % Commo. on 2nd & Jrd yests' premiums Comma. on 2nd years' years' premiums Comme, on subse-quent years' years' Commo. on sub-sequent yests' premlums Comming on 4th years' years' premum: Commo on 2nd & 3rd years' premiur yean' sequent on sub-commo. Commn. on 1st year's premium Commo. on Iss year's premium Commo. on 1st year's premium Comming on 111 Commo. oo sub-sequent by the agent is under Assurance Tables Nos: 15 years or more 5 10 9 years

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secured a policy whereunder a single COMMISSION 5 ... FOR ALL PLANS: Where the agent has 5.T ε ٤ 85 t ς Ç \$ 01 ς ς ς 10 3 5. 5 2.7 · 05 % 15 7 Z 5.7 7 ζ ĩ Z 5 Z Z 5.7 7 2.7 21 8 45

Policies under Assurance Tables 1 & 2 effected as the proposer's age 56 or ahove will be treated as policios whereunder premium ceases as age 70 inche purpose of fabrig the premium paying geriod.
"Premium" means premium received and adjusted in respect of a policy.
Is year's premium means the premium payable on a policy for the first year's premium means the premium payable on a policy for the second year's premium means the premium payable on a policy for the first year's premium means the premium payable on a policy for the second year's premium means the premium payable on a policy for the second

latyear's premium means the premium payable on a policy for the first year, and year's premium means the premium payable on a policy for the second year's premium mayable on and subsequent years.
The commission payable on latyear's premium will be referred to as first year commission and the commission payable on and subsequent years' premiums will be referred to as renewal commission.

First year premium

Number of

Classification

TABLE

ponding entry in column (3) thereof.

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agglomeration or Town with an ascertained

population of five lakhs or above

If the agent is working in a City, Urban

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proposals resulting in a completed business which its on not less than the number of lives mentioned in the corresponding entry in column (2) and first year premium income of at least the amount mentioned in the corresponding entry in column (3) thereof; or proposals resulting in a completed business which is on not less than one-half of the number of lives mentioned to the corresponding entry in column (2) and a first year premium income of at least one and a half times the amount mentioned in the corres-Bonus commission payable to agents secured either: (0) 9

2. An agent shall be entitled to bonus commission at the rate of 40% of eligible first year commission if he being an agent falling under an entry in column (1) of the Table below has

 In this schedule "eligible first year commission" means the first year commission carned by an agent in any agency year excluding the commission carned under Single Premium Policies and Deferred Annuity policies and Pure Endowment policies effected through him. (See regulation 10 (3))

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2 to 4 years

SCHEDULE VI 0000

Gratuity and Term Insurance (See Jegulation II and Clause 5 of Schedules III and V)

- 1. In this Schedule, unless the context otherwise requires,
  - (a) "cligible rate" means:
- or more as an agent, 180th part of the aggregate of the qualifying yearly renewal commission carned by him in the qualifying years out of the fifteen agency years (i) in the case of an agent who has worked on the relevant date for fifteen agency years immediately preceding the relevant date; and  $\mathbf{\epsilon}$

in the case of an agent who has worked on the relevant date for less than fifteen agency years as an agent, one-twelfth of the amount arrived at by dividing the aggregate of the qualifying yearly renewal commission carned by him in the qualilying years by the total number of agency years he had worked as an agent on the

Explanation: For the purposes of this Schedule, agency year in the case of an absorbed agent includes every period of twelve months prior to the first agency year, but in the case of any agent does not include an agency year during which the agent has worked for less than twelve complete months.

- (b) "qualifying year" means;
- (i) the agency year in which an agent, acting on behalf of the Corporation between the 1st September, 1956, and the published day, had completed a business of not less than the previous guarantee, or
  - the agency year in which an agent, functioning or continuing to function after the but in respect of an absorbed agent the first agency year shall not be a qualifying year unless he had completed a business of not less than the modified previous guarantee. published day, had completed the business required of him under regulation 9, 3
    - (r) "qualifying yearly renewal commission" meuns:
- (i) in respect of agency years ending on or after the 1st April, 1968, the renewal com-
- in respect of agency years ending on or before the 31st March, 1968 one third of the mission carned by an agent in a qualifying year included in such agency years, and aggregate of the renewal commission carned in the three agency years immediately preceding the 1st April, 1971.
  - (d) "relevant date" means the date on which the eligibility for payment of gratuity is deter-
    - 2. (1) An agent shall be eligible for gratuily :
- (f) if he has worked continually and for fifteen or more qualifying years, and
  - \(a) he is not below sixty years of age; or
- (b) his agency ceases or stands terminated under any of the provisions of these regulations for any reason other than an excepted reason;
  - if he has been confirmed in his appointment, and: 3
    - (a) he dies while his agency is subsisting,
- (b) his appointment as agent is terminated under clause (e) of sub-regulation (I) of regulation 16.
  - Note: In this sub-clause, "excepted reason" means any of the reasons mentioned in:
    - (i) clause (b) or clause (c) of regulation 15;
- (ii) clause (a) or clause (b) or clause (c) of sub-regulation (1) of regulation 16, or
- (iii), slause (d) of sub-regulation (1) of regulation 16, if it is established that the agent "had acced with a view to defrauding the Corporation."

STATE OF THE PERSON NAMED IN

(2) An Agent may, before he has attained the age of 59 years, by notice in writing to the Divisional Manager, request that his eligibility for gratuity may be determined on completion of 65 years of age; and in that case sub-clause (1) (1) shall have effect as if in iem (a) thereof, for the word "Saty" the word "Saty-five" had been substituted, and the relevant date shall be computed accordingly.

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- (3) Gratuity admissible to an agent shall be at the eligible rate for each qualitying year for the first fifteen qualifying years and at half the eligible rate for the subsequent ten qualilying years, provided the maximum amount of gratuity payable shall not exceed Rs. Jos jost ...
  - (4) Subject to any lien the Corporation may have on the amount of gratuity admissible to an agent, it shall pay the agent or his nominee or nominees or, if no nomination is made or is subsisting, his heirs, the amount of gratuity admissible under this clause,
    - (5) Notwithstanding anything contained in the foregoing sub-clauses, no gratuity shall be admissible to an agent who is also an employee of the Corporation for the period he remains such employee and his agency work in such period shall not count for any Purpose under this clause, even after the cessation of his service as an employee.
      - (6) Where an agent has received any gratuity under this clause, no further gratuity shall be admissible to him for any period during which he works thereafter as an agent.
        - 3. (1) In the event of the death of an agent while his agency subsists, the Corporation shall make payment of an amount in accordance with the provisions herein if are contained if the following conditions are satisfied in respect of such agent:
          - (a) he had not completed 50 years of age can the date of his appointment as an agent : Explanation: For determining the date of appointment of an absorbed agent, the actual date of his appointment before the published day as an insurance agent shall be taken
            - he had an insurance policy (other than a temporary insurance policy) on his own life assuring a sum of not less than Rs. 5,000 which was in force at the time (b) his death takes place before he has completed 69 years of age;
              - Provided that in the case of an absorbed agent, this condition shall be deemed to have been satisfied if he has held a policy which matured for payment at any time affer he has completed 55 years of age; and
                - he, not being an absorbed agent, has been confirmed as an agent and has to his credii three or more qualifying years at the date of his death; or he, being an absorbed agent, has to his credit three qualifying years and has either 9
                  - (i) completed five agency years at the date of his death; or (ii) undergone such training and passed such tests, as may be specified for the
- (2) The amount payable under sub-clause (1) (increinaiter referred to as the amount of term insurance) shall be based on the average, annual renewal commission carned by the agent in the three agency years immediately preceding his death (Acceinafter referred to as the average commission) and shall be according to the

Average Connuctiving

(a) If the average commission was less than Rs. 1.001 (b) If the average commission was Related or more, but less than Rs. 15.000.

(c) If the average commission was Rs. 15,000 or more

Amount of term insurant

F. 3,050

noissimmos average commission P.s. 3.000 plus one half of the over Rs. 1,000.

P.s. 10,000

(3) Subject to any lien the Corporation may near the amount of term insurance admissible in the case of an agent, motive may nominee or nominees, or if no nomination is made or is subsisting, may not may amount of term insurance admissionination is made or is subsisting. sible . . . . . this clause. (4) Notwithstanding anything contained to the foregoing sub-clauses, the amount of term incurance shall not be admissible in the contained agent who was also an employee of the Corporation if his death had taken place during the period he remained such employee and his work as agent during a such period shall not count for any purpose even after the cessation of his service as an employee.

(See regulation 30 (1.) Appellate Authority SCHEDULE VII

Authority passing order of lenzination

Appellate Authority

Office. in charge of the Branch, Divisional Manager.

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Managing Director.

Divisional Manager Zonal Manager,

Corporation.



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## भारतीय जीवन बीमा निगम

Life Insurance Corporation of Judia



Date: 20 th. November 2006





विजय अगरवाल सदाय अभिकर्ताओं के लिए कॉपेरिट वसब Vijay Agarwal Member of the Corporate Club for Agents

To

The Senior Divisional Manager, Life Insurance Corporation of India, Jeevan Pravha DD-5, Sector-1, Salt Lake City Kolkata - 700064.

Your Ref.: KS D O / P& 1 R / letter dt. 30/10/2006

Re.: Early D/C under Pol. No. 423881681 to 86.

Respected Sir,

In connection with the above I have to make the following submissions for your taking necessary action into the matter.

- In March 2004 the proposals of the deceased were procured and all the formalities done within March 2004 like special reports / medicals ect.
- 2. The said proposals resulted in policies accordingly on the date mentioned by your office reasons known to office for such a late adjustment.
- 3. The said policies got adjusted under a third party BOC ie (Mr. R. L. Gupta) reason tremendous March pressure.
- 4. The policies resulted in an early death claim the deceased died of a road accident on 10/04/2004
- 5. The matter accordingly was brought to my knowledge in May 2004 and accordingly the claim forms filed by 05/07/2004.
- 6. Nothing was heard from our Divisional office and no investigation was also done till 12/2004 the records can be looked upon at your end.
- 7. Continuous reminders both verbal & written offended the then claims manager Mr. Ray who ultimately decided got hit on his ego as he was failing in discharging his duties. The total claims referred to the D. O. to the claims settled by the D. O. may be looked upon for your satisfaction Mr. P. B. Roy was the S D M. then.

Contd 2

ऑ.: बीसी-171, सॉल्ट लेक सिटी, संक्टर-1, कोलकता Kolkata - 700064. निवास : 7, हरीसावा स्ट्रीट, कोलकता - 700023. टेली : 24492014 मोबाईल :98310 30205 ई-मेल : llc'vljay@hotmall.com Off.: BC-171, Salt Lake City, Sector-1, Kolkata - 700064. Resi.: 7, Harisava Street, Kolkata - 700023. Tel.: 24492014, 2448 9144 Mobile: 98310 30205 E-mull: licivijay @hotmail.com

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8. At this point I would like to bring to your notice yet another early death claim of Mr. K. K.Dhandania policies No. 422433447 / 6430 / 422761061 pertaining to 2000 / 2001 was under process with the department and under the same manager Mr. Ray. But since Mr. Roy was taking an unexpected time and due to lot of irregularity in discharing his duties resulted in to the client a potential one report the matter to all the levels of the Corporation seeking an expiation for the delay in the settlement of the claim. The office came under tremendous pressure ( refer records ) and several queries were seeked from me were very promptly answered The whole matter was being taken up by the deceased family. Gradually the pressure was built up which could be realized by the change in attitude of Mr. Roy towards me. The communications with me can be referred at your end as I feel that this had hit to the prestige of our office K S D O.

Only after the incidence as per No. 8 the investigation to the said claim started
where the investigating officer was found making unethical statements to my
client (Mr. R. L. Gupta) with just one thing in mind to find a fault on my part.

10. in the mean time I qualified for Corporate Club membership and an applications for advance of a car was routed to the S D M on 13/06/2005 thru Br. received by the Division on 19/07/2005. On pursuing the matter with the S D M he got totally offended and showed no interest in my case.

11. The said matter was accordingly reported to the Z M secretariot after which I received a call from Division office that my matter is being looked upon.

And on and after date I started receiving letter asking details of my previous early claim and my this claim. Accordingly the power to give M H R was withdrawn on 10/08/2005 and finally I have been barred from placing N. B. effective 30/10/2006.

To this I would just request your good self to look into the whole issue going thru my 18 years relationship with you and my credentials which are given below.

Took up LICI agency in the year 1988 as a wholetimer & till date working as a Successful Agent.

Qualified for the Chairman's Club in the year 1992 & till date am the member of the same under both condition A&B.

Have been qualifying for the M.D.R.T for the last 12 years and am the member of the same for last four years.

Had occupied No.1 position in the Division for more then four years with an average new business of 10 cr. & FPI of 50 lacs plus.

Total business in force as on day is 120 cr. Plus with a FPI of 40 cr. & 4000 lives in force bringing in a renewal commission of more than 18 lacs / year.

Lapsation to the tune of not more then 2% with the death claim ration less then 1% & early claim of only 3 in number of which 1 is repudiated till now.

Had been invited to take Training Classes of the agents at our C.A.B. / training centers of the Division for months together & had the opportunity to do so at the Zonal Training

Contd 3

Center on two occasion. Also a regular invitee by all the Branches & the D. O units for motivating the Agents Friends.

Qualified & attended nearly all the Conventions / Meets whenever floated by the Central / Zonal / Zone / Division Office.

Am a member of the Corporate Club since the inception of the Club.

Undergone trainings at all the levels. Working for my organization with full devotion, commitment and honesty.

Thanking you.

Yours faithfully,

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## লাইফ ইন্সিওরেঙ্গ কর্পোরেশন অফ ইণ্ডিয়া **পান্নীয় जीবল প্রীমা নিতাম**

## Life Insurance Corporation of India

कलकात्ता उपनगरीय मन्डल कार्यालय, जीवन प्रभा, डीडी - 5. सेवटर - 1, साल्टलेक सिटी, कलकात्ता - 700064 Kolkata Suburban Divisional Office, Jeevan Prabha, DD-5, Sec-1, Salt Lake City, Kolkata-700064

Ref: KSDO/P&IR/

December 20, 2006

Shri V.K.Agarwal Agent, Code No. 97633411 LIC of India Salt Lake BO

Dear Sir,

Re: Disciplinary Proceedings under LICI(Agents)Regulation,1972

Enclosed Please find herewith a Show Cause Notice dtd. 20.12.06 issued to you by Sr.Divisional Manager, receipt of which please acknowledge.

Yours faithfully,

Encl: as above.

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Manager (P&IR) DM

दूरमाप/Tel : (033) 2337-0242/0642/0946, फेक्स/Fax : 033-23370609 ई-मेल/E-mail : licicsdo@cal.vsnl.net.in



### भारतीय जीवन थीमा निगम

### Life Insurance Corporation of India

कोलकाता उपनगरीय मंडल कार्यालय,जीवन प्रभा,डीडी-5,सेक ह-।, साल्टलेक सिटी,कोलकाता-700064 Kolkata Suburban Divisional Office, Jeevan Prabha, DD-5, Sector-I Salt Lake City Kolkata-700 064

#### Proceedings Under LIC of India Agents Rules(1972) AND

In the matter of Shri V.K.Agarwal Ageny Code No.-97633411, Salt Lake Branch Office under KSDO.

#### **Show Cause Notice**

You, Shri V.K.Agarwal, were appointed as an agent of Life Insurance Corporation of India (LICI) and working at Salt Lake Branch Office under Kolkata Suburban Divisional Office (KSDO) as direct agent with the Agency Code No. 97633411 as allotted by the Corporation.

WHEREAS, you had introduced policies where the proposed documents were not signed by the Life Assured, Sri Prosenjit Das (since deceased).

AND WHEREAS, all the policies were adjusted against a proposal deposit vide BOC No. 11657 dt. 13.02.04 in the name of Sri R.L.Gupta and no deposit was made in the name of the deceased policyholder, Sri Prosenjit Das.

AND WHEREAS, the proposals resulted into Policy Nos.-423881681, 423881682, 423881683, 423881684,423881685, 423881686 on the life of Shri Prosenjit Das with registration date as 16.04.04.

AND WHEREAS, the said policies resulted in a premature death claim, the Life Assured, Sri Prosenjit Das having died on 10.04.04 which was before the registration of the policy even though the proposals were dtd.25.03.04.

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AND WHEREAS on the basis of our investigation where the signature of the Life Assured on the proposal papers and related documents of the Policy were proved to be fake and no information about the death of the life assured was sent to the Corporation by Shri V.K.Agarwal.

By your aforesaid fraudulent and fictitious activities you had performed in a manner prejudicial to good conduct and detrimental to the interest of the Corporation and had also displayed lack of integrity & devotion to your duty as an agent of the Corporation. You had, thereby, failed to discharge your function as set out in Rule 8(2)(b) & 8(4) of the LIC of India (Agents) Rules, 1972.



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## भारतीय जीवन थीमा निगम

### Life Insurance Corporation of India

कोलकाता उपनगरीय मंडल कार्यालय,जीवन प्रभा,डीडी-5,सेक र-1, साल्टलेक सिटी,कोलकाता-700064 Kolkata Suburban Divisional Office, Jeevan Prabha, DD-5, Sector-I, Salt Lake City Kolkata-700 064

For good and sufficient reason therefore, I porpose to terminate your agency under Rules 16(1) (a) & (b) of the LIC of India (Agents) Rules, 1972 and at the same time also porpose to forfeit all renewal commissions payable to you, if any, under Rule 19(1) read with Rule 10(6) of the LIC of India (Agents) Rules, 1972.

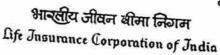
However, before proceeding further in matter, I hereby direct you to Show Cause in writing within a period of 15 days from the date of this Show Cause Notice as to why you should not be held guilty of the charges to the extent mentioned hereinabove and why the penalty of termination of agency and forfeiture of all commissions as proposed herein above be not imposed on you

In case your reply is not received within the period stipulated above or if the reply received is not found to be satisfactory, further proceeding shall ensue without any reference to you.

Dated at Kolkata this 20th day of Dec

Sr. Divisional Manager (Disciplinary Authority)









विजय अगरवाल सदस्य अभिकर्ताओं के लिए कॉपीरेट बलव Vijay Agarwal Member of the Corporate Club for Agents

Date: 27 th. December 2006

To

The Senior Divisional Manager, Life Insurance Corporation of India, Jeevan Pravha DD-5, Sector-1, Salt Lake City Kolkata - 700064.

Your Ref.: KS D.O / P& I R / letter dt. 20/12/2006 Sub. Show cause Notice.

Respected Sir,

In reference to your above letter which was received by me on 27/12/2006 at 4.45 P.M. I have to state as follows.

First of all please note that I had no intentions against my mother institution who has been taking care of me and my family for last 18 years and to be precise since my birth as I hail from a family where my father had served the Corporation for more then 40 years in the capacity of a Agent and then Development Officer.

1. In reply to the third party BOC I admit that there was a error committed on my part for which the reason I feel was tremendous March pressure and a bit of negligence for which

2. Again as far as the registration of the proposals were concerned I am sure of submitting the same very much in time that is last week of March after observing all the

3. Again as far as the date of death that is 10/04/2004 is concerned I was totally unaware of same and also not aware of the date of registration of the cases. It was only in the month of-May I came to know of the death by the deceased family. Had I known of the fact I would have definitely done the needful in the interest of my mother institution. Lastly as far as the signatures are concerned the same were signed by the deceased and

Under these circumstances your good self is once again requested to take a necessary

proceeding keeping in mind my 18 years of relation with the organization and pardon me for my mistake / negligence and allow me to be a part of this prestigious institution. I also commit to be there with my institution whenever required. Thanking you.

ऑ.: चीसी-171, सॉल्ट लेक सिटी, संक्टर-1, कोलकता Kolkata - 700054. निवास : 7, हरीसावा स्ट्रीट, कोलकता - 700023. टेली : 24492014 मोबाईल :98310 30205 ई-मेत : licivijay@hotmall.com Off.: BC-171, Salt Lake City, Sector-1, Kolkata - 700064.
Resi.: 7, Harisava Street, Kolkata - 700023. Tel.: 24492014, 2448 9144
Mobile : 98310 30205 E-mail : licivijay © hotmail.com

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# नाइॅंफ इन्जि॰दान्ज कर्लादार्यन खफ इंखिया **भारती**य जीवन बीमा निगम Life Insurance Corporation of India

कोलकाता उपनगरीय मण्डल कार्यालय, जीवनप्रमा, छिडि-5, सेक्टर-1, साल्टलेक सिटी, कोलकाता - 700 064 Kolkata Suburban Divisional Office, Jeevan Prabha, DD-5, Sector-1, Salt Lake City, Kolkata - 700 064

#### "CONFIDENTIAL"

Ref: KSDO/P&IR

March 10, 2007

Sri V. K. Agarwal, Agent, Code No.-97633411, L..IC of India, Salt Lake B.O.

Dear Sir,

Re: Disciplinary Proceedings under LICI(Agents) Regulations, 1972.

Enclosed please find herewith a Final Order dtd.10.03.2007 issued to you by Sr. Divisional Manager receipt of which please acknowledge.

Yours faithfully,

Encl : As above.

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Manager(P&IR)DM.

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### लाइक इन्जि७दिन कर्लादियन व्यक्तं इछिया भारतीय जीवन बीमा निगम Life Insurance Corporation of India

कोलकाता उपनगरीय मण्डल कार्यालय, जीवनप्रभा, डिडि-5, सेक्टर-1, साल्टलेक सिटी, कोलकाता - 700 064 Kolkata Suburban Divisional Office, Jeevan Prabha, DD-5, Sector-1, Salt Lake City, Kolkata - 700 064

DISCIPLINARY PROCEEDINGS UNDER LIC OF INDIA AGENTS RULES(1972)

A N D

IN THE MATTER OF SHRI V. K. AGARWAL, AGENCY CODE NO.- 97633411, SALT LAKE BRANCH OFFICE UNDER KOLKATA SUBURBAN DIVISIONAL OFFICE.

FINAL

ORDER

Whereas Shri V.K.Agarwal, Agency Code No.-97633411, Salt Lake Branch was issued a Show Cause Notice dtd.20.12.06 for the charges as enumerated therein;

And Whereas Shri V.K. Agarwal denied the charges leveled against him in the Show Cause Notice dtd.20.12.06 through his reply dtd.27.12.06:

And Whereas after carefully perusing the relevant documents and evidence on record, and reply dtd.27.12.06 to the Show Cause Notice, the under signed is satisfied that due and proper opportunities have been accorded to Shri Agarwal and as the Disciplinary Authority, the undersigned feels that Shri Agarwal has nothing more to say in his defence and therefore, finds Shri Agarwal guilty of the charges as mentioned in the Show Cause Notice dtd. 20.12.06;

Now, therefore, the undersigned in exercise of powers conferred upon him under Rule 16 of the LIC of India(Agents) Regulations, 1972 hereby imposes upon Shri V.K. Agarwal, the penalty of termination of agency under Rules 16(1) (a) and (b) of LIC of India(Agents) Rules, 1972 and at the same time also forfeits all renewal commissions payable to him, if any, under Rule 19(1) read with Rule 10(6) of LIC of India(Agents) Rules, 1972 as proposed in the Show Cause Notice dtd.20.12.06 with immediate effect.

Dated at Kolkata, the lotheday of More 2007

Sr. Divisional Manager (Disciplinary Authority) P-10

Dave : Blow Harry March 2007

From

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Vijay Agarwal 7, Hüri Sava Street, Kidderpore Kolkata — 700023.

To The Zonal Manager Life Insurance Corporation of India, Eastern Zonal Office Kolkata.

Re.: Pray for mercy in connection with the final order in matter of self
Agency Code 97633411/D Salv Lake Branch Office, under K.S.D.O.

Respected Sir,

In connection with the above I enclose the order which was received by me on 13/03/2007 I hereby pray for mercy with just one appeal of letting me be a part of this prestigious institution which I call to be my Mother Institution as it has taken care of me and my family for the last 19 years, to be more precise since my birth as I hail from a family where my father Shri Harl Ram Agarwala DO 1450 had served the Corporation for more then 40 years.

Sir the charges framed vide Show Cause notice dt. 20/12/2006 received by me on 27/12/2006 was replied on 27/12/2006 to which I agree that there were some negligence is mistake on my part but at the same time assure you that they were totally unintentional and with no bad intention as such to hurt my mother institution which has been taking our of me and my family for last 19 years providing me with all the basic requirements for leading a comfortable life to which I never regret and am ever obliged.

To the mistake / negligence on my part which I once again call it unintentional and seek my sincere apologics and pray for mercy and assure your good self that the same shall never happen in future and allow me to be a part of you. Sir, this is the first and the last time that such negligence is taken place in my 19 years of association with you where I think I have been working with full sincerity and honesty for the institution. Sir I cannot restrain my self by not letting you know that as I am a Whole Time Direct Agent since 1988 and this income is the only source of survival of me and my family consisting of my wife, and two school going children's livelihood. I am facing a tremendous pressure to meet both the ends for which again I pray for mercy.

Contd.2

. (2)

Sir, please have mercy on my family which has been taken care by you since birth as my son RISHI doing his graduation at Pune and RIDDH my daughter a class X student shall also be put to lot of difficulties leading to there demotion from good institutions for

lack a financial commitment as the income derived out of L I C was the only source of income for our survival. The mental / financial pressure I am passing thru is a great . matter of concern as I myself do fear release sometimes that I may have some physical / mental problem. My family at the same time is more concerned about my well being as they have seen me working with full sincerity and honesty for 19 years where recognition was given to me at all levels by the institution. Sir I once again beg your good self to have some mercy towards me. Also there are some permanent commitments which were being taken care by the Income I derive working for my institution like Home Loan, Life Premiums which are in a lapsed condition.

Sir tt was in the year 1988 when I was 25 years I became part of institution and today at 44 years am still proud to be a part working with full honesty and integrity serving the Corporation and have no option left and seek none but to remain a part of you for

which help is seeked.

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Sir though I have being restrained to place business and got terminated for my mistakes committed unintentionally I am still to my full capacity providing services to my clients with total falth in you and god for the grant of mercy.

Needless to highlight my past achievements but would request your good self to go

through as I feel that my prayer might be granted.

I took up a Direct Agency as a career in 1998 after resigning from Nestle India Limited as a Full Time Agent. :

Within a span of 4 years became a Chairman Club Member and continued ill I finally got the member ship for Corporate Club right from the inception till 2006 / 2007.

Had almost attended all the Seminars /Conventions / Conferences ! Ace Agents Meets after qualifying for the same when ever floated by the respected offices.

Also given the opportunities to take classes at ZTC / CAB on regular basis.

Occupied No. I position in the Division for more then 4 years in succession and always was within first 3 through out my career.

Have been qualifying for MDRT last 12 years and am a member for last 3 years and

attended the conference last 2 years.

Sir my total-Sunt Assured in force as on day under my agency is more then 100 crores with 4000 life's in force, renewal premium of 4 crores with lapsation of less then 1%. Total death claim is not more then 20 in last 18 years of which this was the third early

death claim for which mercy is seeked. Sir I have nothing more to say but am enclosing some certificate which were awarded to me along with my Business Figures / Earning Figures with fust one thing in mind that don't orphun me.

Thanking you.

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THE INSURANCE CORPORATION OF INDIA

कोनकाना उपनगरीय मंडल कार्यालय,जीयन प्रभा,डीडी-५.सेफ्टर-॥ साल्टलेक सिटी,कोसकाता-७०००६४ Kolkata Suburban Divisional Office, Jeevan Prabha, DD-5, Sector-I, Salt Lake, Kolkata-700 064

Ref:KSDO/P&IR.

November 6, 2007

Sri Vijay Agarwal, 7, Harisay Street, Kidderpore, Kolkata-23,

Dear Sir.

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Rc: Your Appeal dtd.15.03.07

We have been informed by the Secretary(Mktg.), EZO vide lettedr dtd:13.10.07 that "the Competent Authority did not accord to your aforesaid Appeal."

This is for your information.

Yours faithfully.

Malfager(P&IR)IDM \*/ K/\_.

Let Robert

From Vijay Agarwal 7, Hari Sava Street, Kidderpore Kolkata - 700023.

The Honograble Chairman

Life Insurance Corporation of India, Yogakshema Jeevan Bima Marg

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Mumbai

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29/06/2008

Re.: Memorial Profound under regulation 24 of LIC of India (Agent) regulations, 1972 I connection with the Impound order Dated 10/03/2007vide memo ref.KSDO/F&IR. Termination and the impounded order passed by the Divisional ManagerKSDO Kolkat

Respected Sir. .

In connection with the above I hereby file a Memorial with just one appeal of letting m be a part of this prestigious institution which I call to be my Mother Institution as it ha taken care of me and my family for the last 19 years, to be more precise since my birth a I hail from a family where my father Shri Harl Ram Agarwala DO 1450 had served th

Sir the charges framed vide Show Cause notice dt. 20/12/2006 received by me o. 27/12/2006 was replied on 27/12/2006 to SDM. I assure you that they were totall unintentional and with no bad intention as such to hurt my mother institution which has been taking care of me and my family for last 19 years providing me with all the basic requirements for leading a comfortable life to which I never regret and am ever

Negligence if any on my part was unintentional to which I file a Memorial assuring your good self that the same shall never happen in future and allow me to be a part of you, Sir, this is the first and the last time that such negligence is taken place if any in my 19 years of association with you where I think I have been working with full sincerity and honesty for the institution. Sir I cannot restrain my self by not letting you know that as I am a Whole Time Direct Agent since 1988 and this income is the only source of survival of me and my family consisting of my wife, and two school going children's livelihood I am facing a tremendous pressure to meet both the ends for which again. I file a memorial.

Sir, please consider to my memorial as my family which has been taken care by you since birth as my son RISHI doing his graduation at Pune and RIDDI my daughter a class X1 student shall also be put to lot of difficulties leading to there demotion from good institutions for lack a financial commitment as the income derived out of LIC was the only source of income for our survival. My family at the same time is more concerned about my well being as they have seen me working with full sincerity and honesty for 19

years where recognition was given to me at all levels by the institution. Also there are some permanent commitments which were being taken care by the income I derive working for my institution like Home Loan, Life Premiums which are in a lapsed condition.

Sir it was in the year 1988 when I was 25 years I became part of institution and today at 44 years an still proud to be a part working with full honesty and integrity serving the Corporation and have no option left and seek none but to remain a part of you for

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which help is seeked.

Sir though I have being restrained to place business and got terminated for my negligence if any committed unintendenally I am still to my full capacity providing services to my clients with total faith in you and god for cansideration of the

Needless to say but cant restrain myself from bringing the following facts to your notice with the expectation of my memorial being considered by your goodself.

I took up a Direct Agency as a career in 1998 after resigning from Nextle India Limited

as a Full Time Agent.

Within a span of 4 years became a Chairman Club Member and continued till I finally got the member ship for Corporate Club right from the inception till 2006 / 2007. Had almost attended all the Seminars /Conventions / Conferences / Ace Agents Meets

after qualifying for the same when ever floated by the respected offices.

Also given the opportunities to take classes at ZTC / CAB on regular basis.

Occupied No. I position in the Division for more then a years in succession and always was within first 3 through out my eareer.

Have been qualifying for MDRT last 12 years and am a member for last 3 years and

attended the conference last 2 years.

Sir my total Sum Assured in force as on day under my agency is more then 100 crores with 4000 life's in force, renewal premium of 4 crores with lapsation of less then 1%. · Total death claim is not more then 20 in last 18 years of which this was the third early

death claim for which mercy is seeked. Sir I have nothing more to say but am enclosing some certificate which were awarded to me along with my Business Figures / Earning Figures with just one thing in mind that

Sir I would just request you to kindly consider my memorial which will allow in the

Survival of my family.

Thanking You ,

Yours Sincerely



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Proceedings under Rule 24 of the Life Insurance Corporation of India (Agents) Rules, 1972

And

## In the matter of Shri Vilny Agarryal, Ex-agent, Code No. Salt Lake Branch, KSDO

#### ORDER

Shri Vijay Agarwal, Ex-agent, Agency Code No.97633411D (hereinafter referred to as "The Memorialist") previously attached to LIC of India, Salt Lake Branch under KSDO had introduced six proposals in the name of Shri Prosenjit Das who happened to be an agent of Baranagar Branch totaling a sum assured of Rs.15,05,000/-. All the policies were adjusted against a proposal deposit vide BOC NO. 11657 on 13.02.2004 in the name of one Shri R.L. Gupta and no deposit was made in the name Shri Das, deceased policyholder. The proposals resulted into Policy Nos. 423881681, 423881682, 423881683, 423881684, 423881685 & 423881686 on the life of Shri Prosenjit Das. All these proposals though dated 25.03.2004 were registered on 16.04.2004 i.e. after the death of the Life Assured. Thus a fraudulent early death claim had arisen due to an accidental death of Shri Prosenjit Das. It has been certified by the Hand Writing Expert that the proposals relating to the said policies were not signed by the Deceased Life Assured and no information about the death of the life assured was sent to the Corporation by the Ex-agent during registration / completion of proposal. Moreover, in the proposal form, a purported cousin brother, was named as nominee while the parents and two sisters of the deceased are alive which places a question mark on the basic intention of procuring insurance cover i.e. insurable interest.

In view of the abovementioned, a Show Cause Notice dated 20.12.2006 was issued to the Memorialist by the Sr. Divisional Manager, KSDO, proposing penalty of termination of agency with forfeiture of renewal commission under Rule 16(1) (a) & (b) read with Rule 19(1) of LIC of India (Agents) Rules; 1972 (hereinafter referred to as "The Agents Rules"). The reply of the Memorialist was not found satisfactory and the Sr. Divisional Manager, KSDO passed an Order dated 10.03.2007 terminating the agency of the Memorialist with forfeiture of renewal commission as per the relevant provisions of the LIC of India(Agents) Rules, 1972.

The Appeal dated 15.03.2007 preferred by the Memorialist was duly considered by the Appellate Authority, the Zonal Manager, Kolkata who vide Order dated 11.10.2007 confirmed the decision of termination of agency along with forfeiture of renewal

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The Memorialist has thereafter preferred a Memorial dated 29.06.2008 to the undersigned under Rule 24 of the Agents Rules. I, the Competent Authority under Rule 24 of the Agents Rules, have considered the Memorial of the Memorialist and after having perused the relevant records of the case, proceed to dispose off the same as follows-

The Memorialist has contended that negligence on his part was totally unintentional. He has also assured that such type of negligence shall never happen in future. In this regard, I observe that one of the functions of an agent is that in procuring new life insurance business, he/she should make all reasonable inquiries with regard to the lives to be insured before recommending proposals for acceptance and bring to the notice of the Corporation any circumstances which may adversely affect the risk to be underwritten. I observe that the Memorialist has defrauded the Corporation by proposing insurance on the life of a dead person, in which Medical Reports were manipulated and a fictitious person was made nominee. The Govt. Examiner of Questioned Documents Report has confirmed that the deceased Life Assured Shri Prosenjit Das had not signed the proposal form and Special Reports. Thus, the Memorialist being primary underwriter, has not discharged his duties honestly and faithfully as an agent of the Corporation

The Memorialist has also contended that within a span of four years he became a Chairman's Club Member and continued till he got the membership of Corporate Club. He had occupied no. I position in the Division for more that 4 years in succession and had qualified for MDRT for last 12 years. This contention of the Memorialist is not tenable as whatever be his earlier performance, it can not absolve him of his negligence in performing duties as an agent.

Therefore, in view of my abovementioned observations, I observe that the penalty imposed on him is justified. Further, the Memorialist has not brought out any new or tenable point in his Memorial so as to warrant interference with the Order passed by the Sr. Divisional Manager, KSDO and confirmed by the Zonal Manager, Kolkata and that the Memorial deserves to be rejected which I hereby do.

The Memorial dated 29.06.2008 is disposed off accordingly.

Dated at Mumbai, this 121h day of Allows 7,200

CHAIRMAN

कडीय कार्यातव, "प्रोगशेष", जीवन बीवा पार्ग, पुंचई - 400 021. ट्रांभार: 65598000

Central office, "Yogakshama", Jeevan Birna Marg, Mumbal - 400 021 Tel: 68599000 ikowalna G. Kookada

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## Kookada & Associates

ROOKADA

ADVOCATES

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#### BY HAND DELIVERY

MOST URGENT

20.07.2010

The Chairman.

Life Insurance Corporation of India,

"Yogakshema".

Jeevan Binia Marg,

Wumhai - 400 621

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Fig.:- Order dated 12.08.2009 ("said Order") passed in the proceeding under Rule 24 of Life Insurance Corporation of India (Agents) Regulations/Rules, 1972 ("said Rule") rejecting the Memorial dated 29.06.2008 of our client, Mr. Vijor Agarwal, Code No. 97633411D.

Under instruction of our client, Mr. Vijay Agarwal, Code No. 97633411D who was working as direct Agent with Life Insurance Corporation of India ("LIC"). under Kolkatta Suburban Division, under Eastern Zonal Office, having his present residence at Flat No. 4D, Divine bliss, 2/3 Judges Court Road, North, Kolkatta 700 027, we have to address to you as under:

Kolkatta 700 027, we have to address to you as under:

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1. Our client state that, in view of what is stated hereinafter, it is very clear and proves beyond reasonable doubt that while rejecting our! client's Memorial dated 29.06.2008 ("said Memorial"), amongst others, (i) you have not considered our client's said Memorial at all with due care and attention and have just blindly relied upon the reports of the concerned persons at LIC; (ii) you have not given any opportunity to our client to appear before you personally before passing the said Order by you; (iii) you have not been made aware of rivalry initiated by Mr. P. B. Roy who was Manager at the relevant time; (iv) you have not been made aware of the real fact that the said Mr. Roy was having jealousy towards our client; (v) you have not considered our client's hard work towards his duty with LIC since the year 1988; (vi) your said Order has not been passed as a reasoned order; (vii) LIC continues to have such practices in its business which is not known to the general public or insurers and our client was selectively and illegally punished for the same; (viii) the said Order not only has destroyed the livelihood of our client and his family members but also the social and business goodwill and. reputation of our client; (ix) you have not followed the applicable provisions of law including the said Rule; (x) Justice was not given to our client; (71) your said Order is arbitrary and against natural justice, equity and fundamental rights; and (xii) you have entirely ignored the application of provisions of Constitution of India.

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2. Our client states that what is stated in para 1 above is not the imagination of our client but, the same are some of the true and correct facts of the matter which were never been considered at any level and our client was punished for no fault of his in any manner

and in any case, making failure of system at LIC by other persons at LIC caused drustic punishment to our client socially and economically.

- 3. Our client states that our client was direct agent to and worked for the LIC for about 20 years i.e. upto March. 2007 but, our client's background in LIC was not even given proper weightage and considered by you in passing the said Order. Our client states that, to represent his case before you; it is very much essential for our client to put on record true and correct facts of the case which are stated hereinafter and might have not been made aware to you by the concerned persons at LIC.
- 4. Our client states that our client took up LIC Agency in the year 1988 and has been a successful agent. Our client was qualified for the Chairman's Club in the year 1992 and has been qualified for the Million Dollar Round Table ('MDRT') for the last 12 years. Our client was also the member of the MDRT for last several years. Our client had occupied No. 1 position for more than 4 years with an average new business of Rs. 10 crore and the premium of Rs. 50.00 lakhs plus to LIC.
- 5. Our client states that our client's total business in force was to the tune of more than Rs.120 erore with the First Premium Income ('FPI') of Rs.40 erores and making an insurance cover for more than 4000 lives in force bringing in a renewal commission of more than Rs.18 lakhs per year.

6. Our client states that our client had, on several occasions, been invited to take the training classes of the agents at Corporation's CAB/Training Centers of the Division, and had the opportunity to do so at the Zonal Training Center on two occasions. Our client had also been a regular invitee by all the Branches and the Divisional Offices for motivating the other LIC agents. Our client had attended all the conventions and meets by the Central/Zonal/Division Office, and that he has been an esteemed member of the Corporate Club since the inception of the Club. Statement showing the above and copies of some of the relevant certificates/papers and etc. to the aforesaid are enclosed herewith (Enclosure-I(colly.)).

7. Our client states that our client had undergone training at all the levels and had worked with utmost devotion, commitment and honesty for the overall business growth opportunities for the LIC.

8. As far as the present matter is concerned, our client states that in the month of March, 2004, proposal of one Mr. Personjit Das was procured and after observing all the formalities in terms of ciclical/filling of the proposal, the same was deposited with the branch in the March, 2004 itself and the Branch of Cash Receipt ('BOC') for the money deposited was temporarily entered of our Mr. R. L. Gupta. Our client states that the proposal was a big one, attracted special reports, which were done by the authorized Medical Labs Department within March, 2004 and finally; the said proposal was converted into six policies by LIC bearing nos. 423881681, 423881682, 423881683, 423881684, 423881685 and 423881686 ("said six policies"), after getting underwritten at the

Divisional Level going through the three tier of operation i.e. capturing of the datas at the Branch level, the primary underwriting at the same level and finally was sent to the Division. After this, the same got adjusted at the Branch level where the amount of deposit was tallied with the deposited amount, and receipts were issued.

- Our client states that it was in the first week of Mny, 2004, our client came to know that the said Mr. Das died on a road accident on 10.04.2004 which was brought to the notice of the LIC on and after that date through letter dated 22.05.2004 by the nominee of the said Mr. Das and the said letter was acknowledged by LIC on the same day. Accordingly, the claim forms were sought for and the same dated 03.07.2004 were submitted to the branch on 05.07.2004. The LIC thereafter, kept quite on this issue for about a year.
- Our client states that, surprisingly and shockingly, by a direction data. 10.08.2006 (Englower 2), the Scalar Divisional Manager withdrew our client's authority for giving Moral Hazard Report ('MHR') on the ground that the case paper pertains to all said six policies were found to be a case of bad claims which was in utter disregard to the work done by our client with LIC for last about 20 years and further, ignoring the application of the said Rules upon our client. The above direction dated 10.08.2005 ald not speak of any so called fraud as alleged later on by LIC.
- Our client states that, not only above, at the instance of said Mr.
   Roy, our client's present matter (i.e. the said six policies) was handed

over to Central Vigilance Officers, LIC and caused registering a regular vigilance case no. VIG/EZ/811/9629.

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- 12. Our client further states that despite being put on record true und correct facts of the matter time and again, vide another direction dated 30.10.2006 (Enclosure-3), which was received by our client from LIC, Kolkata Suburban Division Office, Kolkata alleging that on review of one Policy No. 423331681 in respect of early death claim of said Mr. Das (since deceased) by the Competent Authority, the following alleged anomalies were noticed. The above direction, interalla alleged as follows:
  - a) All the policies were adjusted against a proposal deposit vide BOC No. 11657 on 12.02.2004 in the name of one Shri R. L. Gupta and no deposit was made in the name of the deceased policyholder;
  - b) All proposals though dated 05.03.2004 were registered on 16.04.2004 i.e. after the death. No information regarding the death of life assured was given to the office before registration;
  - c) It has been established that the proposals relating to the said policies were not signed by the Life Assured:
  - d) in the proposal, a constant prother, Shal Diswajit Das, was named as nominee while the parents of the

deceased is alive-thus insurable interest is under question;

Therefore, the Senior Division Manager in his right as the disciplinary authority directed our client not to solicit or procure new life insurance business in accordance with Rule 16(3) of the said Rule till finalisation of said vigilance case.

- 13. Our client states that initially the authority of our client for MHR was withdrawn and then the matter was handed over to the Vigilance Department and thereafter, the Job to procure new Life Insurance business was also withdrawn from our client and which totally jeopardizes the livelihood of our client despite being the matter was pending at vigilance level. Our client further states the provision of Regulation 16(3) of the said Rule can only be invoked by the competent authority when the competent authority proposes to take action under regulation 16(1) of the said Rule and not otherwise. It is submitted that the above direction dated 30.10.2006 does not spenk that the competent authority has fulfilled the above condition precedent to apply regulation 16(3) of the said Rule by direction dated 30.10.06 and thus, the same was illegal and bad in law.
- 14. In view of the aforesaid conduct and attitude of LIC, the abovementioned accomplishments, rewards and applauses of our client were intentionally watered down and damaged. Our client states that our client vide his letter dated 20th November, 2006 (Enclosure-4) in reply to above direction dated 30.10.2006 made following submissions to enable the LIC to deliberate upon those

submissions, and put to rest the alleged anomalies and controversies sought to be made by the LIC on the alleged review of the early death claim of said Mr. Das (since deceased). The said submissions of our client, inter alia, were:-

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a) Our client states that in the month of Margh, 2004, proposal of said Mr. Das was procured and after observing all the formalities in terms of medical/filling of the proposal, the same was deposited with the branch in March, 2004 itself and the BOC for the money deposited was remporarily entered of Mr. R. L. Supta. Our client states that the proposal was a big one, attracted special reports, which were done by the authorized Medical Labs Department within March, 2004 and finally, the said proposal was converted into the said six policies by LIC bearing nos. 423881681, 423881682, 423881683, 423881684. 423881685 423881686, and after underwritten at the Divisional Level going through the three tier of operation i.e. capturing of the datas at the Branch level, the primary underwriting at the same level and finally was sent to the Division. After this, the same got adjusted at the Branch level where the amount of deposit was tallied with the deposited amount and receipts were issued.

b) Our client states that it was in the first week of May, 2004, our client came to know that the said Mr. Das

brought to the notice of the LIC on and after that date through letter dated 22.05.2004 by the nominee of the said Mr. Das and the said letter was acknowledged by LIC on the same day. Accordingly, the claim forms were sought for and the same dated 03.07.2004 were submitted to the branch on 05.07.2004. The LIC thereafter, kept quite on this issue for about a year.

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c) Our client states that in the mean time, there was one death claim of Mr. Dhandhania which had fallen in the category of early death claim (claim within three years) which was in an unsettled state due to irregulatories of the said Mr. Roy for which the policyholder after regular perusals approached the court finally getting the claim. During the course of this settlement, there was a tremendous pressure on the Division by the Head Office which finally came on our client also hurting his image and integrity as the LIC felt that our client was not co-operating with them in forwarding them with the requirement they needed from our client as they were actually vague in nature. Said Mr. Roy was trying to shift the fault to the shoulders of the agent i.e. our client, The communications in this regard of our client clearly proves the above, which are already on the record of LIC.

d) Our client states that, not only the above, just to trouble our client and to illegally punish our client, the Divisional officer i.e. said Mr. Roy issued to our client another letter seeking explanation to one of our client's another death claim pertaining to year 1999/2000 by their letter dated 17.10.2005 which was replied on 24.05.2005 by our client. The said letter dated 17.10.2005 was sent to our client to harass our client as the explanation for the same was given to the LIC by our client in the year 2000 itself which was convincing. The said claim was ultimately not paid for. Our client states that these activities were the result for the LIC loosing to the court in the matter of Mr. Dhandhania and said Mr. Roy was the sole responsible and liable for the same.

e) Our client being the leading agent of the LIC had qualified for the most prestigious Corporate club of LIC in the very 1<sup>st</sup> year and was eligible for a car loan of Rs.10 lac for which an application was made on 03.07.2006 which was not taken any care at the Divisional level for quite long time for the reasons as stated above. The same was not liked by the Divisional Manager i.e. said Mr. Roy who with lot of grudge and frustration wanted to take our client to task and ordered a vigilance enquiry to the case of said Mr. Das. At the same time, our client's power to give Agent Confidential Report was withdrawn but, the business.

produced by our client were still accepted which were to the tune of more than Rs.4 erore till 30.10.2006, where finally our client was told not to produce any new business till the finalisation of the alleged enquiry.

- f) The said policies were adjusted under a Third Party BOC i.e. said Mr. R.L. Gupta and that the reasons attributed for the same was assigned to the accomplishment of the targets and revenues as stipulated for the year ending;
- g) Nothing was heard from the Divisional Office of the LIC and that no investigation was conducted till December, 2004, and that the same has been the matter of record;
- h) There was continuous reminder with verbal and written which had offended the then Manager said Mr. Roy, who had been negligent and irregular in discharging his duties;
- i) Only after the occurrence of the aforesaid incidence, the investigation to the said claim of said Mr. Das (since deceased) started where the investigating officer was found making unethical statements against our client's client i.e. said Mr. R. L.

Gupta with a sole purpose to find a fault on part of our client;

i) In the meantime, our client was qualified for Corporate Club Membership and was also entitled for a car as a mark of exemplary service towards the LIC. And this again caused the malafide and dishonest intention and jealousy and rival attitude of said Mr. Roy towards our client which ultimately, caused in malign of social and business reputation and goodwill of our client in all manner as stated herein;

k) In the view of the aforesaid, our client had requested the LIC to look into the whole issue and consider his selfless and dedicated service towards LIC.

15. Our client states that, despite above, our client was shocked and surprised to receive a Show Cause Notice dated 20.12.2006 ("said SCN") (Enclosure-5) issued by Senior Divisional Manager in respect of disciplinary proceedings under the said Rule which, inter alia, represented to our client that the LIC, on the basis of the investigation, had come to the conclusion that our client had introduced policies where the proposed documents were not signed by the Life Assured, said Mr. Das (since deceased); all the policies were adjusted against a proposal deposit vide BOC no. 11657 dated 13.02.2004 in the name of Shri R. L. Gupta and no deposit was made in the name of the deceased policyholder, said Mr. Das; the proposals resulted into policy nos. 423881681, 423881682, 423881683,

423881684, 423881685 and 423881686 on the life of said Mr. Das with registration date as 16.04.2004; and the said policies resulted in a premature death claim the Life Assured of said Mr. Das having died on 10.04.2004 which was before the registration of the policy even though the proposals were dated 25.03.2004.

- 16. Our client states that it was further alleged in the said SCN that hy our client's alleged aforesaid fraudulent and fictitious activities, our client had performed in a manner prejudicial to good conduct and detrimental to the interest of the LIC and had also displayed lack of integrity and devotion to the duty as an agent of the LIC. On the aforesaid allegations, the LIC therefore, alleges that our client had failed to discharge his function as set out in Rule 8 (2) (b) and 8 (4) of said Rule and therefore, proposes termination of our client's agency under Rule 16(1)(a) of said Rule and also proposed to forfeit all renewal commissions payable to our client, if any, under Rule 19(1) r. w. Rule 10 (6) of the said Rule.
- 17. Our client states that the said SCN was totally one sided and against the principle of natural justice and equity and there was no case made out which falls under Rule 8(2) (b) and 8(4) of the said Rule and further, there was no application of provisions of Rule 16(1)(a) & (b) of the said Rule at all against our client and further, there was no case made out for forfeiture of amount due to our client in the grab of making application of Rule 19(1) and 10(6) of the said Rule. Our client states that at all the levels, the LIC alleged different allegations and, under the grab of application of the said Rule

illegally, did the act of termination of our client and forfeiture of his amount due and payable.

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- 18. Our client states that our client had made several representations and submissions to the LIC in respect of the said subject matter and allegations wherein, amongst others, our client submitted what is stated hereinafter.
- 19. Our client further states that as far as appointment of nominee of said Mr. Das (since deceased) is concerned, it is totally on the policyholder as to whom he wants to keep nominee. As nominee to a serson on whom the policyholder has full faith and whether nominee is cousin/wife/brother of the policyholder or to the extent even an outsider and in any case, our client has no role in appointing the nominee of the said Mr. Das. In any case, our client failed to understand that what were the underwriters doing at the time of acceptance of the proposal and why the same objection was not raised at that time. Surely, this is highly unfair to blame our client for nothing.
- 20. Our client further states that acceptance of the policy has been done in the month of March, 2004 with the commencement of the same from February, 2004. Now, the allegation on our client is that the proposals were deposited with the branch on and after the death of policyholder i.e. after 10.04.2004. Our client states that it is totally idiculous and if this is the case, then how come the proposal was accepted by LIC for the month of March, 2004 and what was the interest of the office bearer of LIC to do so. Moreover, for the sake of

argument, our client states that it is possible that the proposal if deposited in the month of March, 2004 till the last day can take the office some time to accept but, the same if deposited in April, 2004 can and should not be accepted in the month of March, 2004 which clearly without any doubt proves that the allegation of LIC is totally false and intentional and without any substance and basis.

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- Our client further states that if the LIC has no right to use, the money of one proposer for getting the policy adjusted for some other person until and unless the same is requested by proposer in writing and not on the say of the agent, LIC may follow the same and our client strongly believes and apprehended that such incident may create a scam within the LIC itself and this practice is being followed throughout the LIC offices all over the country where the money lying of thousands of proposors in form of excess payment/deposit are being caten away/adjusted by the LIC without their permission and when refunds are sought for, 'no payments are being made. Our client states that a possibility cannot be ruled out that this will definitely lead to a huge scam. Our client states that it was merely bad luck of the said Mr. Das (since deceased) that he died resulting in an early claim and that the LIC had some grudge against our client otherwise, the policy would have continued with the LIC gladly accepting the renewals, to our client's understanding, as happening with various cases which LIC at all level is aware of.
- 22. Our client states that the question on authenticity of the signatures was being questioned after the death of the proposer and it's a matter of surprise that the same was not questioned at the time

of acceptance of policy by the underwriter and even, the name wan done in the presence of a Medical Practitioner who was appointed by the LIC and was in the panel of the same to carry the medical tests as well as the special reports required as per the guidelines of the LIC.

- 23. Our client further states that without prejudice to what is stated herein and without admitting any allegations of LIC, every policy sold by, an agent is a fresh contract whereby, the LIC is liable to pay commission for the business brought in by the agent to LIC and such commission has to be paid to the Agent till the contact carries on hence, LIC has no right to forfeit the amount already earned by the agent for the business generated already and hence, the question of forfeiture of the commission, which has already been carned and for business already generated by our client for LIC, does not and cannot arise at all and the same is against the provisions of the Contract Act.
- 24. Despite above and pursuant to the series of representations, submissions and replies made by our client, the Senior Divisional Manager in absolute disregard to the contentions and submissions made by our client, vide direction dated 10.03.2007, had imposed the penalty of termination of Agency under Rules 16(1) (a) and (b) of LIC of said Rule and at the same time also forfeits all renewal commissions due and payable to our client as proposed in the said SCN with immediate effect. Copies of various correspondences referred above are enclosed herewith as Enclosure 6 (colly.) and a

copy of above direction dated 10.03.2007 is also enclosed hereto as Enclosure - 7.

- Divisional Manager, before the said direction dated 10.03.2007 was passed, vide letter dated 25.01.2007 (Enclosure-8) had inter-alia brought to the notice to the Chief Vigilance Officer that our ellent has a good track record of New Business and that he is a member of the Corporate Club for Agents, and that keeping in view the excellent NB performance of our ellent and that our ellent being a Corporate Club Member, the Senior Divisional Manager was contemplate to reconsider the decision with regard to the penalty to be imposed as proposed in the said SCN. However, the said representation fell on deaf ears, and that finally the agency of our client was terminated by above direction dated 10.03.2007.
- 26. Our client states that our client did challenge the said direction dated 10.03.2007 by filling an appeal dated 15.03.2007 (Enclosure9) and recorded therein the entire true and correct facts of the matter and prayed for to set aside the said direction dated 10.03.2007. Our client states that despite above submissions and representations of our client. LIC by direction dated 06.11.2007 (Enclosure-10) informed our client that Competent Authority did not accord to our client's said Appeal dated 15.03.2007. Our client with the last alternative but to file a Memorial under Rule 24 of the said Rule before you and accordingly, our client states that our client did challenge the above direction dated 06.11.2007 before you vide his said Memorial dated 29.06.2008 (Enclosure-11) but you also without

looking into the true and correct facts of the matter and also the malafide and dishonest intention of the concerned persons at LIC, rejected our client's said Memorial dated 29.06.2008 vide said Order dated 12.08.2009 (Enclosure-12) and left our client with dark future and without any livelihood despite being associated with LIC in the golden years of his life and serving LIC during that time with due efficiency and hard work. And thus, the present notice.

- 27. Our states, that our client, in this situation of confusion, plight and predicaments at your end, requested you to understand and resolve this concern which had arisen because of Life's dereliction. However, instead of coming to rescue to resolve the concern, the LIC aggravated the whole confusion by refusing to apply your mind to the said situations, not to mention any assurances to salvage the situation. Your concerned officials were reluctant to entertain any request made by our client in the thick of plight. Our client further states that the fact of termination of agency and forfeiture of the balance commission due and payable to our client by the LIC, was done on the basis of alleged inquiry and investigation and that our client's submissions and representations were not even considered suggesting the fact that the entire approach of LIC has been insensitive and callous.
- 28. Our client further states that our client put up the proposal and the same were converted into good policies by LIC itself after verification and which clearly shows that our client had no role in converting the proposal into policies and the same were done by LIC at its own. Our client states that, as stated above, it was said Mr. P.

B. Roy who played dirty game upon our client and did mischief and that caused said Order dated 12.08.2009 against our client.

- 29. Our client states that it would not be out of place to state here that, to our client's information, there has been several instances of adjustment of funds from one policies to the other which has been always at the waims and fancies of the office bearers of the LIC to save their skin to meet the targets or to create unaccounted revenues for the LIC.
- 30. Our client states that since the medical report is admittedly a condition precedent or neceptance of the said proposal, the same was duly followed and agreed to by LIC and then only the said proposal was converted into policies. Our client states that it is an afterthought of LIC that when the time for payment came before LIC to the said Mr. Das, LIC took view that the medical papers are forged. Our client states that had it been true then there was no question of conversion of proposal into policies and the said proposal would have been rejected by LIC, LIC did not do so.
- 31. Our client states that despite several representations made to the LIC apprising about the factual backdrop of the early death policies, you have, for reasons best known to you, not deliberated upon the representations and contentions made by our client in your said Order and blindly relied upon said alleged inquiry and investigation done at LIC with prejudice mind and attitude.

32. Our client states that there is no provision of forfeiture under the Rule whereby, the LIC has power to forfeit the amount due and payable by it to our client. Our client states that our client did earn its commission from LIC and only the payment of the same was to be made by LIC to our client. In any case, LIC cannot forfeit any amount of our client for which the business has been already generated by our client and LIC has already got its revenue from the same. Our client states that there was no issue of termination of our client's agency at all under the Regulation 16(1) (a)&(b) and hence, there was no application of Rule 19(1) and 10 (6) of the said Rule.

- 33. Our client further states that the termination of agency of our client and also forfeiting his due amounts by LIC is arbitrary, discriminatory and violating Articles 14, 19(1)(g) and Right to Life in Article 21 of the Constitution of India. LIC has no power to impose any unconstitutional condition or Rule or Regulation upon our client.
- Our client further states that you will appreciate that the Right to Life includes Right to Livelihood because no person can live without the means of living i.e. means of livelihood and in present case, LIC has taken away the means of livelihood of our client. You will further appreciate that right to livelihood is provided in Constitution of India and if the Right to Livelihood is not treated as part of Constitutional Right to Life, the easiest way of depriving a person of his Right to Life would be to deprive him his means of livelihood and such deprivation would not only denude the life of its effective content and meaningfulness but it would make life impossible to live and which LIC had done in the present matter against our client:

forfeiture of his due amount by LIC caused adverse impact on his social and business goodwill, reputation and further caused social injustice also. You will appreciate that the right to social justice is a fundamental right. Right to Livelihood springs from the right to life guaranteed under Article 21 of the Constitution of India. Further, Right to Human Dignity, Development of Personality, Social protection are fundamental human rights to a common man for which our client is entitled to and which has been deprived by LIC. Our client further states that the right to social security and protection of family are integral part of the Right to Life and further Right to Social and Economic Justice is a fundamental right which has been adversely affected due to LIC's attitude and finally by your said Order dated 12.08.2009.

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- 36. Our client states that the LIC must work in accordance with certain constitutional conscience and whether it has so acted must be disrinible from the conduct of LIC which did not find on the part of LIC in the present case. Our client states that all the action of LIC has to be or must be subject to the Rule of Law. The LIC fails to satisfy the test of reasonableness or fair play or natural justice and which are part of the Rule of Law applicable in the present case of our client.
- 37. Our client further states that without projudice to the contention that the termination of the agency of our client and forfeiture of due amount of our client by LIC is illegal, bad-in-law and void-ab-initio,

our client categorically state that such unfair and untenable or irrational relevant Rules are also unjust amenable to judicial review.

Our client further states that the purpose of Rule of Law is not simply to create conditions of liability but also to respond to social process of promising, which LIC ignored in the present matter.

- 38. Our client states that the aforementioned acts against our client have suggested beyond all reasonable doubt that the LIC's approach and attitude in addressing this issue is malafide, vexatious, bad-in-law, and as such, on the basis of malice and oblique motives, and by doing so, LIC have made an attempt to misuse the legal process to give legal sanctity to the otherwise illegal acts on the part of LIC. Our client further states that the said Order is a stigma upon our client and our client is suffering from the same in all manner.
- action for lifting of the alleged said Order for termination of agency and forfeiting the amount of our client, he also intends to make the members of public aware of the LIC's perverse and arbitrary attitude in handling and giving sanctity to illegal and malafide acts, not to mention dereliction, and ensure that unwary people who have faith and assurance of the quality insurance services from LIC may be saved from suffering from what our client had already gone through.
- 40. Our client states that be that as it may, our client, for the loss suffered by him as a direct and immediate result of your arbitrary and perverse act and said Order dated 12.08.2009, hereby request you to reconsider your said Order dated 12.08.2009 and lift and set

aside the said Order dated 12.08.2009 passed by you of rejecting the said Memorial dated 29.06.2008 of our client and further, release the payment of balance commission due and payable to our client till date.

above are not fulfilled by you within a period of 30 days from the dute of receipt of this notice by you then our client, in addition to approach the appropriate Authorities under the said Rule, will have no option but to approach to media, newspapers to show the malpractices at LIC including what did in the present matter towards our client by LIC and also to take appropriate civil and/or criminal action against all concerned persons at LIC before appropriate Court/Porum including Ombudsman without any further reference to you and the same shall be entirely at your/LIC's risk as to cost

Yours faithfully,

For Kookada & Associates

(Rajondra G. Kookada)

Advocate

Encl.: As above total page 1 to 74 (including notice pages),

Ánirban Kar LLB.
ADVOCATE

P14 155

Office: 7 Old Post Office Street, Kolkata 700 001

Ph: 2248 4289 / 2243 0562

Chamber: 8/9 Alipore Park Road, Kolkata 700 027

· Ph: 2479 9743

Residence: 8/2B Alipore Park Road, Kolkata 700 027

Ph: 2479 8796 / 7114

Dated: 14th September, 2010

To,

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Joy.

- The Chairman,
   Life Insurance Corporation of India,
   Yogakshema,
   Jeevan Bima Marg,
   Mumbai 400 021.
- The Managing Director, Yogakshema, Jeevan Bima Marg, Mumbai – 400 021.
- The Zonal Manager, (Eastern Zone)
   LICI,
   4, C. R. Avenue,
   Hindusthan Building,
   Kolkata 700 072.
- The Divisional Manager, K.S.D.O., DD – 5, Salt Lake City, Kolkata – 700 064.
- The Branch Manager, Salt Lake Branch (LICI), CF - 335, Salt Lake City, Kolkata - 700 064.

Dear Sir,

Re: LIC Agency of Mr. Vijay Agarwal, Code No. 97633411D, a direct Agent with Life Insurance Corporation Of India, Kolkata Suburban Division, Eastern Zonal Office, residing at Flat No. 4D, Divine Bliss, 2/3, Judges Court Road, North, Kolkata - 700 027.

My Client, Hr. Vijay Agazwal

I write to you under instruction from and on behalf of my client above-named and state as follows: -

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My client became an agent of Life Insurance Corporation Of India in 1988 and has since been successfully acting as an agent of Life Insurance Corporation Of India (hereinafter referred to as LIC). He was qualified for the Chairman Club in the year 1992 and has also been qualifying for the Million Dollar Round Table (MDRT) for the last 12 years. He has occupied a number of positions as an agent of LIC for more than 4 years and has brought LIC an average business of Rs. 10 Crores annually and yearly premium of more than Rs. 50 Lakhs to LIC. His total business in force is to the tune of approximately Rs. 120 Crores with a first premium income of Rs. 4 Crores. He has issued insurance coverage for more than 4,000 lives and such policies are live and bring in renewal commission of more than Rs. 18 Lakhs a year.

My client had been invited on various occasions to take training classes for agents of LIC at their training centers both at the Divisional Level Training Centers as also at the Zonal Level Training Centers and had been a regular invitee by most branches of LIC and at the Divisional offices for motivating other LIC agents and had been a member of the Corporate Club of LIC agents since its inception. My client had been working as a Direct Agent of LIC for about 20 years i.e. up to March, 2007 when certain allegations were made against my client.

Such allegations were incorrect and baseless and without any merit. Such allegations were never proved against my client. No disciplinary enquiry was ever conducted against my client and my client was never allowed an opportunity to explain his defense against such incorrect charges. My client was punished for no fault of his

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which would be evident from various correspondences addressed to LIC including a letter to the Chairman LIC through his Advocates dated 20.07.2010. My client reserves his right to challenge such punishment.

 My client is not only entitled to be expunged from the stigma of the incorrect allegations made by LIC but also entitled to receive his commission from the existing policies maintained by his clients/policy holders with LIC.

My client is further entitled to the commission already earned by my client and to future commissions on businesses done by my client for LIC. The LIC agency of my client was his only source of livelihood and such legitimate dues of my client cannot be refused by LIC.

I thus on behalf of my client request you to kindly take all steps for withdrawing the allegations against my client and to release all commission amounts due to my client within 15 days of receipt of this letter, failing which, I shall be constrained to initiate appropriate legal proceedings, on behalf of my client, for release of such amounts.

Kindly treat this as a Demand for Justice on behalf of my client.

Yours faithfully,

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### ANINDYA SENGUPTA

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Advocate

Panelled Advocate of L.I.C.I. & United Bank India

Contact: 9836596608 Rosi: 65167779 E- Mail:-ansen@rediffmail/com

Office: Block C, Room No. 3, District Bar Association, District Judges Court, Barasat Residence: 1/1, 'Sundaram', Nataji More, P.O.- Nabapally, Barasat Kolkata- 126

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Rigol, with A/D

Date 28 509 - 100

To, Mr. Anirban Kar,Advocate, 7 Old Post Office Street, Kolkata-700004

Sir,

Sub : Your letter Dt.14.09.2010

Ref: LIC Agency of Mr. Vijay Agarwal

My Client: Chairman, Life Insurance Corporation of India, Yogakshama, Jeevan Bima Marg, Mumbai- 400021 along with its all subordinate officers.

Under instruction from and on behalf of my aforesaid client in reply to your above mentioned letter I would like to state as follows:

That the statements made in para 1 & 2 of your letter Dt. 14.09.2010 are all matter of record and your client's earlier performances bear no relevance for now for my client.

That the statements made in para 3 of your letter is false, concocted, without merit and made with malafide intention. It is totally false to say that allegations made were incorrect and baseless and without any merit and such allegations were never proved against your client. It is again false to say that no disciplinary enquiry was ever conducted

... cmt. A/2